Installation, Operation and Maintenance Instructions
1200°C Tube Furnace (3-zone) - GHC Model: 900mm
2416 Controller + 3216CC End Zone Controllers

GHC 12/900 + 2416 Controller + 3216CC End Zone Controllers
Contents

This manual is for guidance on the use of the Carbolite Gero product specified on the front cover. This manual should be read thoroughly before unpacking and using the furnace or oven. The model details and serial number are shown on the back of this manual. Use the product for the purpose for which it is intended.

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1.0 Symbols and Warnings

1.1 Switches and Lights

Instrument switch: when the instrument switch is operated the temperature control circuit is energised.

Heat light: the adjacent light glows or flashes to indicate that power is being supplied to the elements.

1.2 General Warnings

DANGER – Electric shock. Read any warning printed next to this symbol.
WARNING: Risk of fatal injury.

DANGER – Hot surface. Read any warning printed next to this symbol.
WARNING: All surfaces of a product may be hot.

DANGER – Read any warning printed next to this symbol.

Caution – Double Pole/Neutral Fusing
2.0 Installation

2.1 Unpacking and Handling

When unpacking and handling the product, always lift it by its base. Do not use the door or any other projecting cover or component to support the equipment when moving it. Use two or more people to carry the product where possible. Carefully remove any packing material from inside and around the product before use. Avoid damaging the surrounding insulation when removing packing materials.

NOTE: This product contains Refractory Ceramic Fibre (also known as Alumino Silicate Wool - ASW). For precautions and advice on handling this material see section 8.2.

2.2 Siting and Setting Up

Place the product on a level surface in a well ventilated area. Site away from other sources of heat and on a non-flammable surface that is resistant to accidental spillage or hot materials. The surface on which the equipment is mounted should be stable and not subject to movement or vibrations. The height of the mounting surface is important to avoid operator strain when loading and unloading samples. Unless otherwise stated elsewhere in this manual, ensure that there is at least 150 mm of free space around the back and sides of the product. Clear space is required above the product to dissipate heat.

Work tubes:

It is recommended that the work tube has either insulation plugs or radiation shields fitted to minimise heat loss from both ends of the work tube. If the work tube has open ends, a significant amount of energy could be radiated from the ends of the work tube. Adjacent surfaces should always be made from a non-flammable material. Ensure that the ends of the work tube are positioned at least 500 mm away from any adjacent surface so that any energy radiated cannot heat an adjacent surface to a dangerous temperature.
Ensure that the product is placed in such a way that it can be quickly switched off or disconnected from the electrical supply.

This horizontal tube product is supplied with the controls in an integral base (or, to order, with the base control panel blanked off and the controls in a separate box). A horizontal tube support kit.

All G-range tube furnaces have “modular” heating elements in which resistance wire is partially embedded in vacuum formed light-weight refractory fibre. The modules are 150 mm long. In all standard models the two end elements (one at each end) are rated at 1170 W maximum, while the other (centre) elements are rated at 780 W.

All models are supplied with a pair of “tube adaptors”, which can be made to suit any work tube size up to 170 mm outside diameter. Spare or replacement adaptors can be ordered.

The horizontal models generally require no special setting up. Observe the above paragraph on siting. See section 2.3 for work tube and end adaptor considerations.

Under no circumstances should any objects be placed on top of the product. Always ensure that any vents on the top of the product are clear of any obstruction. Always ensure all cooling vents and cooling fans (if fitted) are clear of any obstruction.
2.3 Work Tubes and Fittings

Tubes of various diameters and lengths may be fitted.
Type C: minimum length for the product.
Type D: 400 mm longer than C, to allow for the fitting of end seals.

A pair of removable 'end adaptors' form part of the end insulation. These may be blank (no hole) or may have a hole to suit a work tube, depending on the customer order. Additional adaptors may be ordered to suit different work tube sizes. Check that the end adaptors are correct for the tube: if not, seek advice from Carbolite Gero. Small alterations to the hole in the adaptors may be made with a file, but first read the section on ceramic fibre safety 8.2. To insert a work tube it is often convenient to use a long pole (such as a broom handle) to guide it into the far end of the product.

For optimum temperature uniformity, insulating plugs should be placed in the tube ends as shown in fig.1. With a long work tube, the stem of the plug assembly should line up with the end of the tube as in fig.2. Alignment of radiation shields is similar to that of plugs.

If stainless steel seals with gas inlets are supplied, they are to be fitted as shown in fig.3; the stem of any insulating plug should touch the seal.

Horizontal use: if heavy fittings are to be clamped to the end of an extended work tube they can increase the bending stress at the centre of the tube. Support such fittings in such a way that expansion of the tube is allowed. A horizontal tube support kit can be supplied for this purpose.

If a metal work tube is being used in the product, ensure that it is earthed. See the "Safety Warning" under "Operator Safety".
2.0 Installation

**Fig 1 - Insulating Plug (standard length tube)**

**Fig 2 - Insulating Plug (long work tube)**

<table>
<thead>
<tr>
<th>Key</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Tube</td>
</tr>
<tr>
<td>B</td>
<td>Insulating Plug</td>
</tr>
<tr>
<td>C</td>
<td>Stem</td>
</tr>
</tbody>
</table>
2.0 Installation

Fig 3 'Twin Clamp' End Seal

For assembly details refer to the separate work tube end seal manual.

2.4 Electrical Connections

Connection by a qualified electrician is recommended.

The product covered by this manual normally requires a single phase A.C. supply, which may be Live to Neutral non-reversible, Live to Neutral reversible or Live to Live. Some models may be ordered for 3-phase use, which may be star or delta.
Check the product rating label before connection. The supply voltage should agree with the voltage on the label and the supply capacity should be sufficient for the current on the label.

The supply should be fused at the next size equal to, or higher than the current on the label. A table of the most common fuse ratings is also given towards the back of this manual. When the mains cable is factory fitted, internal fuses are also fitted. It is essential that the operator ensures that the product is correctly fused.

Products with a factory fitted supply cable are designed to be wired directly to an isolator or fitted with a line plug.

Products without a factory fitted supply cable require a permanent connection to a fused and isolated supply. The product’s electrical access panel should be temporarily removed, and connections made to the internal terminals.

If the product is to be connected by line plug. The plug should be within reach of the operator and should be easy to remove.

When connecting the product to an isolating switch ensure that both conductors (single phase) or on all live conductors (three phase), and should be within reach of the operator.

The supply MUST incorporate an earth (ground).

**Electrical Connection Details:**

<table>
<thead>
<tr>
<th>Supply</th>
<th>Terminal Label</th>
<th>Cable Colour</th>
<th>Supply Types</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td>Live - Neutral</td>
</tr>
<tr>
<td>1-phase</td>
<td>L</td>
<td>Brown</td>
<td>to live</td>
</tr>
<tr>
<td></td>
<td>N</td>
<td>Blue</td>
<td>to neutral</td>
</tr>
<tr>
<td></td>
<td>PE</td>
<td>Green/ Yellow</td>
<td>to earth (ground)</td>
</tr>
<tr>
<td>3-phase</td>
<td>L1</td>
<td>Black</td>
<td>to phase 1</td>
</tr>
<tr>
<td></td>
<td>L2</td>
<td>Black</td>
<td>to phase 2</td>
</tr>
<tr>
<td></td>
<td>L3</td>
<td>Black</td>
<td>to phase 3</td>
</tr>
<tr>
<td></td>
<td>N</td>
<td>Light Blue</td>
<td>to neutral (except delta)</td>
</tr>
<tr>
<td></td>
<td>PE</td>
<td>Green/ Yellow</td>
<td>to earth (ground)</td>
</tr>
</tbody>
</table>
DO NOT connect a product ordered for three phase use to a single phase supply or to the wrong type of three phase supply.
2.5 Reconfiguring and Adjusting for Voltage

The standard single-phase models can operate over the voltage range 200 - 240 V. The 2-phase models can operate over the range 380/220 V to 415/240 V. The 3-phase models can operate over the range 380/220 V to 415/240 V.

The product is wired according to the original order and conversion from 1-phase to 2-phase or 1-phase to 3-phase is not possible. To check for voltage setting within the appropriate range, or to change to another setting, follow the instructions in section 11.0.

Special Voltages

The products can be specially made to suit certain special voltages, such as 440/254 or 480/277.

Due to unbalanced phases, the furnaces cannot be made to suit 3-phase without neutral of 380 V or above.

Products made for special voltages are generally not convertible between configurations and voltages.
3.0 301 Controller

Due to the complex nature of the furnace or oven control the use of technical terms throughout this manual is unavoidable. Explanations of these terms can be found in the "Glossary of Terms".

3.1 PID control

This controller uses PID (Proportional Integral Derivative) temperature control. This type of control uses a complex mathematical control system to adjust the heating power and achieve the desired temperature.

3.2 Basic Operation of the 301 Controller

<table>
<thead>
<tr>
<th>Key</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Display</td>
</tr>
<tr>
<td>B</td>
<td>Over-Temperature Key (if fitted)</td>
</tr>
<tr>
<td>C</td>
<td>Page Key</td>
</tr>
<tr>
<td>D</td>
<td>Timer Key</td>
</tr>
<tr>
<td>E</td>
<td>Arrow Keys</td>
</tr>
<tr>
<td>F</td>
<td>Over-Temperature Indicator (if fitted)</td>
</tr>
</tbody>
</table>
### 3.2.1 Menu System

The 301 Controller is divided into two menus; the Home Menu and the Setup Menu. The Home Menu contains all the basic operating controls: setpoint, setpoint ramp rate and timer time. The Setup menu contains all the set up features: timer type, timer band, output power and customer calibration. The features available vary depending on operator input or product specification.

