Installation, Operation and Maintenance Instructions
1200°C E-Range Tube Furnace - EVA Model: 450mm
301 Controller

EVA 12/450B + 301 Controller
Contents

This manual is for guidance on the use of the Carbolite Gero product specified on the front cover. This manual should be read thoroughly before unpacking and using the furnace or oven. The model details and serial number are shown on the back of this manual. Use the product for the purpose for which it is intended.

1.0 Symbols and Warnings ............................................................................................................. 6
1.1 Switches and Lights ................................................................................................................ 6
1.2 General Warnings .................................................................................................................. 6
1.3 Warning Labels ...................................................................................................................... 7

2.0 Installation ............................................................................................................................... 9
2.1 Unpacking and Handling ......................................................................................................... 9
2.2 Siting ....................................................................................................................................... 9
2.3 Setting Up ............................................................................................................................... 10
  2.3.1 Figure - Vertical tube furnace model mounted on its stand. .............................................. 11
  2.3.2 Figure - Assembling the stand. .......................................................................................... 11
  2.3.3 Figure - Mounting the furnace onto the vertical stand. ..................................................... 11
  2.3.4 Figure - Tube furnace positioned horizontally on the stand. .......................................... 12
  2.3.5 Figure - Exploded view showing how to fit the work tube in the EVA ......................... 13
  2.3.6 Figure - Tube support ..................................................................................................... 14
  2.3.7 Figure - Tube support assembly ..................................................................................... 14
  2.3.8 Figure - Tube support and end seal assembly ................................................................. 15
  2.3.9 Figure - Tube support and end seal assembly ................................................................. 15
  2.3.10 Figure - View showing how to support the work tube in a vertical orientation. ........ 16
  2.4 Setting Up - Without a Stand ............................................................................................. 16
    2.4.1 Figure - Tube furnace shown without a stand for customers own mounting as an example. ........................................... 16
  2.5 Electrical Connections .......................................................................................................... 18

3.0 301 Controller ......................................................................................................................... 19
3.1 PID control ............................................................................................................................. 19
3.2 Basic Operation of the 301 Controller .................................................................................. 19
  3.2.1 Menu System ................................................................................................................. 20
  3.2.2 Navigation Diagram ....................................................................................................... 20
  3.2.3 Basic Function Guide .................................................................................................... 22
  3.2.4 Home Display ................................................................................................................ 23
  3.2.5 Hold Mode ..................................................................................................................... 23
  3.2.6 Checking the Temperature Setpoint from the Home Display ....................................... 24
  3.2.7 Changing the Temperature Setpoint ............................................................................. 24
  3.2.8 Changing the Temperature Setpoint Ramp Rate ......................................................... 24
3.2.9 Changing the Timer Time .......................................................... 25
3.3 Advanced Operation ................................................................. 25
  3.3.1 Entering the Setup menu ....................................................... 25
  3.3.2 Changing the Timer Type ....................................................... 25
  3.3.3 Changing the Timer Band ...................................................... 26
  3.3.4 Changing the Maximum Output Power .................................... 26
  3.3.5 Changing the Customer Calibration Type ................................. 27
  3.3.6 Calibration Password .......................................................... 27
3.4 Temperature Setpoint Ramp Rate ................................................. 27
  3.4.1 Setpoint Ramp Rate ............................................................ 27
  3.4.2 Limitations of Setpoint Ramp Rate ......................................... 27
3.5 The Timer .............................................................................. 28
  3.5.1 Starting the Timer ................................................................. 28
  3.5.2 Checking the Time Remaining ............................................... 28
  3.5.3 Pausing the Timer ............................................................... 28
  3.5.4 Resetting the Timer ............................................................. 29
  3.5.5 Timer Function Description .................................................. 29
  3.5.6 The Timer Temperature Band ............................................... 30
  3.5.7 Timer Function Table .......................................................... 31
3.6 Ramp Dwell Programming .......................................................... 32
  3.6.1 Setting up a Ramp Dwell program ......................................... 32
3.7 Maximum Output Setting ............................................................ 34
3.8 Customer Calibration ................................................................. 34
  3.8.1 Factory Calibration - FAct ....................................................... 34
  3.8.2 Single Point Calibration - C.CL1 ............................................ 34
  3.8.3 Changing the Single Point Calibration Offset - OFSt ............... 35
  3.8.4 Dual Point Calibration - C.CL2 .............................................. 35
  3.8.5 Changing the Calibration, Low Temperature - CAL.L ............... 36
  3.8.6 Changing the Calibration, Low Temperature Offset - OFS.L ....... 36
  3.8.7 Changing the Calibration, High Temperature - CAL.H .............. 36
  3.8.8 Changing the Calibration, High Temperature Offset - OFS.H ...... 37
3.9 Over-Temperature Protection ...................................................... 38
  3.9.1 Over-Temperature (O/T) home display .................................... 38
  3.9.2 Changing the Over-Temperature Limit .................................... 39
  3.9.3 Checking the Over-Temperature Sensor Temperature ................ 39
  3.9.4 Over-Temperature Protection Calibration ............................... 40
  3.9.5 Over-Temperature Activation ................................................ 40
  3.9.6 Resetting Over-Temperature Activation .................................. 41
3.10 RS232 Communication Option ................................................... 42
3.11 Temperature Controller Replacement ......................................... 42
10.0 Specifications ........................................................................................................62

10.1 Environment .........................................................................................................62
   Furnace drying out process .......................................................................................63
1.0 Symbols and Warnings

1.1 Switches and Lights

Instrument switch: when the instrument switch is operated the temperature control circuit is energised.

Heat light: the adjacent light glows or flashes to indicate that power is being supplied to the elements.

Heat switch: the switch disconnects power to the heating elements; unless this switch is OFF there is a danger of electric shock when inserting objects into the product.

1.2 General Warnings

DANGER – Electric shock. Read any warning printed next to this symbol.

WARNING: Risk of fatal injury.

DANGER – Hot surface. Read any warning printed next to this symbol.

WARNING: All surfaces of a product may be hot.

DANGER – Read any warning printed next to this symbol.
1.3 Warning Labels

On the front control panel there are 2 warning labels as shown in figure 1.3.1; they are numbered 7 and 8. These warnings must be followed for the safe operation of this furnace.

7- Warning label - Do not operate without a work tube.

The furnace must not be operated without the correctly sized work tube and correspond work tube adaptors or it could be possible for an operator to access electrically live element coils that could cause serious injury or death.

8- Warning label - Switch off the furnace before loading and unloading.

The furnace heaters must be switched OFF using the heater switch, item 2 in figure 1.3.1, when the furnace is being loaded or unloaded. The work tube can become electrically conductive at high temperatures, presenting a possible hazard to the operator. If element failure is left undetected the element could collapse onto the work tube.
1.0 Symbols and Warnings

Index to numbered items in Figure 1.3.1 and 1.3.2

1. Electrical supply switch - switches electrical power ON and OFF to the furnace.
2. Heater switch - switches electrical power ON and OFF to the furnace heating elements.
3. Heater ON light - indicates that the furnace heating elements are energized.
4. Product rating label indicating the product serial number and electrical information.
5. Access holes to front panel fixing screws.
6. Warning label - Disconnect the mains supply before removing this cover.
7. Warning label - Do not operate without a work tube.
8. Warning label - Switch OFF the furnace before loading and unloading.
9. Electrical power lead socket.

Figure 1.3.1 - Control Box layout and warning labels.
Figure 1.3.2 - Back of control box showing mains lead socket.
2.0 Installation

If the product has been transported or stored in humid conditions it must be dried out completely before operating the furnace. Contact Carbolite Gero Service for instructions.

2.1 Unpacking and Handling

When unpacking or moving the product, always lift it by its base or both ends of the main body. Never lift it by the end insulation or by a work tube. It may take 2 or 3 people to lift the furnace, depending on the size and configuration.

NOTE: This product contains Refractory Ceramic Fibre (also known as Alumino Silicate Wool - ASW). For precautions and advice on handling this material see section 6.2.

2.2 Siting

Place the product on a level surface in a well ventilated area.
Site away from other sources of heat and on a non-flammable surface that is resistant to accidental spillage or hot materials.
The surface on which the equipment is mounted should be stable and not subject to movement or vibrations.
The height of the mounting surface is important to avoid operator strain when loading and unloading samples.
Unless otherwise stated elsewhere in this manual, ensure that there is at least 150 mm of free space around the back and sides of the product. Clear space is required above the product to dissipate heat.

Work tubes:

It is recommended that the work tube has either insulation plugs or radiation shields fitted to minimise heat loss from both ends of the work tube. If the work tube has open ends, a significant amount of energy could be radiated from the ends of the work tube. Adjacent surfaces should always be made from a non-flammable material.
Ensure that the ends of the work tube are positioned at least 500 mm away from any adjacent surface so that any energy radiated cannot heat an adjacent surface to a dangerous temperature.
2.0 Installation

If the product is to be used in a process which could liberate hazardous gases, then it should be installed together with a suitable fume extraction system.

Ensure that the product is placed in such a way that it can be quickly switched off or disconnected from the electrical supply.

2.3 Setting Up

The vertical tube furnace models must have their stands assembled, the furnace mounted on the stand and their work tubes fitted before they can be used.