#### 3.2.2 Navigation Diagram

The following diagram details how to navigate to the various menu options within the 301 Controller. At each option, values can be set using the arrow keys.

---

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>G</td>
<td>Timer Indicator</td>
</tr>
<tr>
<td>H</td>
<td>Output Indicator</td>
</tr>
</tbody>
</table>
3.0 301 Controller

<table>
<thead>
<tr>
<th>Key</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>HM</td>
<td>Home Menu</td>
</tr>
<tr>
<td>SM</td>
<td>Setup Menu</td>
</tr>
<tr>
<td>OTHM</td>
<td>Over-Temperature Home Menu</td>
</tr>
<tr>
<td>OTSM</td>
<td>Over-Temperature Setup Menu</td>
</tr>
<tr>
<td>Page Key</td>
<td></td>
</tr>
<tr>
<td>Black = Progress</td>
<td></td>
</tr>
<tr>
<td>White = Return</td>
<td></td>
</tr>
</tbody>
</table>

- HM: Home Menu
- SM: Setup Menu
- OTHM: Over-Temperature Home Menu
- OTSM: Over-Temperature Setup Menu

- Hold for 1.5 seconds
- Keep Held
- Press Page Key multiple times
Please note that the Over-Temperature Menu is only available when the Over-Temperature Protection option is fitted.

### 3.2.3 Basic Function Guide

<table>
<thead>
<tr>
<th>Button</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>HOLd</strong></td>
<td>Used to pause the current program and set new parameters.</td>
</tr>
<tr>
<td><strong>SP°C</strong></td>
<td>Used to set the desired temperature (setpoint) of the product (°C).</td>
</tr>
<tr>
<td><strong>SPrr</strong></td>
<td>Used to set the heating rate of the product, e.g. increase by 5°C per minute.</td>
</tr>
<tr>
<td><strong>t1, t2, t3, t4, t5</strong></td>
<td>Indicates the timer type in use. See section 3.5 for more details.</td>
</tr>
<tr>
<td><strong>tTyp</strong></td>
<td>Used to set the timer type.</td>
</tr>
<tr>
<td><strong>t.bnd</strong></td>
<td>Available when t1 or t4 is in use. Allows the timer to start the countdown before the desired setpoint is reached.</td>
</tr>
<tr>
<td><strong>rSt</strong></td>
<td>Used to reset the timer.</td>
</tr>
<tr>
<td><strong>OPHi</strong></td>
<td>Used to set the maximum output power.</td>
</tr>
<tr>
<td><strong>CL.St</strong></td>
<td>Used to set the customer calibration type.</td>
</tr>
<tr>
<td><strong>FAcT</strong></td>
<td>Used to select the factory calibration settings.</td>
</tr>
<tr>
<td><strong>PASS</strong></td>
<td>Flashes when a password is required to access further options.</td>
</tr>
<tr>
<td><strong>CCL1</strong></td>
<td>Select to access the single point calibration option.</td>
</tr>
<tr>
<td><strong>CCL2</strong></td>
<td>Select to access the dual point calibration options.</td>
</tr>
<tr>
<td><strong>OFSt</strong></td>
<td>Used to set the single point calibration offset temperature (°C).</td>
</tr>
<tr>
<td><strong>CAL L</strong></td>
<td>Used to set the low temperature point (°C) for dual point calibration.</td>
</tr>
<tr>
<td><strong>CAL H</strong></td>
<td>Used to set the high temperature point (°C) for dual point calibration.</td>
</tr>
<tr>
<td><strong>OFSL</strong></td>
<td>Used to set the offset value for the low temperature point (°C) for dual point calibration.</td>
</tr>
<tr>
<td><strong>OFSH</strong></td>
<td>Used to set the offset value for the high temperature point (°C) for dual point calibration.</td>
</tr>
<tr>
<td><strong>Ot</strong></td>
<td>Used to set the Over-Temperature limit (°C).</td>
</tr>
<tr>
<td><strong>OtT</strong></td>
<td>Displayed when the Over-Temperature protection has been activated.</td>
</tr>
<tr>
<td><strong>PV</strong></td>
<td>Displayed before the current temperature when checking the Over-Temperature sensor temperature.</td>
</tr>
</tbody>
</table>
3.2.4 Home Display

The Home Display is the first display you see when the controller is switched on, it shows the actual temperature of the product. When entering the menus, the controller will automatically return to the Home Display if no keys are pressed for 30 seconds.

Finding the Home Display

- To find the Home Display from the Home Menu, press the Page key until the current temperature is shown on the display.
- To find the Home Display from the Setup Menu, press and hold the Page key for 1.5 seconds.

3.2.5 Hold Mode

'Hold' mode turns the output off; this allows parameters to be set without the controller instantly trying to control at the new settings.

When the output indicator is off, the Home Display flashes between the current temperature and **HOLd**.

**To enter 'Hold' mode:**

- Start at the Home Display.
- Press and hold the up and down Arrow keys together for 1.5 seconds
- The display will flash **HOLd** to show that 'Hold' mode has been entered.

**To exit 'Hold' mode:**

- Start at the Home Display.
- Press and hold the up and down Arrow keys together for 1.5 seconds OR start the timer (See "The Timer ").
- Note: The 'Hold' mode function is disabled when the timer function is operating.
3.2.6 Checking the Temperature Setpoint from the Home Display

- Start at the Home Display.
- Press either the up or down Arrow key.
- The setpoint will show on the display for 3 seconds before returning to the home display.

3.2.7 Changing the Temperature Setpoint

- Start at the Home Display.
- Repeatedly press the Page key to scroll through the Home Menu until $SP^oC$ is displayed.
- Use the up and down Arrow keys to alter the value.
- A single press of the up or down Arrow key shows the current setting.
- To alter this, either keep the key pressed or press it again. The value will then be stored without any further input.

3.2.8 Changing the Temperature Setpoint Ramp Rate

- Start at the Home Display.
- Repeatedly press the Page key to scroll through home menu until $SP_{rr}$ is displayed.
- Use the up and down Arrow keys to turn off or alter the value.
- A single press of either the up or down Arrow key shows the current setting. To alter, either keep pressed or press again. The value will then be stored without any further input.
- See section 3.4 for more information.

This will cause the product to heat as quickly as possible which may not be appropriate where the product contains sensitive ceramic components. For products with ceramic components, e.g. a tube furnaces fitted with a long ceramic work tube, use the ramp rate feature set with a low heating rate such as 5°C per minute (300°C per hour), to prevent damage.
3.2.9 Changing the Timer Time

- Start at the Home Display.
- Repeatedly press the Page key to scroll through the Home Menu until \( t_1, t_2, t_3, t_4 \) or \( t_5 \) shows on the display.
- Use the up and down Arrow keys to turn off, or alter the value.
- A single press of either the up or down Arrow key shows the current setting (Hr:Min).
- To alter this, either keep pressed or press again. The value will then be stored without any further input.
- See 3.5 for more information.

3.3 Advanced Operation

3.3.1 Entering the Setup menu

- Start at the Home Display.
- Press and hold the Page key for 1.5 seconds
- The display will change to the first parameter in the Setup Menu.

3.3.2 Changing the Timer Type

- Start at the Home Display.
- Hold the Page key for 1.5 seconds to enter the set-up menu.
- Once entered, repeatedly press the Page key until \( t\text{.Typ} \) is displayed.
- Use the up and down Arrow keys to alter the value.

To alter this, either keep pressed or press again. The value will then be stored without any further input. A single press of the up or down key shows the current setting.

Note: This function is disabled when the timer is operating. see section 3.5 for more information on the timer types and functions.
3.3.3 Changing the Timer Band

- Start at the Home Display.
- Hold the Page key for 1.5 seconds to enter the Setup Menu.
- Once entered, repeatedly press the Page key until \textit{bnd} is displayed.
- Use the up and down Arrow keys to turn off or alter the value.

A single press of the up or down key shows the current setting. To alter this, either keep pressed or press again. The value will then be stored without any further input. See section 3.5 for more information.

\textbf{Note:} This is only available when timer type 1 or 4 is selected.

3.3.4 Changing the Maximum Output Power

\textbf{Note:} Output Power is a product specific setting and will not appear on all furnaces and ovens.

- Start at the Home Display.
- Hold the Page key for 1.5 seconds to enter the set-up menu.
- Once entered, repeatedly press the Page key until \textit{OP.Hi} is displayed.
- Use the up and down Arrow keys to alter the value.

A single press shows the current setting. To alter this, either keep pressed or press again. The value will then be stored without any further input.

\textbf{Caution:} Do not increase the power limit value to a value above the design level for the oven or furnace model, or to a value above that correctly calculated for silicon carbide elements. The heating elements could burn out, or other damage could be caused. Refer to the Fuses and Power Settings section of your product manual (section 11.0 for more information on power limits.)
### 3.3.5 Changing the Customer Calibration Type

- Start at the Home Display.
- Hold page key for 1.5 seconds to enter the set-up menu.
- Once entered, repeatedly press page key until **CL.ST** is displayed.
- Use the up and down Arrow keys to display the current calibration type.
- Use the up and down Arrow keys to display the password screen.
- Use the up and down Arrow keys to enter the Calibration Password (see 3.3.6).
- Press the page key to confirm password. The value will then be stored without any further input.
- See section 3.8 for more information.

### 3.3.6 Calibration Password

Once entered the calibration password remains active for 30 seconds after leaving the set up menu to allow time to revisit if necessary.

The Calibration Password for this instrument is: **525**

### 3.4 Temperature Setpoint Ramp Rate

#### 3.4.1 Setpoint Ramp Rate

The SPrr controls the rate at which the temperature in a furnace or oven changes per minute. When SPrr has a numeric value, e.g. 5 °C/ min, the product will attempt to heat or cool at that rate. When the value of SPrr = off, the product will heat or cool as quickly as possible.

Setpoint ramp rate is useful when materials susceptible to thermal shock are being heated.

#### 3.4.2 Limitations of Setpoint Ramp Rate

The setpoint ramp rate should not be set higher than the maximum heat up or cool down rate of the furnace or oven.

The setpoint ramp rate only resets its start position when the ramp rate is changed or the controller is taken out of 'Hold' mode.

Changes in the temperature setpoint do not affect the ramp rate.

If the temperature is set below the current temperature of the furnace or oven then after a period of time adjusted to a temperature higher than the current temperature...
without adjustment of the ramp rate, the controller can become out of step and appear to switch off.
Putting the controller into, then out of 'Hold' mode will reset the ramp rate and force the controller back into control.

3.5 The Timer

3.5.1 Starting the Timer

- Start at the Home Display.
- Press the Timer key once to start the timer.

If the 301 Controller is in 'Hold' mode, pressing the Timer key will automatically exit 'Hold' mode and the controller will start to operate.

3.5.2 Checking the Time Remaining

- Start at the Home Display
- Press the Timer key once to check the time remaining.
- The display will flash E - 3 times.
- It will return to the Home Display automatically.

3.5.3 Pausing the Timer

- Start at the Home Display
- Press and hold the Timer key for 1.5 seconds; the display alternately shows E I and the current temperature.
- To resume the timer, press the Timer key once.
3.5.4 Resetting the Timer

- When the timer count has ended, or the timer is paused, start at the Home Display.
- Press and hold the Timer key for 1.5 seconds.
- ‘r5E’ is displayed to indicate timer reset.

3.5.5 Timer Function Description

The 301 Controller has an in-built timer, which can be set to one of five types:

**Timer Type t1**

On pressing the Timer key; 'Timer Type 1' waits for the setpoint to be reached, then begins the countdown. On completion of the countdown, the product switches off power to the elements ('End' flashes on the display).

**Timer Type t2**

On pressing the Timer key; 'Timer Type 2' starts the countdown immediately. On completion of the countdown, the product switches off power to the elements ('End' flashes on the display).

**Timer Type t3**

On pressing the Timer key; 'Timer Type 3' immediately switches the product heating off and starts to countdown. On completion of the countdown, the furnace or oven switches on the power to the elements. This can be used to delay the start of heating.

**Timer Type t4**

On pressing the Timer key; 'Timer Type 4' waits for the setpoint to be reached, then begins the countdown. On completion of the countdown, the product continues to control as normal ('End' flashes on the display).
Timer Type \textit{5}

On pressing the Timer key; \textit{'Timer Type 5'} starts the countdown immediately. On completion of the countdown, the product continues to control as normal (\textit{'End'} flashes on the display).

3.5.6 The Timer Temperature Band

Timer type \textit{1} or \textit{4} starts the countdown when the setpoint temperature is reached. It is possible to set the timer running before the setpoint is reached by adjustment of the timer temperature band \textit{'bnd'}, e.g. \textit{'bnd'} set to a value of 3 will result in the timer starting to countdown 3°C before the temperature setpoint is reached. This is useful when furnaces or ovens that take a long time to reach setpoint, are at a sufficiently high temperature for a specific customer process to occur.
### Timer Function Table

<table>
<thead>
<tr>
<th>t.typ</th>
<th>On Pressing the Timer Key</th>
<th>During the Countdown</th>
<th>Completion of the Countdown</th>
</tr>
</thead>
<tbody>
<tr>
<td>t1</td>
<td>Heating ON</td>
<td>ON</td>
<td>OFF</td>
</tr>
<tr>
<td></td>
<td>Timer</td>
<td>Starts when setpoint reached</td>
<td>Counts Down</td>
</tr>
<tr>
<td></td>
<td>Display</td>
<td>Flashes t1 3 times. Shows Time remaining.</td>
<td>Current Temperature</td>
</tr>
<tr>
<td></td>
<td>Timer Indicator</td>
<td>Flashing until setpoint reached</td>
<td>ON</td>
</tr>
<tr>
<td>t2</td>
<td>Heating ON</td>
<td>ON</td>
<td>OFF</td>
</tr>
<tr>
<td></td>
<td>Timer</td>
<td>Start Immediately</td>
<td>Counts Down</td>
</tr>
<tr>
<td></td>
<td>Display</td>
<td>Flashes t2 3 times Shows Time remaining.</td>
<td>Current Temperature</td>
</tr>
<tr>
<td></td>
<td>Timer Indicator</td>
<td>ON</td>
<td>ON</td>
</tr>
<tr>
<td>t3</td>
<td>Output OFF</td>
<td>OFF</td>
<td>ON</td>
</tr>
<tr>
<td></td>
<td>Timer</td>
<td>Starts Immediately</td>
<td>Counts Down</td>
</tr>
<tr>
<td></td>
<td>Display</td>
<td>Flashes t3 3 times Shows Time remaining</td>
<td>Time Remaining</td>
</tr>
<tr>
<td></td>
<td>Indicator</td>
<td>ON</td>
<td>ON</td>
</tr>
<tr>
<td>t4</td>
<td>Heating ON</td>
<td>ON</td>
<td>ON</td>
</tr>
<tr>
<td></td>
<td>Timer</td>
<td>Starts when setpoint reached</td>
<td>Counts Down</td>
</tr>
<tr>
<td></td>
<td>Display</td>
<td>Flashes t4 3 times Shows time remaining</td>
<td>Current Temperature</td>
</tr>
<tr>
<td></td>
<td>Timer Indicator</td>
<td>ON</td>
<td>ON</td>
</tr>
<tr>
<td>t5</td>
<td>Heating ON</td>
<td>ON</td>
<td>ON</td>
</tr>
<tr>
<td></td>
<td>Timer</td>
<td>Starts Immediately</td>
<td>Counts Down</td>
</tr>
<tr>
<td></td>
<td>Display</td>
<td>Flashes t 3 times Shows Time remaining</td>
<td>Current Temperature</td>
</tr>
<tr>
<td></td>
<td>Timer Indicator</td>
<td>ON</td>
<td>ON</td>
</tr>
</tbody>
</table>
3.6  Ramp Dwell Programming

The 301 Controller has the capability to follow a Ramp Dwell program.

![Diagram of Ramp Dwell Programming]

<table>
<thead>
<tr>
<th>Key</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Temperature</td>
</tr>
<tr>
<td>B</td>
<td>Time</td>
</tr>
<tr>
<td>SPrr</td>
<td>Setpoint Ramp Rate (SPrr)</td>
</tr>
<tr>
<td>DT</td>
<td>Dwell Time (t_1)</td>
</tr>
<tr>
<td>NCD</td>
<td>Natural Cool Down</td>
</tr>
</tbody>
</table>

3.6.1  Setting up a Ramp Dwell program

Set the Controller to Hold Mode:

- Start at the home display
- Press and hold the up and down keys together for 1.5 seconds.
- The display will flash \textit{Hold} to show that 'Hold' mode has been entered.
3.0 301 Controller

Set the Timer Type to E l

- Start at the home display
- Press and hold the Page key for 1.5 seconds to enter the Setup Menu.
- Repeatedly press the Page key until EYP shows on the display.
- Use the up and down Arrow keys to set the value to E l.
- The value will then be stored without any further input.
- See the 3.5 for more information.
- Press and hold down the page key for 1.5 seconds to return to Home Menu.

Set the Temperature Setpoint

- Start at the Home Display.
- Repeatedly press the Page key until SPOC shows on the display.
- Use the up and down Arrow keys to alter the value (°C).
- The value will then be stored without any further input.
- Press and hold down the Page key for 1.5 seconds to return to the Home Menu.

Set the Setpoint Ramp Rate

- Start at the Home Display.
- Repeatedly press the Page key until SPrr shows on the display.
- Use the up and down Arrow keys to alter the value (°C/Min).
- The value will then be stored without any further input.
- Press and hold down the Page key for 1.5 seconds to return to the Home Menu.
Set the Dwell Time

- Start at the Home Display.
- Repeatedly press the Page key until \( t_1 \) shows on the display.
- Use the up and down Arrow keys to either switch off or alter the value (Hr:Min)
- The value will then be stored without any further input.
- Press and hold down the Page key for 1.5 seconds to return to the Home Menu.