**Assembling the stand and mounting the furnace**

Tools required: 4 mm Allen key.

The assembly of the vertical stand is as follows with reference to 2.3.1, 2.3.2 and 2.3.3.

Place the vertical stand base item (1) on the floor or bench on which it is to be assembled.

- Position the vertical stand upright (2) on the stand base in line with the fixing holder.
- Secure the stand upright to the base using the 6 x M6 dome cap screws (4) and washers (3) supplied.
- Partially screw in the top M6 screw knobs, 2 x (6) into the frame upright as shown in 2.3.3.
- Hook the furnace onto the top screw knobs. This may take 2 people to lift the furnace.
- Fit the bottom screw knobs x 2 and tighten all four.
2.3.1 Figure - Vertical tube furnace model mounted on its stand.

2.3.2 Figure - Assembling the stand.

2.3.3 Figure - Mounting the furnace onto the vertical stand.

Index to numbered items in Figure 2.3.2 and Figure 2.3.3

1. Vertical stand base
2. Vertical stand upright
3. Fixing screws M6 x 16 dome cap screw
4. Washer M6
5. Tube furnace
6. M6 screw knob
2.0 Installation

Using the tube furnace horizontally

The furnace can be used either with the stand vertically as shown in 2.3.3 or horizontally as shown in 2.3.4.

To use horizontally simply tip the stand over into the horizontal position making sure that the flexible conduits are not trapped beneath the frame. This may take 2 people to do on the largest models.

The position of the furnace on the stand can be adjusted if necessary.

Note: To prevent injury to the operator and damage to the furnace this must only be done when the furnace is switched OFF and is cold.

Fitting the standard length work tube in the furnace.

Tools required: 4 mm Allen key.

Note that the split tube furnace can only be used with the extended length work tube. This is to allow the work tube to be held in place when the furnace is opened in the vertical position. The diameter of the work tube is a customer order option and therefore varies between tube furnaces. The fitting of the work tube is as follows with reference to 2.3.5. Note that standard length work tubes are also referred to as tubes suitable for working in air; they are 150 mm longer than the heated length of the furnace (see the table in section 10.0). Read section 6.2 before fitting the work tube.

- Remove the top work tube end guard (item 8) then remove the work tube adaptor fixing bracket (4) that holds the work tube end stop (7) and the work tube adaptor (3) in place.
  Note (1) it might be easier to do this with the furnace in the horizontal position as shown in 2.3.4.
  Note (2) if a different work tube with a different outer diameter is being fitted it will be necessary to fit new correctly sized work tube adaptors (3). In which case, both end guards and work tube adaptor fixing brackets (4) will need removing.
- Slide the work tube into the furnace through the work tube adaptor (3) until it reaches the opposite work tube bottom stop (7). Note that the work tube might be a tight fit when it is new and may need to be twisted backwards and forwards slightly as it slides in. For long work tubes it is important to support and line up the work tube as it is pushed through the furnace. It may also take 2 people to perform this operation.
- Reassemble the work tube end stop (7), work tube adaptor bracket (4) and the tube end guard (8).
Index to numbered items in Figure 2.3.5

1. Tube furnace
2. Work tube adaptor (size dependent on work tube diameter)
3. Work tube (size diameter customer option)
4. Work tube adaptor fixing bracket
5. Fixing screws M6 x 15
6. Washer M6
7. Work tube end stop (dependent on work tube diameter)
8. Tube furnace end guard

Fitting the extended work tube in a furnace

Tools required: 4 mm Allen key

The fitting of the work tube is as follows with reference to Figure 2.3.5. Extended work tubes are 450 mm longer than the heated length of the furnace (see the table in section 10.0). Read section 6.2 before fitting the work tube.

Note it is easier to fit the work tube with the furnace in the horizontal position as shown in figure 2.3.4.

To fit the work tube in a vertical orientation follow the steps below. Omit the use of the end seal if not required. The same tube support design will work with or without the tube end seal in place.

WARNING - If clamps are used without an end seal, care should be taken not to over tighten on to a bare tube, especially if the tube is either quartz or thin wall section.

- Before the extended work tube can be fitted, the work tube end stops for the standard length work tube must be removed from both ends of the furnace. This is done by removing the furnace end guard (8) and the work tube adaptor brackets (4) to release the work tube end stop. The guards and brackets should then be refitted.
- Fit the tube support bracket, item 15, figure 2.2. Use supplied M6 button head screws and supplied washers.
- Fit the extended work tube guard, item 14, figure 2.2. Use supplied M6 button head screws and supplied washers.
- Re-fit furnace end guard, item 13, figure 2.2. Use supplied M6 button head screws and supplied washers.
- Fit tube end seal assembly as shown in figure 2.2. Refer to manual that was provided with the replacement end seals or detailed fitting instructions.
- Fit tube support bracket, item 7, figure 2.2. Use supplied M6 button head screws and supplied washers.
- Finally, fit tube support collar, (5) using item (6) until the tube is secure enough for use in a vertical arrangement. Fitting arrangement is shown in figure 2.2.
2.0 Installation

- Figure 2.2 - shows an exploded view of all the required parts.
- Figure 2.2 - shows the assembled parts as they would be used.

2.3.6 Figure - Tube support

2.3.7 Figure - Tube support assembly
For extra stability of the tube, repeat the assembly instructions above (as shown in figure 2.3.10)
2.3.10 Figure - View showing how to support the work tube in a vertical orientation.

2.4 Setting Up - Without a Stand

Any of the E-range vertical furnaces can be supplied without a stand for either wall mounting (using wall bracket order option) or installation in customer's test rig/mounting frame.

It is the customer’s responsibility to carry out a risk assessment on the siting and mounting of the furnace and to ensure that it is operated in a safe manner, see section 2.2 for the recommended siting instructions.

The fitting of the work tube is covered in the previous section.

2.4.1 Figure - Tube furnace shown without a stand for customers own mounting as an example.
Index to numbered items in Figure 2.4.1

1. Control Box
2. Furnace Body
3. Connecting conduit between furnace and control box

Fitting the Optional Insulation Plugs and Radiation Shield

For optimum temperature uniformity, insulation plugs or radiation shields should be placed in the work tube ends as shown below. With a standard work tube, the insulation plug must be fitted as shown in figure A.

If a gas/vacuum end seal is fitted, either horizontally or vertically, the insulation plug hooks onto the end seal hook; see figure B.

Alignment of radiation shields is similar to that of insulation plugs, see figure C.

If a metal work tube is being used in the furnace, ensure that it is earthed. See the safety warning in section 4.4.

Figure A- Cross-section view showing standard length work tube insulation plug fitted

Figure B- Cross-section view showing extended work tube insulation plug fitted

Figure C- Cross-section view showing an extended length work tube with a radiation shield fitted
Under no circumstances should any objects be placed on top of the product. Always ensure that any vents on the top of the product are clear of any obstruction. Always ensure all cooling vents and cooling fans (if fitted) are clear of any obstruction.

2.5 Electrical Connections

Connection by a qualified electrician is recommended.

All furnaces in the range are single-phase and operate over the voltage ranges 100 to 110 volts or 200 - 240 volts. Check the rating label before connection, see "Warning Labels" for location of rating label. To check that the OP.Hi setting is correct for the appropriate voltage, or to change to another setting, follow the instructions in section 9.2.

The electrical supply should be fused at the next standard size equal to or higher than the design current. Where a supply cable is supplied there are internal supply fuses, in which case customer fusing is preferred but not essential. See section 9.0 for furnace rating power, current and fusing information.

The external connection should be either a permanent connection to a fused isolator supply or to a socket on a fused isolator supply; the isolating switch must operate on both conductors. Make sure that the isolator switch is within easy reach of the furnace operator.

Terminal Connection Details

<table>
<thead>
<tr>
<th>Supply</th>
<th>Terminal Label</th>
<th>UK/ Europe Cable Colour</th>
<th>USA/ Canada Common Cable Colours</th>
<th>Supply Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>1-phase</td>
<td>L</td>
<td>Brown</td>
<td>Red or Black</td>
<td>Live - Neutral</td>
</tr>
<tr>
<td></td>
<td>N</td>
<td>Blue</td>
<td>White</td>
<td>To neutral</td>
</tr>
<tr>
<td></td>
<td>PE</td>
<td>Green/ Yellow</td>
<td>Green or Green/ Yellow</td>
<td>To earth (ground)</td>
</tr>
</tbody>
</table>

Supply Type

- To live: to either power conductor
- To neutral: to the other power conductor
- To earth (ground): to earth (ground)
3.0 301 Controller

Due to the complex nature of the furnace or oven control the use of technical terms throughout this manual is unavoidable. Explanations of these terms can be found in the "Glossary of Terms".

3.1 PID control

This controller uses PID (Proportional Integral Derivative) temperature control. This type of control uses a complex mathematical control system to adjust the heating power and achieve the desired temperature.