Start the Timer

- Start at the Home Display.
- Pressing the Timer key starts the program.
- Pressing the Timer key will automatically exit 'Hold' mode if set (see section 3.2.5 for more information) and the controller will start to operate.
- Press and hold down the Page key for 1.5 seconds to return to the Home Menu.

3.7 Maximum Output Setting

Depending on the furnace or oven model the maximum output power setting OP.Hi may be accessible or hidden.

For silicon carbide heated furnaces the parameter is accessible to allow compensation for element ageing, see the Fuses and Power Settings section of your product manual (section 11.0) for more information on power limits.

In many models the maximum output power setting depends on the supply voltage, refer to the Fuses and Power Settings section of your product manual (section 11.0).

3.8 Customer Calibration

The controller is calibrated for life at manufacture, there may however be sensor or other system errors which affect the accuracy of the measured temperature. Customer calibration is used to compensate for these errors. Access to this function is disabled when the timer is operating.

The 301 Controller has three types of customer calibration: factory calibration, single point calibration and dual point calibration. See sections 3.3.5 & 3.3.6 to access these.

3.8.1 Factory Calibration - \( \text{FACT} \)

Factory calibration is the default setting, which has no offset adjustment. It simply displays the temperature measured by the control thermocouple.
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3.8.2 Single Point Calibration - \( CCL_1 \)

Single point calibration uses an offset value to adjust the temperature over its whole range.

Single point calibration accurately sets the temperature for setpoint values close to the temperature at which the calibration offset is made. The accuracy is reduced for setpoint temperatures which are significantly higher or lower than the calibration offset.

Table showing examples of how to determine offset values:

<table>
<thead>
<tr>
<th>Measured Calibration Temp (°C)</th>
<th>Displayed Temp (°C)</th>
<th>Old Offset Value (°C)</th>
<th>New Offset Adjustment</th>
<th>New Offset Value (°C)</th>
</tr>
</thead>
<tbody>
<tr>
<td>252</td>
<td>250</td>
<td>0</td>
<td>2</td>
<td>2</td>
</tr>
<tr>
<td>248</td>
<td>250</td>
<td>0</td>
<td>-2</td>
<td>-2</td>
</tr>
<tr>
<td>252</td>
<td>250</td>
<td>2</td>
<td>2</td>
<td>4</td>
</tr>
</tbody>
</table>

The calibration temperature may be measured at the centre of the chamber or through a specially fitted port.

New Offset Value = Old Offset Value + New Offset adjustment

New Offset Adjustment = Measured Calibration Temperature – Displayed Temperature

Caution! - The procedure to determine the calibration temperature at the centre of a chamber is not covered in these instructions. If you are unsure how to do this safely, then seek advice as there is a risk of electric shock if done incorrectly.

3.8.3 Changing the Single Point Calibration Offset - \( OFSE \)

- Start at the home display.
- Hold the Page Key for 1.5 seconds to access the Setup Menu.
- Repeatedly press the Page key until \( CCL_1 \) is displayed.
- Press the up or down Arrow keys to display the current calibration offset.
- If a password is required to access \( CCL_1 \), enter the password using the up and down Arrow keys and press the Page key to accept. You will be returned to \( CCL_1 \).
- Use the up and down Arrow keys to scroll to \( CCL_2 \).
- Press the Page key to access \( OFSE \).
- Press the up or down Arrow keys to change the offset value.
- The value will then be stored without any further input.

Once \( CCL_1 \) has been selected as the customer calibration type, it is possible to start from the home display and go to \( OFSE \) directly, and enter the password at this point when the calibration adjustment is required again.

3.8.4 Dual Point Calibration - \( CCL_2 \)

Dual point calibration uses two offset values at two corresponding temperatures to progressively change the calibration as the temperature increases or decreases. This is a more accurate representation of how the temperature difference will occur.
Caution! - Do not make \textit{CAL.L} and \textit{CAL.H} the same value as the controller will not work correctly and could cause the furnace or oven to overheat.

3.8.5 Changing the Calibration, Low Temperature - \textit{CAL.L}

- Start at the home display.
- Hold the Page Key for 1.5 seconds to access the Setup Menu.
- Press the Page key until \textit{CLSE} is displayed.
- Press the up or down Arrow keys to display the current calibration offset.
- If a password is required to access \textit{CLL2}, enter the password using the up and down Arrow keys and press the Page key to accept. You will be returned to \textit{CLSE}.
- Use the up and down Arrow keys to scroll to \textit{CLL2}.
- Press the Page key to access \textit{CAL.L}.
- Press the up or down Arrow keys to change the offset value.
- The value will then be stored without any further input.

Once \textit{CLL2} has been selected as the customer calibration type, it is possible to start from the home display and go to \textit{CAL.L} directly (or any of the other settings in \textit{CLL2}) and enter the password at this point when calibration adjustment is required again.

3.8.6 Changing the Calibration, Low Temperature Offset - \textit{OFSL}

- Start at the home display.
- Hold the Page Key for 1.5 seconds to access the Setup Menu.
- Repeatedly press the Page key until \textit{CLSE} is displayed.
- Press the up or down Arrow keys to display the current calibration offset.
- If a password is required to access \textit{CLL2}, enter the password using the up and down Arrow keys and press the Page key to accept. You will be returned to \textit{CLSE}.
- Use the up and down Arrow keys to scroll to \textit{CLL2}.
- Press the Page key twice to access \textit{OFSL}.
- Press the up or down Arrow keys to change the offset value.
- The value will then be stored without any further input.

3.8.7 Changing the Calibration, High Temperature - \textit{CAL.H}

- Start at the home display.
- Hold the Page Key for 1.5 seconds to access the Setup Menu.
- Repeatedly press the Page key until \textit{CLSE} is displayed.
- Press the up or down Arrow keys to display the current calibration offset.
- If a password is required to access \textit{CLL2}, enter the password using the up and down Arrow keys and press the Page key to accept. You will be returned to \textit{CLSE}.
- Use the up and down Arrow keys to scroll to \textit{CLL2}.
- Press the Page key three times to access \textit{CAL.H}.
- Press the up or down Arrow keys to change the offset value.
• The value will then be stored without any further input.

3.8.8 Changing the Calibration, High Temperature Offset - \textit{OF5H} 

• Start at the home display.
• Hold the Page Key for 1.5 seconds to access the Setup Menu.
• Repeatedly press the Page key until \textit{CLSE} is displayed.
• Press the up or down Arrow keys to display the current calibration offset.
• If a password is required to access \textit{CCL2}, enter the password using the up and down Arrow keys and press the Page key to accept. You will be returned to \textit{CLSE}.
• Use the up and down Arrow keys to scroll to \textit{CCL2}.
• Press the Page key four times to access \textit{OF5H}.
• Press the up or down Arrow keys to change the offset value.
• The value will then be stored without any further input.
3.9 Over-Temperature Protection

This controller may be fitted with the over-temperature protection option. If the over-temperature option is fitted the 301 display will include the Over-Temperature key and indicator (as shown in the diagram above). An independent control circuit and temperature sensor provide the over-temperature protection.

There are two uses for over-temperature protection:

1. To prevent a sample being heated in a furnace or oven from over-heating.
2. To provide an extra safety system to prevent the furnace or oven from heating in the event of a fault.

3.9.1 Over-Temperature (O/T) home display

When the Over-Temperature key is pressed and held the O/T home display is shown. The home display shows the over-temperature limit setting.

**Finding the O/T home display from the O/T Home Menu:**

- Press and hold the Over-Temperature key.
- Repeatedly press the Page key until the O/T limit value shows on the display.

**Finding the O/T home display from the O/T Setup Menu:**

- Press and hold the Over-Temperature key.
- Press and hold the Page key for 1.5 seconds.
3.0 301 Controller

3.9.2 Changing the Over-Temperature Limit

Note: If protection of the sample being processed is required, the over-temperature limit is normally set 15 °C above the temperature setpoint of the controller. If protection of the furnace or oven is required, the over-temperature limit is normally set 15 °C above the maximum setpoint of the furnace or oven.

- Start at the home display.
- Press and hold the Over-Temperature key.
- Repeatedly press the Page key until $Ot$ shows on the display.
- Use the up and down Arrow keys to change the offset value.

A single press shows the current setting. To alter either keep pressed or press again. The value will then be stored without any further input.

3.9.3 Checking the Over-Temperature Sensor Temperature

- Start at the home display.
- Press and hold the Over-Temperature key.
- Press and hold the Page key for 1.5 seconds.
- Current temperature ($PU$) is displayed for 1 second, followed by the over-temperature sensor value for 3 seconds; this sequence is then repeated.
3.9.4 Over-Temperature Protection Calibration

The over-temperature protection circuit can be calibrated in the same way as the main controller. However, this is not normally necessary as the level of accuracy required for over-temperature protection is not as critical as it is for the main control temperature.

- Start at the home display.
- Press and hold the Over-Temperature key.
- Press and hold the Page key for 1.5 seconds.
- Repeatedly press the Page key until CLSE is displayed.

Now follow the procedure in "Customer Calibration".

3.9.5 Over-Temperature Activation

During normal operation, the over-temperature indicator is green. If the temperature of the furnace or oven goes above the over-temperature limit, the over-temperature circuit activates. The power supply to the heating elements is switched off and the over-temperature indicator changes to flashing red. Pressing the over-temperature key shows ÖEE in the display to indicate that the over-temperature has been triggered.

The reason for the over-temperature activation must be investigated; an incorrect setting in the over-temperature limit is may be the cause. When you are satisfied with the reason for the over-temperature activation it can be reset.
3.9.6 Resetting Over-Temperature Activation

- Start at the home display.
- Press and hold the Over-Temperature key until OFF is displayed.
- Repeatedly press the Page key until OFF is displayed and the red indicator stops flashing.
- Press the up or down Arrow key to check the over-temperature limit value.
- Press the up or down Arrow key to alter the value if necessary.
- Press the Page key to return to the over-temperature display.

The over-temperature has now been reset.

If the temperature is still above the over-temperature setpoint then over-temperature indicator will be red but not flashing.

When the temperature falls below the over-temperature limit, the indicator changes back to green.

When the current temperature falls below the over-temperature setpoint, the furnace/oven starts to heat again.
3.10  RS232 Communication Option

The 301 Controller can be supplied with the capability to communicate with other devices via an RS232 link. If this option has been ordered, the furnace or oven will be supplied with a 9 pin ‘D’ socket for connecting to an external device. Plugging this into a computer will allow the controller to be accessed from that computer. The computer must have appropriate communication software installed such as Eurotherm’s ‘i-Tools’.

**RS232 Communication Addressing:**

<table>
<thead>
<tr>
<th>Modbus Address (Main)</th>
<th>= 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>Modbus Address (O/Temp)</td>
<td>= 3</td>
</tr>
<tr>
<td>Baud Rate</td>
<td>= 9600</td>
</tr>
<tr>
<td>Byte Format</td>
<td>= 8</td>
</tr>
</tbody>
</table>

**RS232 Communication Cables**

Connecting the furnace or oven to a computer is done via a "straight" cable as follows:

<table>
<thead>
<tr>
<th>Product end of cable female 9-pin</th>
<th>RS232 Cable: product to PC</th>
<th>Computer end of cable 9-pin male</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rx</td>
<td>_________________________</td>
<td>3</td>
</tr>
<tr>
<td>Tx</td>
<td>_________________________</td>
<td>2</td>
</tr>
<tr>
<td>Com</td>
<td>_________________________</td>
<td>5</td>
</tr>
<tr>
<td></td>
<td>3</td>
<td>Tx</td>
</tr>
<tr>
<td></td>
<td>2</td>
<td>Rx</td>
</tr>
<tr>
<td></td>
<td>5</td>
<td>Com</td>
</tr>
</tbody>
</table>

3.11  Temperature Controller Replacement

Before handling the controller: wear an anti-static wrist strap or otherwise avoid any possibility of damage to the unit by static electricity. Refer to the detailed instructions supplied with the replacement controller.

If the temperature controller is fitted to the back of the control panel it can be separated from the base by removal of the screws. If the temperature controller is fitted inside the product base it can be separated from the top by removal of the screws.
3.12 Glossary of Terms

<table>
<thead>
<tr>
<th>Term</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>Setpoint (SP)</td>
<td>The target temperature the furnace or oven is trying to reach.</td>
</tr>
<tr>
<td>°C</td>
<td></td>
</tr>
<tr>
<td>Setpoint Ramp Rate (SPrr)</td>
<td>The speed at which the furnace or oven is allowed to heat up or cool down</td>
</tr>
<tr>
<td>°C/Min</td>
<td></td>
</tr>
<tr>
<td>Element</td>
<td>The heating device used in the furnace or oven.</td>
</tr>
<tr>
<td>-</td>
<td></td>
</tr>
<tr>
<td>Thermocouple</td>
<td>A thermoelectric device for measuring temperature.</td>
</tr>
<tr>
<td>-</td>
<td></td>
</tr>
<tr>
<td>PID</td>
<td>Proportional Integral Derivative: the control system used by the controller</td>
</tr>
<tr>
<td>-</td>
<td></td>
</tr>
<tr>
<td>Over-Temperature</td>
<td>The condition which a furnace or oven may enter if part of the main control circuit fails.</td>
</tr>
<tr>
<td>-</td>
<td></td>
</tr>
<tr>
<td>Over-Temperature Protection</td>
<td>A system to prevent the product or process being damaged if it has gone into an Over-Temperature condition.</td>
</tr>
<tr>
<td>-</td>
<td></td>
</tr>
<tr>
<td>Furnace or Oven</td>
<td>This refers to the product purchased from Carbolite Gero</td>
</tr>
<tr>
<td>-</td>
<td></td>
</tr>
</tbody>
</table>

3.13 Controller Fault

Fault Code Diagnostic Table

<table>
<thead>
<tr>
<th>Error Code</th>
<th>Explanation</th>
<th>Actions</th>
</tr>
</thead>
<tbody>
<tr>
<td>S.br</td>
<td>Temperature sensor failure</td>
<td>Check all terminal connections between the temperature sensor (thermocouple) and temperature controller. It is recommended to loosen then tighten the screws in the terminal blocks in case the connections are oxidised. If this does not correct the error then replace the furnace or oven temperature sensor (thermocouple).</td>
</tr>
<tr>
<td>0000</td>
<td>Input over range</td>
<td></td>
</tr>
<tr>
<td>-000</td>
<td>Input under range</td>
<td></td>
</tr>
<tr>
<td>E-followed by numerical code</td>
<td>Controller Error</td>
<td>Turn the furnace or oven off and back on to see if this clears the error. If not contact Carbolite Gero Service – (see back cover)</td>
</tr>
</tbody>
</table>
4.0 3216CC Controller

4.1 3216CC

This section should be disregarded unless the controller is used as an independent end zone controller.

The 3216CC Controller is a digital temperature controller which uses PID algorithms to give excellent temperature control when properly set. This controller can only be used as a simple temperature controller, it cannot be programmed.

4.2 PID control

This controller uses PID (Proportional Integral Derivative) temperature control. This type of control uses a complex mathematical control system to adjust the heating power and achieve the desired temperature.

4.3 Operation

4.3.1 Controller Layout

<table>
<thead>
<tr>
<th>Key</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Power Output Indicator</td>
</tr>
<tr>
<td>B</td>
<td>Alarm Indicator</td>
</tr>
<tr>
<td>C</td>
<td>Remote Indicator (when configured)</td>
</tr>
<tr>
<td>D</td>
<td>Page</td>
</tr>
<tr>
<td>E</td>
<td>Scroll</td>
</tr>
<tr>
<td>F</td>
<td>Down</td>
</tr>
<tr>
<td>G</td>
<td>Up</td>
</tr>
<tr>
<td>H</td>
<td>Run Indicator</td>
</tr>
<tr>
<td>I</td>
<td>Hold Indicator</td>
</tr>
<tr>
<td>J</td>
<td>Setpoint Temperature (SP)</td>
</tr>
<tr>
<td>K</td>
<td>Measurement Temperature</td>
</tr>
</tbody>
</table>
4.3.2 Keys

Page Key

The page key is used to access level 2 when held down for 3 seconds.

Scroll Key

The scroll key is used to scroll through parameters.

When pressed simultaneously the ACK function is used to:

- Return to the Home Menu
- Acknowledge an alarm if activated.
- Reset a program after the program has ended.

Ack Page and Scroll

The arrow keys are used individually to adjust the selected parameters and in combinations to operate a program.

Arrow Keys

4.4 Quick Start Guide

4.4.1 Operation as a simple controller

When switched on, the controller goes through a short test routine and then shows the measured temperature (PV = Process Value) in the upper part of the display and below it, the desired temperature (Setpoint).

4.4.2 Changing the Setpoint

Press Up ▲ or Down ▼ to select the required SP. If the SP is higher than the measured temperature, the OP1 indicator will illuminate in the top left corner of the display, indicating that the controller is calling for power (giving an output).

The controller will immediately attempt to reach the setpoint and then maintain it.

This will cause the product to heat as quickly as possible which may not be appropriate where the product contains sensitive ceramic components. For products with ceramic components, e.g. a tube furnaces fitted with a long ceramic work tube, use the ramp rate feature set with a low heating rate such as 5°C per minute (300°C per hour), to prevent damage.

4.4.3 Using the Controller

The parameters in the controller are first shown by a short code (mnemonic). After 5 Seconds a description of the parameter will scroll once along the display and then revert back to the mnemonic. The scrolling text can be interrupted at any time by a single press of any of the buttons, but will not scroll again until the parameter is returned to.

Note: If a parameter is selected and no further action is taken, the display will time out and revert back to the home display in its working level after approximately 1 minute.
In this manual the mnemonic will be shown first, followed by the scrolling text in brackets; e.g. PROG <PROGRAM NUMBER>

4.4.4 Understanding User Levels
There are two user levels in the controller; Level 1 (Operator) and Level 2 (Supervisor). Level 1 (Operator) is for the day to day operation of the controller. These parameters are not protected by a security code.
Level 2 (Supervisor) provides access to additional parameters. Access to this level protected by a security code

**To Enter Level 2**
1. Press and hold the page key for 3 seconds.
2. The display will show LEu 1 GOTO
3. Release the page Key
4. Press the up or down to choose LEu 2 (level 2)
5. Press the up or down to enter the code (Level 2 Code = 9).
   If the correct code is entered, PASS should momentarily be displayed and then revert to the level 2 home display.
   If an incorrect code is entered the display reverts back to Level 1 home display.
When level 2 operations have been completed, the supervisor must return to Level 1 either manually or by switching the instrument off and back on. There is no time out function.