3.2 Basic Operation of the 301 Controller

<table>
<thead>
<tr>
<th>Key</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Display</td>
</tr>
<tr>
<td>B</td>
<td>Over-Temperature Key (if fitted)</td>
</tr>
<tr>
<td>C</td>
<td>Page Key</td>
</tr>
<tr>
<td>D</td>
<td>Timer Key</td>
</tr>
<tr>
<td>E</td>
<td>Arrow Keys</td>
</tr>
<tr>
<td>F</td>
<td>Over-Temperature Indicator (if fitted)</td>
</tr>
</tbody>
</table>
### 3.0 301 Controller

<table>
<thead>
<tr>
<th></th>
<th>Timer Indicator</th>
<th>The Timer indicator shows when the timer is active.</th>
</tr>
</thead>
<tbody>
<tr>
<td>H</td>
<td>Output Indicator</td>
<td>The Output indicator shows when the controller is switching on the heating elements.</td>
</tr>
</tbody>
</table>

#### 3.2.1 Menu System

The 301 Controller is divided into two menus; the Home Menu and the Setup Menu. The Home Menu contains all the basic operating controls: setpoint, setpoint ramp rate and timer time. The Setup menu contains all the set up features: timer type, timer band, output power and customer calibration. The features available vary depending on operator input or product specification.

#### 3.2.2 Navigation Diagram

The following diagram details how to navigate to the various menu options within the 301 Controller. At each option, values can be set using the arrow keys.
### 3.0 301 Controller

<table>
<thead>
<tr>
<th></th>
<th>Description</th>
<th>Key Type</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>HM</strong></td>
<td>Home Menu</td>
<td>Page Key</td>
<td>Black = Progress</td>
</tr>
<tr>
<td><strong>SM</strong></td>
<td>Setup Menu</td>
<td>Hold</td>
<td>White = Return</td>
</tr>
<tr>
<td><strong>OTHM</strong></td>
<td>Over-Temperature Home Menu</td>
<td>Keep Held</td>
<td></td>
</tr>
<tr>
<td><strong>OTSM</strong></td>
<td>Over-Temperature Setup Menu</td>
<td>Press Page Key</td>
<td>multiple times</td>
</tr>
</tbody>
</table>
Please note that the Over-Temperature Menu is only available when the Over-Temperature Protection option is fitted.

### 3.2.3 Basic Function Guide

<table>
<thead>
<tr>
<th>Symbol</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>H0Ld</td>
<td>Used to pause the current program and set new parameters.</td>
</tr>
<tr>
<td>SP°C</td>
<td>Used to set the desired temperature (setpoint) of the product (°C).</td>
</tr>
<tr>
<td>SPrr</td>
<td>Used to set the heating rate of the product, e.g. increase by 5°C per minute.</td>
</tr>
<tr>
<td>t1, t2, t3, t4, t5</td>
<td>Indicates the timer type in use. See section 3.5 for more details.</td>
</tr>
<tr>
<td>tEYP</td>
<td>Used to set the timer type.</td>
</tr>
<tr>
<td>t.bnd</td>
<td>Available when $t_1$ or $t_4$ is in use. Allows the timer to start the countdown before the desired setpoint is reached.</td>
</tr>
<tr>
<td>rST</td>
<td>Used to reset the timer.</td>
</tr>
<tr>
<td>OPHi</td>
<td>Used to set the maximum output power.</td>
</tr>
<tr>
<td>CLSt</td>
<td>Used to set the customer calibration type.</td>
</tr>
<tr>
<td>FAcT</td>
<td>Used to select the factory calibration settings.</td>
</tr>
<tr>
<td>PASS</td>
<td>Flashes when a password is required to access further options.</td>
</tr>
<tr>
<td>CCL 1</td>
<td>Select to access the single point calibration option.</td>
</tr>
<tr>
<td>CCL 2</td>
<td>Select to access the dual point calibration options.</td>
</tr>
<tr>
<td>OFSLt</td>
<td>Used to set the single point calibration offset temperature (°C).</td>
</tr>
<tr>
<td>CALL</td>
<td>Used to set the low temperature point (°C) for dual point calibration.</td>
</tr>
<tr>
<td>CALH</td>
<td>Used to set the high temperature point (°C) for dual point calibration.</td>
</tr>
<tr>
<td>OFSL</td>
<td>Used to set the offset value for the low temperature point (°C) for dual point calibration.</td>
</tr>
<tr>
<td>OFSH</td>
<td>Used to set the offset value for the high temperature point (°C) for dual point calibration.</td>
</tr>
<tr>
<td>OTE</td>
<td>Used to set the Over-Temperature limit (°C).</td>
</tr>
<tr>
<td>OTe</td>
<td>Displayed when the Over-Temperature protection has been activated.</td>
</tr>
<tr>
<td>PV</td>
<td>Displayed before the current temperature when checking the Over-Temperature sensor temperature.</td>
</tr>
</tbody>
</table>
3.2.4 Home Display

The Home Display is the first display you see when the controller is switched on, it shows the actual temperature of the product. When entering the menus, the controller will automatically return to the Home Display if no keys are pressed for 30 seconds.

Finding the Home Display

- To find the Home Display from the Home Menu, press the Page key until the current temperature is shown on the display.
- To find the Home Display from the Setup Menu, press and hold the Page key for 1.5 seconds.

3.2.5 Hold Mode

'Hold' mode turns the output off; this allows parameters to be set without the controller instantly trying to control at the new settings.

When the output indicator is off, the Home Display flashes between the current temperature and \textit{Hold}.

To enter 'Hold' mode:

- Start at the Home Display.
- Press and hold the up and down Arrow keys together for 1.5 seconds
- The display will flash \textit{Hold} to show that 'Hold' mode has been entered.

To exit 'Hold' mode:

- Start at the Home Display.
- Press and hold the up and down Arrow keys together for 1.5 seconds OR start the timer (See "The Timer ").
- Note: The 'Hold' mode function is disabled when the timer function is operating.
3.2.6 Checking the Temperature Setpoint from the Home Display

- Start at the Home Display.
- Press either the up or down Arrow key.
- The setpoint will show on the display for 3 seconds before returning to the home display.

3.2.7 Changing the Temperature Setpoint

- Start at the Home Display.
- Repeatedly press the Page key to scroll through the Home Menu until $SP^\circ C$ is displayed.
- Use the up and down Arrow keys to alter the value.
- A single press of the up or down Arrow key shows the current setting.
- To alter this, either keep the key pressed or press it again. The value will then be stored without any further input.

3.2.8 Changing the Temperature Setpoint Ramp Rate

- Start at the Home Display.
- Repeatedly press the Page key to scroll through home menu until $SP_{rr}$ is displayed.
- Use the up and down Arrow keys to turn off or alter the value.
- A single press of either the up or down Arrow key shows the current setting. To alter, either keep pressed or press again. The value will then be stored without any further input.
- See section 3.4 for more information.

This will cause the product to heat as quickly as possible which may not be appropriate where the product contains sensitive ceramic components. For products with ceramic components, e.g. a tube furnaces fitted with a long ceramic work tube, use the ramp rate feature set with a low heating rate such as 5°C per minute (300°C per hour), to prevent damage.
3.2.9 Changing the Timer Time

- Start at the Home Display.
- Repeatedly press the Page key to scroll through the Home Menu until \( t1, t2, t3, t4 \) or \( t5 \) shows on the display.
- Use the up and down Arrow keys to turn off, or alter the value.
- A single press of either the up or down Arrow key shows the current setting (Hr:Min).
- To alter this, either keep pressed or press again. The value will then be stored without any further input.
- See 3.5 for more information.

3.3 Advanced Operation

3.3.1 Entering the Setup menu

- Start at the Home Display.
- Press and hold the Page key for 1.5 seconds
- The display will change to the first parameter in the Setup Menu.

3.3.2 Changing the Timer Type

- Start at the Home Display.
- Hold the Page key for 1.5 seconds to enter the set-up menu.
- Once entered, repeatedly press the Page key until \( TYP \) is displayed.
- Use the up and down Arrow keys to alter the value.

To alter this, either keep pressed or press again. The value will then be stored without any further input. A single press of the up or down key shows the current setting.

Note: This function is disabled when the timer is operating. See section 3.5 for more information on the timer types and functions.
3.3.3 Changing the Timer Band

- Start at the Home Display.
- Hold the Page key for 1.5 seconds to enter the Setup Menu.
- Once entered, repeatedly press the Page key until \( t_{bnd} \) is displayed.
- Use the up and down Arrow keys to turn off or alter the value.

A single press of the up or down key shows the current setting. To alter this, either keep pressed or press again. The value will then be stored without any further input. See section 3.5 for more information.

Note: This is only available when timer type 1 or 4 is selected.

3.3.4 Changing the Maximum Output Power

Note: Output Power is a product specific setting and will not appear on all furnaces and ovens.

- Start at the Home Display.
- Hold the Page key for 1.5 seconds to enter the set-up menu.
- Once entered, repeatedly press the Page key until \( OP_{Hi} \) is displayed.
- Use the up and down Arrow keys to alter the value.

A single press shows the current setting. To alter this, either keep pressed or press again. The value will then be stored without any further input.

Caution: Do not increase the power limit value to a value above the design level for the oven or furnace model, or to a value above that correctly calculated for silicon carbide elements. The heating elements could burn out, or other damage could be caused. Refer to the Fuses and Power Settings section of your product manual (section 9.0 for more information on power limits.)
3.3.5 Changing the Customer Calibration Type

- Start at the Home Display.
- Hold page key for 1.5 seconds to enter the set-up menu.
- Once entered, repeatedly press page key until CLST is displayed.
- Use the up and down Arrow keys to display the current calibration type.
- Use the up and down Arrow keys to display the password screen.
- Use the up and down Arrow keys to enter the Calibration Password (see 3.3.6).
- Press the page key to confirm password. The value will then be stored without any further input.
- See section 3.8 for more information.