**To Return to Level 1**
1. Press and hold the page Key
2. Press down to select LEu 1
It is not necessary to enter a code when going from a higher level to a lower level.
When level 1 is selected, the display reverts to the home display (See Controller Layout)

**Table showing parameters accessible in level 1 and Level 2**

<table>
<thead>
<tr>
<th>Operator LEVEL 1</th>
<th>Supervisor LEVEL 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>home display</td>
<td>home display</td>
</tr>
<tr>
<td></td>
<td>Programming</td>
</tr>
<tr>
<td></td>
<td>Program Status</td>
</tr>
<tr>
<td></td>
<td>Alarms (if configured)</td>
</tr>
<tr>
<td></td>
<td>Current Transformer Input (if configured)</td>
</tr>
<tr>
<td></td>
<td>Comms (if configured)</td>
</tr>
<tr>
<td></td>
<td>Controller set up (if configured)</td>
</tr>
<tr>
<td></td>
<td>Customer Calibration (if configured)</td>
</tr>
</tbody>
</table>
4.0 3216CC Controller

TIP
If while navigating the controller, a parameter has been passed or you need to access parameters which would be at the end of a scroll list, press and hold scroll ▲ and use up ▲ to return to a previous parameter.

4.5 Setting up the Controller

Before using the controller (or during its lifetime) certain parameters may have to be set, depending on specific requirements. To do this the controller must be set to supervisor level (Level 2).

4.5.1 Setpoint Ramp Rate

To control the rate at which the temperature rises to setpoint, the SP.RATE function is used.

Before setting the ramp rate, it is advisable to set the setpoint to a low value, preferably 0 °C (see section 4.4). Once the ramp rate has been set, the required setpoint can be entered from the home menu. Doing so will activate the ramp rate, which can be identified with the run indicator showing on the bottom of the display. While the ramp rate is active the working setpoint will be shown on the lower temperature display (this is the setpoint, set by the ramp rate).

When the process temperature has reached the setpoint value at the given ramp rate, the run indicator will turn off and the instrument will control at the required setpoint temperature.

Any further modifications to setpoint will cause the ramp rate to be activated and the instrument to control as described above.

NOTE: Ensure timer configuration is set to ‘none’ (see section 4.6) to use the setpoint ramp rate feature without any timer functions.

4.5.1.1 Setting Setpoint Ramp Rate

In supervisor level (level 2).

Press scroll ▲ until the display shows SP.Rate <setpoint rate limit>. Using up ▲ and down ▼ select the ramp rate required, in °C/ Min.

4.5.1.2 Running with Ramp Rate

Press the up ▲ and down ▼ keys at the same time to activate the ramp rate. The "Run" indicator will illuminate and the scrolling text will read <RAMPING> to show the ramp rate is active. The ramp rate will then start from the current process temperature.

When the ramp reaches the setpoint temperature, the "Run" indicator will turn off and the instrument will maintain control at the setpoint.

To put the ramp rate into a hold condition, press the up ▲ and down ▼ keys and release. The "Run" indicator will flash and the scrolling text will read <HOLD> to show the ramp rate is on hold.
To cancel the ramp rate, press and hold the up ▲ and down ▼ keys until the "Run" indicator turns off.

4.5.2 Maximum Output Power

Press scroll ▲ until the display shows OP.HI <OUTPUT HIGH>. Use the up ▲ and down ▼ keys to select the output power required as a percentage. Once the setting is made, turn the instrument switch off and on to power cycle the temperature controller. Depending on the furnace or oven model, the maximum output power setting OP.Hi may be accessible or locked.

For silicon carbide heated furnaces, the parameter is accessible to allow compensation for element ageing.

In many models the maximum output power setting depends on the supply voltage, see section 11.0.

4.5.3 Customer ID

A furnace or oven identification number can be entered if required. This maybe used to identify one of many units for production or quality control systems.

Press scroll ▲ until the display shows ID <CUSTOMER ID>. Use the up ▲ and down ▼ keys to enter your own identification number. This can range from 1-9999.

4.5.4 Units

Press scroll ▲ until the display shows UNITS <DISPLAY UNITS>. Use the up ▲ or down ▼ keys to select the required units.

<table>
<thead>
<tr>
<th>Mnemonic</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>NONE</td>
<td>No units (Default °C)</td>
</tr>
<tr>
<td>°C</td>
<td>Celsius</td>
</tr>
<tr>
<td>°F</td>
<td>Fahrenheit</td>
</tr>
<tr>
<td>°K</td>
<td>Kelvin</td>
</tr>
<tr>
<td>PERC</td>
<td>% (shows °C value)</td>
</tr>
</tbody>
</table>

4.5.5 Language

The scrolling text on the 3216 can be shown in different languages, this can only be set at the factory and therefore must be specified at the time of placing an order.

4.6 Timer

4.6.1 Setting the Timer

A timer can be configured to operate in four different modes. These can be selected in level 2 (supervisor level) using the TM.CFG parameter as:-

- None
- Dwell Timer
4.0 3216CC Controller

- Delayed switch on timer
- Soft start timer

None

The timer is turned off, no timer configurations are available, the instrument works as a simple setpoint controller.

Press scroll 4 until the display shows TM.CFG <TIMER CONFIGURATION>. Using the up ▲ down ▼ select NONE.

4.6.2 Dwell Timer

A dwell timer is used to control a process at a fixed temperature for a defined period. At the end of the time period the controller will switch off the output power to the elements.

Press scroll 4 until the display shows TM.CFG <TIMER CONFIGURATION>. Using the up ▲ down ▼ select Dwell. When Dwell parameter is selected, the Timer resolution (TM.RES), Time duration (DWELL) and Timer Threshold (THRES) functions become available.

Press scroll 4 until the display shows TM.RES < Time resolution >. Use the up ▲ down ▼ to select the timer units in Min or Hours.

Press scroll 4 until the display shows DWELL < SET TIME DURATION >. Use the up ▲ down ▼ to enter the time duration required.

Press scroll 4 until the display shows THres < TIMER THRESHOLD >. Use the up ▲ down ▼ to select the temperature threshold that you require the timer to start at. The threshold value is ±n around the setpoint (n=threshold value).

Example: If the setpoint is set to 800 °C and the timer threshold is set to 2, after the timer is activated it will not start until the process value reaches 798 °C if ramping up or 802 °C if it is cooling.

Note: If the threshold is set to OFF, the timer will either: start to count down as soon as it is activated with the mode keys or if a ramp rate has been set (see section 4.5.1 ), the timer will start as soon as the ramp reaches the setpoint. (see section 4.7.1)

4.6.3 Delayed Switch On Timer

The delayed switch on timer is used to switch on the output power to the elements after a set time period.

Press scroll 4 until the display shows TM.CFG <TIMER CONFIGURATION>. Using the up ▲ down ▼ select dELY. When delay parameter is selected, the Timer Resolution (TM.RES) and Time Duration (DWELL) functions become available.

Press scroll 4 until the display shows TM.RES < Time Resolution >. Use the up ▲ down ▼ to select the timer units in Min or Hours.
Press scroll ‿ until the display shows DWELL < SET TIME DURATION >. Use the up ▲ down ▼ to enter the time duration required before the output power switches on.

4.6.4 Soft Start Timer

The Soft Start Timer is used to start a process at a reduced setpoint and power. The Soft Start Setpoint is used as a threshold only and is not a control point.

Example: Main Setpoint = 800 °C

Max power limit = 75 % (This may be set at the factory)

Soft Start Setpoint = 600 °C (Threshold)

Soft Start Power Limit = 50% (Cannot be set above max power Limit)

When the timer is running, the maximum power is controlled by the Soft Start Setpoint of 600 °C and the Soft Start Power limit of 50%. This will continue until the timer ends or the current temperature exceeds the Soft Start Setpoint.

When the timer ends or the current temperature exceeds the Soft Start Setpoint, the instrument will start to control using the main setpoint of 800 °C and the Max Power Limit of 75%.

Press scroll ‿ until the display shows TM.CFG <TIMER CONFIGURATION>. Using the up ▲ down ▼ select SF.st.

When Soft Start parameter is selected, the Timer Resolution (TM.RES), Time Duration (Dwell), Soft Start Setpoint (SS.SP) and Soft Start Power Limit (SS.PWR) functions become available.

Press scroll ‿ until the display shows TM.RES < Time resolution >. Use the up ▲ down ▼ to select the timer units in minutes or hours.

Press scroll ‿ until the display shows DWELL < SET TIME DURATION >. Use the up ▲ down ▼ to enter the time duration required, before the instrument starts to control using the main setpoint and max power.

Press scroll ‿ until the display shows SS.SP < Soft Start Setpoint >. Use the up ▲ down ▼ to enter the Soft Start Setpoint.

Press scroll ‿ until the display shows SS.PWR < Soft Start Power Limit >. Use the up ▲ down ▼ to enter the Soft Start Power Limit.