3.3.6 Calibration Password

Once entered the calibration password remains active for 30 seconds after leaving the set up menu to allow time to revisit if necessary.

The Calibration Password for this instrument is: 525

3.4 Temperature Setpoint Ramp Rate

3.4.1 Setpoint Ramp Rate

The SPrr controls the rate at which the temperature in a furnace or oven changes per minute. When SPrr has a numeric value, e.g. 5 °C/ min, the product will attempt to heat or cool at that rate. When the value of Sprr = off, the product will heat or cool as quickly as possible.

Setpoint ramp rate is useful when materials susceptible to thermal shock are being heated.

3.4.2 Limitations of Setpoint Ramp Rate

The setpoint ramp rate should not be set higher than the maximum heat up or cool down rate of the furnace or oven.

The setpoint ramp rate only resets its start position when the ramp rate is changed or the controller is taken out of 'Hold' mode.

Changes in the temperature setpoint do not affect the ramp rate.

If the temperature is set below the current temperature of the furnace or oven then after a period of time adjusted to a temperature higher than the current temperature
without adjustment of the ramp rate, the controller can become out of step and appear to switch off.
Putting the controller into, then out of 'Hold' mode will reset the ramp rate and force the controller back into control.

3.5 The Timer

3.5.1 Starting the Timer

- Start at the Home Display.
- Press the Timer key once to start the timer.

If the 301 Controller is in 'Hold' mode, pressing the Timer key will automatically exit 'Hold' mode and the controller will start to operate.

3.5.2 Checking the Time Remaining

- Start at the Home Display
- Press the Timer key once to check the time remaining.
- The display will flash \( \text{t} \) 3 times.
- It will return to the Home Display automatically.

3.5.3 Pausing the Timer

- Start at the Home Display
- Press and hold the Timer key for 1.5 seconds; the display alternately shows \( \text{t} \) and the current temperature.
- To resume the timer, press the Timer key once.
3.5.4 Resetting the Timer

- When the timer count has ended, or the timer is paused, start at the Home Display.
- Press and hold the Timer key for 1.5 seconds.
- r SE is displayed to indicate timer reset.

3.5.5 Timer Function Description

The 301 Controller has an in-built timer, which can be set to one of five types:

**Timer Type 1**

On pressing the Timer key; 'Timer Type 1' waits for the setpoint to be reached, then begins the countdown. On completion of the countdown, the product switches off power to the elements ('End' flashes on the display).

**Timer Type 2**

On pressing the Timer key; 'Timer Type 2' starts the countdown immediately. On completion of the countdown, the product switches off power to the elements ('End' flashes on the display).

**Timer Type 3**

On pressing the Timer key; 'Timer Type 3' immediately switches the product heating off and starts to countdown. On completion of the countdown, the furnace or oven switches on the power to the elements. This can be used to delay the start of heating.

**Timer Type 4**

On pressing the Timer key; 'Timer Type 4' waits for the setpoint to be reached, then begins the countdown. On completion of the countdown, the product continues to control as normal ('End' flashes on the display).
Timer Type E5

On pressing the Timer key; 'Timer Type 5' starts the countdown immediately. On completion of the countdown, the product continues to control as normal ('End' flashes on the display).

3.5.6 The Timer Temperature Band

Timer type E1 or E4 starts the countdown when the setpoint temperature is reached. It is possible to set the timer running before the setpoint is reached by adjustment of the timer temperature band 'E bnd', e.g. 'E bnd' set to a value of 3 will result in the timer starting to countdown 3°C before the temperature setpoint is reached. This is useful when furnaces or ovens that take a long time to reach setpoint, are at a sufficiently high temperature for a specific customer process to occur.
### 3.0 301 Controller

#### 3.5.7 Timer Function Table

<table>
<thead>
<tr>
<th>t.typ</th>
<th>On Pressing the Timer Key</th>
<th>During the Countdown</th>
<th>Completion of the Countdown</th>
</tr>
</thead>
<tbody>
<tr>
<td>t1</td>
<td>Heating</td>
<td>ON</td>
<td>ON</td>
</tr>
<tr>
<td></td>
<td>Timer</td>
<td>Starts when setpoint reached</td>
<td>Counts Down</td>
</tr>
<tr>
<td></td>
<td>Display</td>
<td>Flashes t1 3 times. Shows Time remaining.</td>
<td>Current Temperature</td>
</tr>
<tr>
<td></td>
<td>Timer Indicator</td>
<td>Flashing until setpoint reached</td>
<td>ON</td>
</tr>
<tr>
<td>t2</td>
<td>Heating</td>
<td>ON</td>
<td>ON</td>
</tr>
<tr>
<td></td>
<td>Timer</td>
<td>Start Immediately</td>
<td>Counts Down</td>
</tr>
<tr>
<td></td>
<td>Display</td>
<td>Flashes t2 3 times Shows Time remaining.</td>
<td>Current Temperature</td>
</tr>
<tr>
<td></td>
<td>Timer Indicator</td>
<td>ON</td>
<td>ON</td>
</tr>
<tr>
<td>t3</td>
<td>Output</td>
<td>OFF</td>
<td>OFF</td>
</tr>
<tr>
<td></td>
<td>Timer</td>
<td>Starts Immediately</td>
<td>Counts Down</td>
</tr>
<tr>
<td></td>
<td>Display</td>
<td>Flashes t3 3 times Shows Time remaining</td>
<td>Time Remaining</td>
</tr>
<tr>
<td></td>
<td>Indicator</td>
<td>ON</td>
<td>ON</td>
</tr>
<tr>
<td>t4</td>
<td>Heating</td>
<td>ON</td>
<td>ON</td>
</tr>
<tr>
<td></td>
<td>Timer</td>
<td>Starts when setpoint reached</td>
<td>Counts Down</td>
</tr>
<tr>
<td></td>
<td>Display</td>
<td>Flashes t4 3 times Shows time remaining</td>
<td>Current Temperature</td>
</tr>
<tr>
<td></td>
<td>Timer Indicator</td>
<td>ON</td>
<td>ON</td>
</tr>
<tr>
<td>t5</td>
<td>Heating</td>
<td>ON</td>
<td>ON</td>
</tr>
<tr>
<td></td>
<td>Timer</td>
<td>Starts Immediately</td>
<td>Counts Down</td>
</tr>
<tr>
<td></td>
<td>Display</td>
<td>Flashes t 3 times Shows Time remaining</td>
<td>Current Temperature</td>
</tr>
<tr>
<td></td>
<td>Timer Indicator</td>
<td>ON</td>
<td>ON</td>
</tr>
</tbody>
</table>
3.6  Ramp Dwell Programming

The 301 Controller has the capability to follow a Ramp Dwell program.

![Diagram of Ramp Dwell program]

<table>
<thead>
<tr>
<th>Key</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Temperature</td>
</tr>
<tr>
<td>B</td>
<td>Time</td>
</tr>
<tr>
<td>SPrr</td>
<td>Setpoint Ramp Rate (SPrr)</td>
</tr>
<tr>
<td>DT</td>
<td>Dwell Time t1</td>
</tr>
<tr>
<td>NCD</td>
<td>Natural Cool Down</td>
</tr>
</tbody>
</table>

3.6.1  Setting up a Ramp Dwell program

Set the Controller to Hold Mode:

- Start at the home display
- Press and hold the up and down keys together for 1.5 seconds.
- The display will flash **HOLD** to show that 'Hold' mode has been entered.
Set the Timer Type to \( \text{t}_1 \)

- Start at the home display
- Press and hold the Page key for 1.5 seconds to enter the Setup Menu.
- Repeatedly press the Page key until \( \text{t}_1 \text{YP} \) shows on the display.
- Use the up and down Arrow keys to set the value to \( \text{t}_1 \).
- The value will then be stored without any further input.
- See the 3.5 for more information.
- Press and hold down the page key for 1.5 seconds to return to Home Menu.

Set the Temperature Setpoint

- Start at the Home Display.
- Repeatedly press the Page key until \( \text{SP}°\text{C} \) shows on the display.
- Use the up and down Arrow keys to alter the value (°C).
- The value will then be stored without any further input.
- Press and hold down the Page key for 1.5 seconds to return to the Home Menu.

Set the Setpoint Ramp Rate

- Start at the Home Display.
- Repeatedly press the Page key until \( \text{SPrr} \) shows on the display.
- Use the up and down Arrow keys to alter the value (°C/Min).
- The value will then be stored without any further input
- Press and hold down the Page key for 1.5 seconds to return to the Home Menu.

Set the Dwell Time

- Start at the Home Display.
- Repeatedly press the Page key until \( \text{t}_1 \) shows on the display.
- Use the up and down Arrow keys to either switch off or alter the value (Hr:Min)
- The value will then be stored without any further input.
- Press and hold down the Page key for 1.5 seconds to return to the Home Menu.
Start the Timer

- Start at the Home Display.
- Pressing the Timer key starts the program.
- Pressing the Timer key will automatically exit 'Hold' mode if set (see section 3.2.5 for more information) and the controller will start to operate.
- Press and hold down the Page key for 1.5 seconds to return to the Home Menu.