4.7 Running a Timer

- **Run.** This starts the timer.
- **Hold.** This stops the timer at the elapsed time. It will start again from the elapsed time when Run is selected again.
- **Reset.** This sets the timer back to zero. It can be operated again from this state.
- **End** cannot be set – it occurs automatically when the timer has counted down to zero.
- **Acknowledge** any timer after a timer has timed out using ACK function (see section 4.3.2) by pressing the ‿ and ‿ simultaneously.
## 4.0 3216CC Controller

### 4.7.1 Dwell Timer

<table>
<thead>
<tr>
<th>Operation</th>
<th>Action</th>
<th>Indication</th>
</tr>
</thead>
<tbody>
<tr>
<td>To RUN Timer</td>
<td>Press and quickly release ▲ + ▼</td>
<td>Indicator – RUN = ON</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Scrolling Display – Timer Running</td>
</tr>
<tr>
<td>To HOLD timer</td>
<td>Press and quickly release ▲ + ▼</td>
<td>Indicator – RUN = Flashing</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Scrolling Display – Timer Hold</td>
</tr>
<tr>
<td>To switch off Timer / Cancel</td>
<td>Press and hold ▲ + ▼ for more than 1 second</td>
<td>Indicator – RUN = OFF</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Scrolling Display – None</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Static Text - OFF</td>
</tr>
<tr>
<td>To return to home after reset</td>
<td>Press and hold ▲ + ▼ for more than 1 second</td>
<td>Indicator – RUN = OFF</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Display – A-M &lt;LOOP MODE- AUTO MANUAL OFF&gt;</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Use the up ▲ or down ▼ to select AUTO</td>
</tr>
<tr>
<td>To re-RUN Timer</td>
<td>Press and quickly release ▲ + ▼</td>
<td>Indicator – RUN = ON</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Scrolling Display – Timer Running</td>
</tr>
<tr>
<td>To RESET timer and return to</td>
<td>Press and quickly release ▲ + ▼</td>
<td>Indicator – RUN = OFF</td>
</tr>
<tr>
<td>home menu after timer end</td>
<td>Ack ▲ + ▼</td>
<td>Scrolling Display - None</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Display – A-M &lt;LOOP MODE- AUTO MANUAL OFF&gt;</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Use the up ▲ down ▼ to select Auto</td>
</tr>
</tbody>
</table>

### 4.7.2 Power Failure While Using Dwell Timer

If there is a power failure while the timer is operating and the power is subsequently restored, the timer will reset and the static text will display “OFF” until the ▲ + ▼ keys are pressed to re-run the timer.

### 4.7.3 Running Dwell Timer with Ramp Rate

Set the ramp rate as outlined in section 4.5.1
Set the dwell time as outlined in section 4.6.2.
When the timer is set to operate with a set ramp rate, the timer will not start to count down until the setpoint has been reached with the ramp, at which time the timer will begin time count down.

The scrolling display will indicate “timer running” and the run indicator will be illuminated while the ramp rate is active and during the timer count down, after which the display will indicate the instrument has switched off power to the elements (see section 4.7.7), and the run indicator will switch off.

### 4.7.4 Running Dwell Timer with Ramp Rate & Threshold

Set the ramp rate as outlined in section 4.5.1.
Set the dwell time as outlined in section 4.6.2.
Set the threshold as outlined in section 4.6.3.

When the timer is set to operate with a set ramp rate and threshold, the timer will not start to count down until the process temperature has reached the threshold value (see example 4.6.3).

The scrolling display will indicate “timer running” and the run indicator will be illuminated while the ramp rate is active, while the process value is reaching the threshold value and during the timer count down, after which the display will indicate the instrument has switched off power to the elements (see section 4.7.1).

### 4.7.5 Delayed Switch on Timer

<table>
<thead>
<tr>
<th>Operation</th>
<th>Action</th>
<th>Indication</th>
</tr>
</thead>
<tbody>
<tr>
<td>To RUN Timer</td>
<td>Press and quickly release ▲ + ▼</td>
<td>Indicator – RUN = ON</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Scrolling Display – Timer Running</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Static Text - OFF</td>
</tr>
<tr>
<td>To HOLD timer</td>
<td>Press and quickly release ▲ + ▼</td>
<td>Indicator – RUN = Flashing</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Scrolling Display – Timer Hold</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Static Text - OFF</td>
</tr>
<tr>
<td>To switch off Timer / Cancel</td>
<td>Press and hold ▲ + ▼ for more than 1 second</td>
<td>Indicator – RUN = Off</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Static Text - OFF</td>
</tr>
<tr>
<td>To return to home menu. After Resetting timer</td>
<td>Press and hold ▲ + ▼ for more than 1 second</td>
<td>Display – A-M &lt;LOOP MODE-AUTO MANUAL OFF&gt;</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Use the up ▲ or down ▼ to select Auto</td>
</tr>
<tr>
<td>Timer Ended</td>
<td></td>
<td>Indicator – RUN = OFF</td>
</tr>
<tr>
<td>Scrolling Text – Timer End</td>
<td></td>
<td></td>
</tr>
<tr>
<td>To re-RUN Timer</td>
<td>Press and quickly release ▲ + ▼</td>
<td>Indicator – RUN = ON</td>
</tr>
</tbody>
</table>

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4.7.6 Running Delay Timer with Ramp Rate

Set the ramp rate as outlined in section 4.5.1.
Set the delay time as outlined in section 4.6.3.

When ramp rate is active with a delay timer the run indicator serves two functions:
- Indicates timer is running
- Indicates ramp rate is active

This means that when the timer has timed out the run indicator will still be illuminated if the ramp rate is still active and will continue to be illuminated until the ramp reaches setpoint, at which time it will switch off.

A characteristic of these combinations of parameters is that the scrolling text will continue to indicate timer running when the timer has timed out. Checking whether the timer has timed out or not can be done with the 'T.REMN' function. (see section 4.7.12)

The delay timer with ramp rate will function as outlined in the table above with the addition of the functions in the following table.

4.7.7 Delay timer with ramp rate functions

<table>
<thead>
<tr>
<th></th>
<th>Timer Ended When ramp rate active</th>
<th>Indicator – RUN = ON - if ramp rate active Scrolling Text – Timer Running</th>
</tr>
</thead>
<tbody>
<tr>
<td>To HOLD timer</td>
<td>Press and quickly release ▲ + ▼</td>
<td>Indicator – RUN = Flashing Scrolling Display – Timer Hold Static Text - OFF</td>
</tr>
<tr>
<td>To switch off Timer / Cancel</td>
<td>Press and hold ▲ + ▼ for more than 1 second</td>
<td>Indicator – RUN = ON - if ramp rate active Scrolling Display – None Static Text - OFF</td>
</tr>
<tr>
<td>To re-RUN Timer</td>
<td>Press and quickly release ▲ + ▼</td>
<td>Indicator – RUN = ON Scrolling Display – Timer Running Static Text – OFF</td>
</tr>
</tbody>
</table>

4.7.8 Power Failure While Using Delay Timer

If there is a power failure while the timer is operating and the power is subsequently restored, the timer will reset and will re-run from the power on time.
### 4.7.9 Soft start Timer

<table>
<thead>
<tr>
<th>Operation</th>
<th>Action</th>
<th>Indication</th>
</tr>
</thead>
<tbody>
<tr>
<td>To RUN Timer</td>
<td>Press and quickly release ▲ + ▼</td>
<td>Indicator – RUN = ON Scrolling Display – Timer Running Static Text - OFF</td>
</tr>
<tr>
<td>To HOLD timer</td>
<td>Press and quickly release ▲ + ▼</td>
<td>Indicator – RUN = Flashing Scrolling Display – Timer Hold Static Text - OFF</td>
</tr>
<tr>
<td>To switch off</td>
<td>Press and hold ▲ + ▼ for more than 1 second</td>
<td>Indicator – RUN = OFF Scrolling Display – None Static Text - OFF</td>
</tr>
<tr>
<td>Timer/Cancel</td>
<td>Timer Ended</td>
<td>Indicator – RUN = OFF Scrolling Text – Timer End Running Soft Start Timer</td>
</tr>
</tbody>
</table>

When the soft start timer is set to operate, the scrolling display will indicate “timer running” and the setpoint temperature, not the soft start setpoint.

### 4.7.10 Power Failure While Using Soft Start Timer

If there is a power failure while the timer is operating and the power is subsequently restored, the timer will reset and will re-run from the power on time.

### 4.7.11 Ramp Rate with Soft Start Timer

It is not recommended that the ramp rate function be used with a soft start timer.

**Note:** If the temperature is already above the threshold when the timer is set to operate, the timer will time out immediately.

### 4.7.12 Time Remaining

The time remaining of any 'Timer' mode can be checked at any time while a timer is active.

To view the time remaining, press scroll ▶ until the display shows T.REMN <TIME REMAINING>.

**Note:** The time remaining can be modified at any time while the count down timer is operating by pressing the up ▲ or down ▼ key while the time remaining function is active.

### 4.7.13 Alarms

Alarms are used to alert the operator when a pre-set level has been exceeded or a function error has occurred such as a sensor break. They are indicated by a scrolling
message on the display and a flashing red ALM (Alarm) indicator. The alarm may also switch an output – usually a relay to allow external devices to be operated when an alarm occurs. Alarms only operate if they have been configured and are dependant on customer requirements.