3.7 Maximum Output Setting

Depending on the furnace or oven model the maximum output power setting OP.Hi may be accessible or hidden.

For silicon carbide heated furnaces the parameter is accessible to allow compensation for element ageing, see the Fuses and Power Settings section of your product manual (section 9.0) for more information on power limits.

In many models the maximum output power setting depends on the supply voltage, refer to the Fuses and Power Settings section of your product manual (section 9.0).

3.8 Customer Calibration

The controller is calibrated for life at manufacture, there may however be sensor or other system errors which affect the accuracy of the measured temperature. Customer calibration is used to compensate for these errors. Access to this function is disabled when the timer is operating.

The 301 Controller has three types of customer calibration: factory calibration, single point calibration and dual point calibration. See sections 3.3.5 & 3.3.6 to access these.

3.8.1 Factory Calibration - FAc

Factory calibration is the default setting, which has no offset adjustment. It simply displays the temperature measured by the control thermocouple.

3.8.2 Single Point Calibration - CCL

Single point calibration uses an offset value to adjust the temperature over its whole range.

Single point calibration accurately sets the temperature for setpoint values close to the temperature at which the calibration offset is made. The accuracy is reduced for setpoint temperatures which are significantly higher or lower than the calibration offset.

Table showing examples of how to determine offset values:
The calibration temperature may be measured at the centre of the chamber or through a specially fitted port.

New Offset Value = Old Offset Value + New Offset adjustment

New Offset Adjustment = Measured Calibration Temperature – Displayed Temperature

**Caution!** - The procedure to determine the calibration temperature at the centre of a chamber is not covered in these instructions. If you are unsure how to do this safely, then seek advice as there is a risk of electric shock if done incorrectly.

### 3.8.3 Changing the Single Point Calibration Offset - **OFSE**

- Start at the home display.
- Hold the Page Key for 1.5 seconds to access the Setup Menu.
- Repeatedly press the Page key until **C.CL1** is displayed.
- Press the up or down Arrow keys to display the current calibration offset.
- If a password is required to access **C.CL1**, enter the password using the up and down Arrow keys and press the Page key to accept. You will be returned to **C.CL1**.
- Use the up and down Arrow keys to scroll to **C.CL1**.
- Press the Page key to access **OFSE**.
- Press the up or down Arrow keys to change the offset value.
- The value will then be stored without any further input.

Once **C.CL1** has been selected as the customer calibration type, it is possible to start from the home display and go to **OFSE** directly, and enter the password at this point when the calibration adjustment is required again.

### 3.8.4 Dual Point Calibration - **C.CL2**

Dual point calibration uses two offset values at two corresponding temperatures to progressively change the calibration as the temperature increases or decreases. This is a more accurate representation of how the temperature difference will occur.

**Caution!** - Do not make **CAL.L** and **CAL.H** the same value as the controller will not work correctly and could cause the furnace or oven to overheat.
3.8.5 Changing the Calibration, Low Temperature - \textit{CALL}

- Start at the home display.
- Hold the Page Key for 1.5 seconds to access the Setup Menu.
- Press the Page key until \textit{CL SE} is displayed.
- Press the up or down Arrow keys to display the current calibration offset.
- If a password is required to access \textit{CL L2}, enter the password using the up and down Arrow keys and press the Page key to accept. You will be returned to \textit{CL SE}.
- Use the up and down Arrow keys to scroll to \textit{CL L2}.
- Press the Page key to access \textit{CALL}.
- Press the up or down Arrow keys to change the offset value.
- The value will then be stored without any further input.

Once \textit{CL L2} has been selected as the customer calibration type, it is possible to start from the home display and go to \textit{CALL} directly (or any of the other settings in \textit{CL L2}) and enter the password at this point when calibration adjustment is required again.

3.8.6 Changing the Calibration, Low Temperature Offset - \textit{OFS L}

- Start at the home display.
- Hold the Page Key for 1.5 seconds to access the Setup Menu.
- Repeatedly press the Page key until \textit{CL SE} is displayed.
- Press the up or down Arrow keys to display the current calibration offset.
- If a password is required to access \textit{CL L2}, enter the password using the up and down Arrow keys and press the Page key to accept. You will be returned to \textit{CL SE}.
- Use the up and down Arrow keys to scroll to \textit{CL L2}.
- Press the Page key twice to access \textit{OFS L}.
- Press the up or down Arrow keys to change the offset value.
- The value will then be stored without any further input.

3.8.7 Changing the Calibration, High Temperature - \textit{CAL H}

- Start at the home display.
- Hold the Page Key for 1.5 seconds to access the Setup Menu.
- Repeatedly press the Page key until \textit{CL SE} is displayed.
- Press the up or down Arrow keys to display the current calibration offset.
- If a password is required to access \textit{CL L2}, enter the password using the up and down Arrow keys and press the Page key to accept. You will be returned to \textit{CL SE}.
- Use the up and down Arrow keys to scroll to \textit{CL L2}.
- Press the Page key three times to access \textit{CAL H}.
- Press the up or down Arrow keys to change the offset value.
- The value will then be stored without any further input.
3.8.8 Changing the Calibration, High Temperature Offset - **OF5H**

- Start at the home display.
- Hold the Page Key for 1.5 seconds to access the Setup Menu.
- Repeatedly press the Page key until **CL SE** is displayed.
- Press the up or down Arrow keys to display the current calibration offset.
- If a password is required to access **C CL2**, enter the password using the up and down Arrow keys and press the Page key to accept. You will be returned to **CL SE**.
- Use the up and down Arrow keys to scroll to **C CL2**.
- Press the Page key four times to access **OF5H**.
- Press the up or down Arrow keys to change the offset value.
- The value will then be stored without any further input.
3.9 Over-Temperature Protection

This controller may be fitted with the over-temperature protection option. If the over-temperature option is fitted the 301 display will include the Over-Temperature key and indicator (as shown in the diagram above). An independent control circuit and temperature sensor provide the over-temperature protection.

There are two uses for over-temperature protection:

1. To prevent a sample being heated in a furnace or oven from over-heating.
2. To provide an extra safety system to prevent the furnace or oven from heating in the event of a fault.

3.9.1 Over-Temperature (O/T) home display

When the Over-Temperature key is pressed and held the O/T home display is shown.
The home display shows the over-temperature limit setting.

Finding the O/T home display from the O/T Home Menu:

- Press and hold the Over-Temperature key.
- Repeatedly press the Page key until the O/T limit value shows on the display.

Finding the O/T home display from the O/T Setup Menu:

- Press and hold the Over-Temperature key.
- Press and hold the Page key for 1.5 seconds.
3.9.2 Changing the Over-Temperature Limit

Note: If protection of the sample being processed is required, the over-temperature limit is normally set 15 °C above the temperature setpoint of the controller. If protection of the furnace or oven is required, the over-temperature limit is normally set 15 °C above the maximum setpoint of the furnace or oven.

- Start at the home display.
- Press and hold the Over-Temperature key.
- Repeatedly press the Page key until **OE** shows on the display.
- Use the up and down Arrow keys to change the offset value.

A single press shows the current setting. To alter either keep pressed or press again. The value will then be stored without any further input.

3.9.3 Checking the Over-Temperature Sensor Temperature

- Start at the home display.
- Press and hold the Over-Temperature key.
- Press and hold the Page key for 1.5 seconds.
- Current temperature (**PU**) is displayed for 1 second, followed by the over-temperature sensor value for 3 seconds; this sequence is then repeated.
3.9.4 Over-Temperature Protection Calibration

The over-temperature protection circuit can be calibrated in the same way as the main controller. However, this is not normally necessary as the level of accuracy required for over-temperature protection is not as critical as it is for the main control temperature.

- Start at the home display.
- Press and hold the Over-Temperature key.
- Press and hold the Page key for 1.5 seconds.
- Repeatedly press the Page key until CL 5E is displayed.

Now follow the procedure in "Customer Calibration".

3.9.5 Over-Temperature Activation

During normal operation, the over-temperature indicator is green. If the temperature of the furnace or oven goes above the over-temperature limit, the over-temperature circuit activates. The power supply to the heating elements is switched off and the over-temperature indicator changes to flashing red.

Pressing the over-temperature key shows 0E in the display to indicate that the over-temperature has been triggered.

The reason for the over-temperature activation must be investigated; an incorrect setting in the over-temperature limit is may be the cause. When you are satisfied with the reason for the over-temperature activation it can be reset.
3.9.6 Resetting Over-Temperature Activation

- Start at the home display.
- Press and hold the Over-Temperature key until OT is displayed.
- Repeatedly press the Page key until OT is displayed and the red indicator stops flashing.
- Press the up or down Arrow key to check the over-temperature limit value.
- Press the up or down Arrow key to alter the value if necessary.
- Press the Page key to return to the over-temperature display.

The over-temperature has now been reset.

If the temperature is still above the over-temperature setpoint then over-temperature indicator will be red but not flashing.

When the temperature falls below the over-temperature limit, the indicator changes back to green.

When the current temperature falls below the over-temperature setpoint, the furnace/oven starts to heat again.
3.0 301 Controller

3.10 RS232 Communication Option

The 301 Controller can be supplied with the capability to communicate with other devices via an RS232 link. If this option has been ordered, the furnace or oven will be supplied with a 9 pin ‘D’ socket for connecting to an external device. Plugging this into a computer will allow the controller to be accessed from that computer. The computer must have appropriate communication software installed such as Eurotherm’s ‘i-Tools’.

**RS232 Communication Addressing:**

<table>
<thead>
<tr>
<th>Modbus Address (Main)</th>
<th>2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Modbus Address (O/Temp)</td>
<td>3</td>
</tr>
<tr>
<td>Baud Rate</td>
<td>9600</td>
</tr>
<tr>
<td>Byte Format</td>
<td>8</td>
</tr>
</tbody>
</table>

**RS232 Communication Cables**

Connecting the furnace or oven to a computer is done via a "straight" cable as follows:

<table>
<thead>
<tr>
<th>Product end of cable female 9-pin</th>
<th>RS232 Cable: product to PC</th>
<th>Computer end of cable 9-pin male</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rx</td>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>Tx</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>Com</td>
<td>5</td>
<td>5</td>
</tr>
</tbody>
</table>

3.11 Temperature Controller Replacement

Before handling the controller: wear an anti-static wrist strap or otherwise avoid any possibility of damage to the unit by static electricity. Refer to the detailed instructions supplied with the replacement controller.

If the temperature controller is fitted to the back of the control panel it can be separated from the base by removal of the screws. If the temperature controller is fitted inside the product base it can be separated from the top by removal of the screws.
### Glossary of Terms

<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
<th>Unit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Setpoint (SP)</td>
<td>The target temperature the furnace or oven is trying to reach.</td>
<td>°C</td>
</tr>
<tr>
<td>Setpoint Ramp Rate (SPrr)</td>
<td>The speed at which the furnace or oven is allowed to heat up or cool down</td>
<td>°C/ Min</td>
</tr>
<tr>
<td>Element</td>
<td>The heating device used in the furnace or oven.</td>
<td>-</td>
</tr>
<tr>
<td>Thermocouple</td>
<td>A thermoelectric device for measuring temperature.</td>
<td>-</td>
</tr>
<tr>
<td>PID</td>
<td>Proportional Integral Derivative: the control system used by the controller</td>
<td>-</td>
</tr>
<tr>
<td>Over-Temperature</td>
<td>The condition which a furnace or oven may enter if part of the main control circuit fails.</td>
<td>-</td>
</tr>
<tr>
<td>Over-Temperature Protection</td>
<td>A system to prevent the product or process being damaged if it has gone into an Over-Temperature condition.</td>
<td>-</td>
</tr>
<tr>
<td>Furnace or Oven</td>
<td>This refers to the product purchased from Carbolite Gero</td>
<td>-</td>
</tr>
</tbody>
</table>

### Controller Fault

#### Fault Code Diagnostic Table

<table>
<thead>
<tr>
<th>Error Code</th>
<th>Explanation</th>
<th>Actions</th>
</tr>
</thead>
<tbody>
<tr>
<td>5br</td>
<td>Temperature sensor failure</td>
<td>Check all terminal connections between the temperature sensor (thermocouple) and temperature controller. It is recommended to loosen then tighten the screws in the terminal blocks in case the connections are oxidised. If this does not correct the error then replace the furnace or oven temperature sensor (thermocouple).</td>
</tr>
<tr>
<td>0000</td>
<td>Input over range</td>
<td></td>
</tr>
<tr>
<td>-000</td>
<td>Input under range</td>
<td></td>
</tr>
<tr>
<td>E- followed by numerical code</td>
<td>Controller Error</td>
<td>Turn the furnace or oven off and back on to see if this clears the error. If not contact Carbolite Gero Service – (see back cover)</td>
</tr>
</tbody>
</table>
4.0 **Operation**

4.1 **Operating Cycle**

This product is fitted with an instrument switch which cuts off power to the control circuit.

Connect the product to the electrical supply.

Turn on the instrument switch to activate the temperature controllers. The controllers illuminate and go through a short test cycle.

**Over-Temperature option only.** If the digital over-temperature option has not yet been set as required, set and activate it according to the over-temperature controller instructions.

Switch on the heater switch, located on the instrument panel. Unless a time switch is fitted and is switched off, the product will start to heat up. The Heat light(s) glow steadily at first and then flash as the product approaches the desired temperature or a program setpoint.

**Over-Temperature option only.** If the over-temperature circuit has tripped, an indicator on the over-temperature controller flashes and the heating elements are isolated. Find and correct the cause before resetting the over-temperature controller according to the instructions supplied.

To switch off power to the heating elements, use the heater switch. To switch the product off, use both the heater switch and the instrument switch. If the product is to be left switched off and unattended, isolate it from the electrical supply.

4.2 **Safe Operation of the Furnace**

For the safe operation of this furnace the following warnings must be followed:
Explosive Materials
The furnace must not be used to heat materials which could explode, or which could emit gases that could form explosive mixtures. If the safe heating of a material is dependent on its temperature, only heat these type of materials if the furnace has the optional over-temperature protection device fitted. Ensure that the over-temperature device is calibrated and set to an over-temperature safety limit that is sufficiently large as to avoid any hazards. If in doubt, seek expert advice before proceeding. Customers are responsible for carrying out their own risk assessments on the heating of materials.

Do not operate without a work tube. The furnace must not be operated without the correctly sized work tube and correspond work tube adaptor. Otherwise, an operator can access electrically live element coils that could cause serious injury of death.

Switch off the furnace before loading and unloading. The furnace elements must be switched off using the heater switch, item 2 in "Warning Labels", when the furnace is being loaded or unloaded. The work tube can become electrically conductive at high temperatures. If an element has failed and collapsed onto the work tube, the work tube will become live causing serious injury or death.

4.3 General Operating Advice

Heating element life is shortened by overheating. Do not leave the product at high temperature when it is not required. The maximum temperature is shown on the product rating label and in section 10.0 towards the back of this manual.

Lightweight ceramic fibre insulation can easily be marked by accidental contact. Some fine cracks may develop in the surface of the insulation due to the progressive shrinkage of the insulation materials. Cracks are not usually detrimental to the functioning or the safety of the product.

Clean up any spillages in the insulation, as these can increase the rate of degradation of the insulation material.

4.4 Operator Safety

The ceramic materials used in the product manufacture become electrically conductive to some extent at high temperatures. DO NOT use any conductive tools within the product without isolating it. If a metal work tube is used, it must be earthed (grounded).
4.0 Operation

Switch off the heater switch whenever loading or unloading the product. The elements are isolated when the heater switch is OFF. This switch cuts both sides of the circuit via a contactor.

4.5 Tube Life

A ceramic work tube may crack if work pieces are inserted too quickly or at temperatures below 900 °C (when the tube is more brittle). Large work pieces should also be heated slowly to ensure that large temperature differences do not arise.

Poor thermal contact should be encouraged between the work piece and the tube; crucibles or boats should be of low thermal mass and should have feet to reduce the contact with the tube (fig. 4).

![Key]

<table>
<thead>
<tr>
<th>A</th>
<th>Tube</th>
</tr>
</thead>
<tbody>
<tr>
<td>B</td>
<td>Crucible</td>
</tr>
</tbody>
</table>

Fig 4 - Avoidance of thermal contact

Do not set too high a heating or cooling rate. As tubes are susceptible to thermal shock and may break. Tubes which extend beyond the heated part of the furnace are more at risk. A general rule for maximum heating or cooling rate is 400 ÷ internal diameter in mm to give (°C/ min); for 75 mm i/ d tubes this comes to 5 °C per minute. The controller can be set to limit both the heating and cooling rate.

4.6 Pressure

Work tubes are not able to accept high internal pressure. When gas seals or similar fittings are in use, the gas pressure should be restricted to a maximum of 0.2 bar (3 psi). A pressure of approximately half of that should normally be sufficient to achieve the desired flow rate. The operator must ensure that the exhaust path from the tube is not blocked, so that excess pressure does not occur.

A suitably regulated gas supply should always be used. It is recommended that a pressure relief system should be used to avoid an over pressurisation of the work tube.

Please note: A product should not be heated up if any valves that have been fitted are closed to create a sealed volume. A sealed work tube should not be heated from cold due to the pressure increase caused by the trapped air or gas expanding during the heating process.
4.7  Gas Tightness

Work tubes of IAP material are impervious. Sillimanite may look similar but is porous. Ensure that the correct tube material is in use before connecting and using gases other than inert gases, such as nitrogen.
5.0 Maintenance

5.1 General Maintenance
Preventive rather than reactive maintenance is recommended. The type and frequency depends on the product use; the following are recommended.

5.2 Maintenance Schedule

CUSTOMER QUALIFIED PERSONNEL

DANGER! ELECTRIC SHOCK. Risk of fatal injury. Only electrically qualified personnel should attempt these maintenance procedures.

<table>
<thead>
<tr>
<th>Maintenance Procedure</th>
<th>Method</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Over-Temperature Safety Circuit (if fitted)</td>
<td>Set an over-temperature setpoint lower than the displayed temperature and check for an over-temperature alarm as detailed in this manual</td>
<td>Daily Weekly Monthly Bi-Anually Annually</td>
</tr>
<tr>
<td>Over-Temperature Safety Circuit (if fitted)</td>
<td>Electrical measurement</td>
<td>6</td>
</tr>
<tr>
<td>Safety Switch Function (split models only)</td>
<td>Set a safe temperature above ambient, and open the furnace to see if the heater light goes out</td>
<td>Daily Weekly Monthly Bi-Anually Annually</td>
</tr>
<tr>
<td>Safety Switch Function (split models only)</td>
<td>Electrical measurement</td>
<td>6</td>
</tr>
<tr>
<td>Electrical Safety (external)</td>
<td>Visual check of external cables and plugs</td>
<td>6</td>
</tr>
<tr>
<td>Electrical Safety (internal)</td>
<td>Physically check all connections and cleaning of the power plate area</td>
<td>6</td>
</tr>
</tbody>
</table>

Function

| Temperature Calibration | Tested using certified equipment, frequency dependent on the standard required | Daily Weekly Monthly Bi-Anually Annually |
| Operational Check | Check that all functions are working normally | 6 |
| Operational Check | Thorough inspection and report incorporating a test of all functions | 6 |
| Work Tube Position | Visually check that the tube is central to the heated zone (horizontally / vertically) | 6 |
| End Plugs / Radiation Shields | Visual check for damage or wear, and cor- | 6 |
### 5.0 Maintenance

<table>
<thead>
<tr>
<th>Seals (if fitted)</th>
<th>Check all seals and O-rings and clamps</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Performance</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Element Circuit</td>
<td>Electrical measurement</td>
</tr>
<tr>
<td>Power Consumption</td>
<td>Measure the current drawn on each phase / circuit</td>
</tr>
<tr>
<td>Cooling Fans (if fitted)</td>
<td>Check whether the cooling fans are working</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>rect positioning</th>
</tr>
</thead>
</table>

| 49 |

---
5.2.1 Cleaning
Soot deposits may form inside the furnace, depending on the process. At appropriate intervals remove these by heating as indicated in the General Operation Notes.

The product's outer surface may be cleaned with a damp cloth. Do not allow water to enter the interior of the case or chamber. Do not clean with organic solvents.

5.3 Calibration
After prolonged use, the controller and/or thermocouple may require recalibration. This is important for processes that require accurate temperature readings or for those that use the product close to its maximum temperature. A quick check using an independent thermocouple and temperature indicator should be made from time to time to determine whether full calibration is required. Carbolite Gero can supply these items. Depending on the controller fitted, the controller instructions may contain calibration instructions.

5.4 After-Sales Service
Carbolite Gero Service has a team of Service Engineers who can offer repair, calibration and preventive maintenance of furnace and oven products both at the Carbolite Gero factory and at customers’ premises throughout the world. A telephone call or email often enables a fault to be diagnosed and the necessary parts to be despatched.

In all correspondence please quote the serial number and model type given on the rating label of the product. The serial number and model type are also given on the back of this manual when supplied with the product.

Carbolite Gero Service and Carbolite Gero contact information can be found on the back page of this manual.

5.5 Recommended Spare Parts and Spare Parts Kit
Carbolite Gero can supply individual spare parts or a kit of the items most likely to be required. Ordering a kit in advance can save time in the event of a breakdown.

Each kit consists of one thermocouple and one solid state relay.

When ordering spare parts please quote the model details i.e. model type and serial number as stated on the rating label.
6.0 Repairs and Replacements

6.1 Safety Warning - Disconnection from Power Supply

Immediately switch the product off in the event of unforeseen circumstances (e.g. large amount of smoke). Allow the product to return to room temperature before inspection.

Always ensure that the product is disconnected from the electrical supply before repair work is carried out.

Caution: Double pole/neutral fusing may be used in this product.

6.2 Safety Warning - Refractory Fibre Insulation

Insulation made from High Temperature Insulation Wool
Refractory Ceramic Fibre, better known as (Alumina silicate wool - ASW).

This product contains alumino silicate wool products in its thermal insulation. These materials may be in the form of blanket or felt, formed board or shapes, slab or loose fill wool.

Typical use does not result in any significant level of airborne dust from these materials, but much higher levels may be encountered during maintenance or repair.

Whilst there is no evidence of any long term health hazards, it is strongly recommended that safety precautions are taken whenever the materials are handled.

Exposure to fibre dust may cause respiratory disease.

When handling the material, always use approved respiratory protection equipment (RPE-e.g. FFP3), eye protection, gloves and long sleeved clothing.

Avoid breaking up waste material. Dispose of waste in sealed containers.

After handling, rinse exposed skin with water before washing gently with soap (not detergent). Wash work clothing separately.

Before commencing any major repairs it is recommended to make reference to the European Association representing the High Temperature Insulation Wool industry (www.ecfia.eu).

Further information can be provided on request. Alternatively, Carbolite Gero Service can quote for any repairs to be carried out either on site or at the Carbolite Gero factory.

6.3 Temperature Controller Replacement

Refer to the controller instructions for more information on how to replace the temperature controller.
6.0 Repairs and Replacements

6.4 Solid-state Relay Replacement

Disconnect the product from the power supply and remove the appropriate cover as given above.

Make a note of the wire connections to the solid state relay and disconnect them.

Remove the solid state relay from the base panel or aluminium plate.

Replace and reconnect the solid state relay ensuring that the bottom of it has good thermal contact with the base panel or aluminium plate.

Replace the access panel.

6.5 Thermocouple Replacement

For vertical models it may be necessary to dismount the furnace from its stand and remove the terminal cover.

Disconnect the product from the power supply. Remove terminal cover to gain access to the thermocouple connections. Make a note of the thermocouple connections.

Thermocouple cable colour codings are:

<table>
<thead>
<tr>
<th>thermocouple leg</th>
<th>colour</th>
</tr>
</thead>
<tbody>
<tr>
<td>positive (type N)</td>
<td>pink</td>
</tr>
<tr>
<td>negative</td>
<td>white</td>
</tr>
</tbody>
</table>

Disconnect the thermocouple from its terminal block.

Carefully withdraw the thermocouple from the product and remove any broken bits of thermocouple.

Bend the new thermocouple carefully to match the shape of the original (working from the terminal end). Should the length differ from that of the original this is usually not important provided that the thermocouple tip is within a work tube diameter's distance from the furnace centre.

Insert the new thermocouple into position, restoring any removed porcelain spacers and ensuring correct polarity.

Re-assemble the furnace.

6.6 Element Replacement

Individual elements are not available for this model of product, if an element fails then a complete element assembly is required. For details and fitting instructions contact Carbolite Gero Service, see the back page of this manual for contact information.
6.7  Fuse Replacement

Fuses are marked on the wiring diagram with type codes, e.g. F1, F2. For more information on fuses refer to section 9.0.

*Depending on model and voltage, the different fuse types may or may not be fitted.*

If any fuse has failed, it is advisable for an electrician to check the internal circuits. Replace any failed fuses with the correct type. For safety reasons do not fit larger capacity fuses without first consulting Carbolite Gero.

The fuses are located at the cable entry point. Remove the back panel or control box back panel to gain access to the fuses.
## 7.0 Fault Analysis

### A. Furnace Does Not Heat Up

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>The HEAT light is ON</td>
<td>The heating element has failed</td>
</tr>
<tr>
<td>2.</td>
<td>The HEAT light is OFF</td>
<td>The controller shows a very high temperature or code such as S.br</td>
</tr>
<tr>
<td></td>
<td></td>
<td>The controller shows a low temperature</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>There are no lights glowing on the controller</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### B. Product Overheats

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1. Product only heats up when the instrument switch is ON</strong></td>
<td>The controller shows a very high temperature</td>
<td>The controller is faulty</td>
</tr>
<tr>
<td></td>
<td>The controller shows a low temperature</td>
<td>The thermocouple may be faulty or may have been removed out of the heating chamber</td>
</tr>
<tr>
<td></td>
<td></td>
<td>The thermocouple may be connected the wrong way around</td>
</tr>
<tr>
<td></td>
<td></td>
<td>The controller may be faulty</td>
</tr>
<tr>
<td><strong>2. Product heats up when the instrument switch is OFF</strong></td>
<td>The SSR has failed &quot;ON&quot;</td>
<td>Check for an accidental wiring fault that could have overloaded the SSR</td>
</tr>
</tbody>
</table>
8.0 Wiring Diagrams

8.1 WA-11-30
Connections below show single phase with indirect safety switch(es).

Key

<table>
<thead>
<tr>
<th>Key</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>F1, F2, F3</td>
<td>Fuses</td>
</tr>
<tr>
<td>FIL</td>
<td>Filter</td>
</tr>
<tr>
<td>R1/1, R1/2</td>
<td>Relay Contactor</td>
</tr>
<tr>
<td>R1</td>
<td>Relay</td>
</tr>
<tr>
<td>C</td>
<td>Temperature Controller</td>
</tr>
<tr>
<td>TC</td>
<td>Control Thermocouple</td>
</tr>
<tr>
<td>SSR</td>
<td>Solid State Relay</td>
</tr>
<tr>
<td>SSW</td>
<td>Safety Switch</td>
</tr>
<tr>
<td>H</td>
<td>Heat Lamp</td>
</tr>
<tr>
<td>EL</td>
<td>Element(s)</td>
</tr>
<tr>
<td>SW</td>
<td>Instrument Switch(es)</td>
</tr>
<tr>
<td>N</td>
<td>Neutral</td>
</tr>
<tr>
<td>L</td>
<td>Live</td>
</tr>
<tr>
<td>PE</td>
<td>Earth</td>
</tr>
</tbody>
</table>

Cables

<table>
<thead>
<tr>
<th>Cables</th>
<th>Color</th>
</tr>
</thead>
<tbody>
<tr>
<td>BU</td>
<td>Blue</td>
</tr>
<tr>
<td>R</td>
<td>Red</td>
</tr>
<tr>
<td>GR/Y</td>
<td>Green + Yellow</td>
</tr>
<tr>
<td>G</td>
<td>Grey</td>
</tr>
<tr>
<td>P</td>
<td>Pink</td>
</tr>
</tbody>
</table>
8.2 WA-11-31

Connections below show single phase with safety switches and over-temperature control.

Key

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>F1, F2, F3</td>
<td>Fuses</td>
</tr>
<tr>
<td>FIL</td>
<td>Filter</td>
</tr>
<tr>
<td>R1/1, R1/2</td>
<td>Relay Contactor</td>
</tr>
<tr>
<td>R1</td>
<td>Relay</td>
</tr>
<tr>
<td>C</td>
<td>Temperature Controller</td>
</tr>
<tr>
<td>OT</td>
<td>Over-Temperature Controller</td>
</tr>
<tr>
<td>OTC</td>
<td>Over-Temperature Thermocouple</td>
</tr>
<tr>
<td>TC</td>
<td>Control Thermocouple</td>
</tr>
<tr>
<td>SSR</td>
<td>Solid State Relay</td>
</tr>
<tr>
<td>SSW</td>
<td>Safety Switch</td>
</tr>
<tr>
<td>H</td>
<td>Heat Lamp</td>
</tr>
<tr>
<td>EL</td>
<td>Element(s)</td>
</tr>
<tr>
<td>SW</td>
<td>Instrument Switch(es)</td>
</tr>
<tr>
<td>N</td>
<td>Neutral</td>
</tr>
<tr>
<td>L</td>
<td>Live</td>
</tr>
<tr>
<td>PE</td>
<td>Earth</td>
</tr>
<tr>
<td>*</td>
<td>If Fitted</td>
</tr>
</tbody>
</table>

Cables

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>BU</td>
<td>Blue</td>
</tr>
<tr>
<td>R</td>
<td>Red</td>
</tr>
<tr>
<td>GR/Y</td>
<td>Green + Yellow</td>
</tr>
<tr>
<td>G</td>
<td>Grey</td>
</tr>
<tr>
<td>P</td>
<td>Pink</td>
</tr>
</tbody>
</table>
8.4 WA-12-31
Connections below show single phase with safety switches and over-temperature control.
## 9.0 Fuses and Power Settings

### 9.1 Fuses

F1 - F2: Refer to the circuit diagrams.

<table>
<thead>
<tr>
<th>Fuses</th>
<th>Details</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>F1</strong> Internal Supply Fuses</td>
<td>Fitted if supply cable fitted. Fitted on board to some types of EMC filter.</td>
<td>GEC Safeclip of the type shown (glass type F up to 16 A) 38 mm x 10 mm type F fitted on EMC filter circuit board(s)</td>
</tr>
<tr>
<td><strong>F2</strong> Auxiliary Circuit Fuses</td>
<td>Fitted on board to some types of EMC filter. May be omitted up to 25 Amp/phase supply rating.</td>
<td>2 Amps glass type F On board: 20 mm x 5 mm Other: 32 mm x 6 mm</td>
</tr>
<tr>
<td><strong>Customer Fuses</strong></td>
<td>Required if no supply cable fitted. Recommended if cable fitted.</td>
<td>See rating label for current; See table below for fuse rating.</td>
</tr>
</tbody>
</table>

### Model Phases Volts Supply Fuse Rating (Amps) F1

<table>
<thead>
<tr>
<th>Model</th>
<th>Phases</th>
<th>Volts</th>
<th>Supply Fuse Rating (Amps)</th>
</tr>
</thead>
<tbody>
<tr>
<td>EVA 12/450B</td>
<td>1-phase</td>
<td>200-208</td>
<td>10 A</td>
</tr>
<tr>
<td>EVA 12/450B</td>
<td>1-phase</td>
<td>220-240</td>
<td>10 A</td>
</tr>
</tbody>
</table>
9.2 Power Settings

The power limit settings (OP.Hi) for this model is as follows. The figures represent the maximum percentage of time that controlled power is supplied to the elements. Do not attempt to "improve performance" by setting a value higher than the one from the table. To adjust the parameter refer to the "Changing the Maximum Output Power" of the control section of the manual.

All standard models covered by this manual are fitted with elements designed for use over the range of voltages 100 V-120 V and 200 V-240 V; the power limit parameter is set according to the table below.

The power limit depends on the voltages follows:

<table>
<thead>
<tr>
<th>Voltage</th>
<th>100 V</th>
<th>120 V</th>
<th>200 V</th>
<th>208 V</th>
<th>220 V</th>
<th>230 V</th>
<th>240 V</th>
</tr>
</thead>
<tbody>
<tr>
<td>Percentage (%)</td>
<td>-</td>
<td>-</td>
<td>100</td>
<td>100</td>
<td>89</td>
<td>82</td>
<td>77</td>
</tr>
</tbody>
</table>

Please refer to the rating label for product specific information.
10.0 Specifications

Carbolite Gero reserves the right to change the specification without notice.

All models have cylindrical elements with wire mounted in the surface of the insulation material.

All models can accept work tubes up to a maximum outside diameter of 60 mm.

All models have a maximum operation temperature of 1200°C (1100°C continuous).

<table>
<thead>
<tr>
<th>Model</th>
<th>Max Temp (°C)</th>
<th>Max Power (kW)</th>
<th>Minimum Work Tube Length (mm)</th>
<th>Tube length for use with modified atmosphere (mm)</th>
<th>Heated Length (mm)</th>
<th>Weight (kg)</th>
</tr>
</thead>
<tbody>
<tr>
<td>EVA 12/450B</td>
<td>1200</td>
<td>2.0</td>
<td>600</td>
<td>900</td>
<td>450</td>
<td>29</td>
</tr>
</tbody>
</table>

Vertical single-zone tube furnaces.

Work tube adaptors, extended work tube supports, insulation plugs and gas/vacuum end seals are available from Carbolite Gero for work tubes with outside diameters of 32 mm, 46 mm and 60 mm.

10.1 Environment

The furnaces contain electrical parts and should be stored and used in indoor conditions as follows:

**Ambient temperature working range**

Temperature: 5 °C to 40 °C

*Note: when operating the furnace at temperatures close to the maximum and the ambient temperature is above 30 °C, the allowed external temperature defined in EN 61010-1:2010 may be exceeded.*

**Relative humidity**

Maximum 80% up to 31 °C, decreasing linearly to 50% at 40 °C.

*Important safety notice:*

After transportation or storage in humid conditions, the furnace could fail to meet all the safety requirements of BSEN 61010-2-010 until it has completed the drying out process to restore its normal condition.

*Warning:*

It cannot be assumed that the furnace will meet all the safety requirements of BSEN 61010-2-010 during the drying out process.
Furnace drying out process

Step 1. Before the furnace is connected to the electrical supply, remove the back panel and check for signs of moisture on the electrical circuits. If visible signs of moisture are present then allow it to dry out in ambient temperature for at least 24 hours. If the problem persists ensure that the furnace is isolated and contact Carbolite Gero Service for more information.

Step 2. Complete the Installation procedure (see section 2.1)

Step 3. After reading the controller operation instructions, heat the furnace following the temperature profile given below. This will need to be done manually on furnaces with basic control option or programmed into the controller if an advanced control option is fitted:

- Ramp the setpoint temperature @ 2 °C/ minute to 100 °C and dwell for 2 hours.
- Ramp the setpoint temperature @ 2 °C/ minute to 300 °C and dwell for 3 hours.
- Ramp the setpoint temperature @ 3 °C/ minute to 1100 °C and dwell for 1 hour.
- Cool naturally to ambient temperature.
- Furnace drying out process is complete.
Service Record

<table>
<thead>
<tr>
<th>Engineer Name</th>
<th>Date</th>
<th>Record of Work</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
The products covered in this manual are only a small part of the wide range of ovens, chamber furnaces and tube furnaces manufactured by Carbolite Gero for laboratory and industrial use. For further details of our standard or custom built products please contact us at the address below, or ask your nearest stockist.

For preventive maintenance, repair and calibration of all furnace and oven products, please contact:

**Carbolite Gero Service**
Telephone: +44 (0) 1433 624242
Fax: +44 (0) 1433 624243
Email: ServiceUK@carbolite-gero.com

---

**Carbolite Gero Ltd,**
Parsons Lane, Hope, Hope Valley, S33 6RB, England.
Telephone: +44 (0) 1433 620011
Fax: +44 (0) 1433 621198
Email: Info@carbolite-gero.com
www.carbolite-gero.com

Copyright © 2019 Carbolite Gero Limited