How to acknowledge an alarm will depend on the type of latching which has been configured. A non-latched alarm will reset itself when the alarm condition is removed. A latched alarm requires acknowledgement with the “ACK” Function (see section 4.3.2) before it is reset.

If an alarm has been activated the red “ALM” indicator will illuminate and the scrolling text will indicate the type of alarm.

To Acknowledge an alarm and cancel the “ALM” indicator, press ACK function.

**Note:** The alarm indicator may seem to be permanently on when viewed from above. When an alarm is active the indicator should only be flashing, to confirm this, the controller must be viewed directly from the front.

### 4.8 Controller Options

As options can be ordered in a variety of combinations and for a variety of purposes, exact instructions are not given here. The full Eurotherm manual may be required to determine customer parameter settings. To reveal or hide parameters in the controllers it is necessary to go into configuration mode, a security code is needed. Please consult Carbolite Gero.

#### 4.8.1 Digital Communications - RS232

If the RS232 option is supplied, the furnace is fitted with one sub-miniature D-socket connected to the controller comms module. RS232 is suitable for direct connection to a personal computer (PC) using a “straight through” cable as follows (the linked pins at the computer end are recommended but may not be necessary). The cable is usually 9-pin at the furnace end and 9-pin at the computer, but other alternatives are shown in parentheses.

<table>
<thead>
<tr>
<th>Product end of cable</th>
<th>RS232 Cable: product to PC</th>
<th>Computer end of cable</th>
</tr>
</thead>
<tbody>
<tr>
<td>female (25-pin)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Rx</td>
<td>2</td>
<td>3</td>
</tr>
<tr>
<td>Tx</td>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td>Com</td>
<td>7</td>
<td>5</td>
</tr>
</tbody>
</table>

**Computer end of cable**

<table>
<thead>
<tr>
<th>Product (9-pin (25-pin) male)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rx</td>
</tr>
<tr>
<td>Tx</td>
</tr>
<tr>
<td>Com</td>
</tr>
</tbody>
</table>

#### 4.8.2 Digital Communications - RS485

If an RS485 option is supplied, the furnace is fitted with two D-sockets. Connection between products is by “straight” cable as follows:
4.8.3 Comms Address

Typically the comms address is set to 1, but this can be changed. In the case of RS485 and multiple instruments it is necessary to set different addresses. To change the address value, access the level 2 list. In level 2 press the page key until the COMMS parameter is displayed. Press up ▲ down ▼ to select the address value.

4.8.4 Alarm Option

When an alarm board is fitted, which consists of a relay with voltage free contacts, for operator use, the contacts are taken to a panel plug on the control panel, wired as indicated:

The purpose of the 2 amp fuse is to break the circuit to prevent overloading on the circuit due to high voltage.

The instrument configuration and parameters available to the operator depend on the customer requirements.

Before handling the controller: wear an anti-static wrist strap or otherwise avoid any possibility of damage to the unit by static electricity. Refer to the detailed instructions supplied with the replacement controller.

Ease apart the two lugs at the side; grip the instrument and withdraw it from its sleeve; push in the replacement.
4.9 3216CC Navigation Diagram

LEVEL 1
- PV
- SP
- WRK.OP
- DWELL
- T.REMN
- ID

LEVEL 2
- PV
- SP
- WRK.OP
- SP.RAT
- TM.CFG
- TM.RES
- DWELL
- SS.SP
- SS.PWR
- THRES
- T.REMN
- OP.HI
- ADDR
- ID
- UNITS

ACCESS
- LEV
- GOTO
- STBY.T

Depending on Timer Configuration

Do not raise the power limit (if accessible) above the design level for the product

3 Sec
- Passcode 9
This over-temperature controller is fitted and supplied ready to use by Carbolite Gero. It is a digital instrument with a latching alarm, requiring no additional panel controls. The controller features easy setting of over-temperature setpoint and reading of current temperature by the over-temperature sensor.

### 5.2 Operation

#### 5.2.1 Controls

Most Carbolite Gero products are fitted with an instrument switch which cuts off power to the controller and other parts of the control circuit.

To operate the controller, power must be supplied to the product and the instrument switch must be on. If a time switch is included in the product circuit, this must be in the 'ON' position.

When an over-temperature condition occurs, the controller cuts the power to a contactor, which in turn cuts power to the heating elements. Power is not restored until the controller is 'reset'.

Some components will operate after the over-temperature feature isolates the power supply e.g. cooling fans will continue to operate, provided that there is a power supply to the product. In some cases the product may not do so, if other options (such as a door switch) are fitted.
5.2.2 Operation

When switched on, the controller lights up, goes through a short test routine and then displays the measured temperature or the over-temperature setpoint.

The page key \( \text{Page} \) allows access to parameter lists within the controller.

A single press of the page key \( \text{Page} \) displays the temperature units, normally set to °C; further presses reveal the lists indicated in the navigation diagram.

The scroll key \( \text{Scroll} \) allows access to the parameters within a list. Some parameters are display-only; others may be altered by the operator.

A single press of the scroll key \( \text{Scroll} \) in the 'Home' list displays the temperature units; further presses reveal the parameters in the current list indicated in the navigation diagram.

To return to the 'Home' list at any time, press page \( \text{Page} \) and scroll \( \text{Scroll} \) together, or wait for 45 seconds.

The down \( \downarrow \) and up \( \uparrow \) keys are used to alter the setpoint or other parameter values.

5.2.3 Over-Temperature Operation

Use down \( \downarrow \) and up \( \uparrow \) to alter the over-temperature setpoint. This should normally be set a little above the working temperature (for example 15 °C above). The product is supplied with the over-temperature set at 15 °C above the furnace or oven maximum working temperature.

Press scroll \( \text{Scroll} \) twice view the present temperature as measured by the over-temperature controller. Press it twice, the first press shows the temperature units (°C).

5.2.4 Over-Temperature Alarm

If an over-temperature condition occurs, the OP2 indicator flashes and an alarm message 2FSH also flashes, alternating with the setpoint. Power to the heating elements is disconnected.

5.2.5 Resetting the Over-Temperature Alarm

To acknowledge the alarm press scroll \( \text{Scroll} \) and page \( \text{Page} \) together.

If the alarm is acknowledged while there is still an over-temperature condition, the OP2 indicator stops flashing but continues to glow. The 2FSH alarm continues to flash until the over-temperature condition is cleared (by the temperature falling), when normal operation resumes.

If the alarm is acknowledged when the temperature has dropped (or after the over-temperature setpoint has been raised) so that the over-temperature condition no longer exists, then the furnace or oven immediately resumes normal operation.

5.2.6 Sensor Break

The over-temperature cut-out system also operates if the over-temperature control thermocouple breaks or becomes disconnected. The message S.br flashes where the measured temperature is normally displayed.
5.3 Audible Alarm

If an audible alarm is supplied for use with the over-temperature controller, it is normally configured to sound on over-temperature condition and to stop sounding when the alarm is acknowledged as given in section 5.2.

Note: the alarm may sound during controller start-up.

5.4 Navigation Diagram

<table>
<thead>
<tr>
<th>HL</th>
<th>Home List</th>
<th>Page Key</th>
</tr>
</thead>
<tbody>
<tr>
<td>OTSP</td>
<td>Over-Temperature Setpoint</td>
<td>Scroll Key</td>
</tr>
<tr>
<td>AL</td>
<td>Access List</td>
<td>! For factory access to list and parameters not available to the operator.</td>
</tr>
</tbody>
</table>
6.0 Operation

6.1 Operating Cycle

This product is fitted with an instrument switch which cuts off power to the control circuit.

Connect the product to the electrical supply.

Turn on the instrument switch to activate the temperature controllers. The controllers illuminate and go through a short test cycle.

**Over-Temperature option only.** If the digital over-temperature option has not yet been set as required, set and activate it according to the over-temperature controller instructions.

Switch on the heater switch, located on the instrument panel. Unless a time switch is fitted and is switched off, the product will start to heat up. The Heat light(s) glow steadily at first and then flash as the product approaches the desired temperature or a program setpoint.

**Over-Temperature option only.** If the over-temperature circuit has tripped, an indicator on the over-temperature controller flashes and the heating elements are isolated. Find and correct the cause before resetting the over-temperature controller according to the instructions supplied.

To switch off power to the heating elements, use the heater switch. To switch the product off, use both the heater switch and the instrument switch. If the product is to be left switched off and unattended, isolate it from the electrical supply.

6.2 Control Method

Set the three temperature controllers to the desired setpoints. The setting and operation of the end zone controllers depends on the 3-zone control options selected when the product was ordered. These options are described in the 3-zone control methods section.
The two images below are typical examples of control panel layouts.

6.3 3-Zone Control Methods

There are three different control options (A, B & C).

(A) Back to back thermocouples
(B) Retransmission of Setpoint
(C) Independent control

The models listed in this manual are designed to achieve an extended uniform temperature zone, through use of three control zones, rather than achieving different temperatures in each zone.

For A & B, the control zones are linked so that they all follow the centre zone controller in a master-slave approach.
6.0 Operation

Note:

- Option A is **NOT** applicable when using the CC-T1 controller
- Option B is **NOT** applicable when using the Eurotherm 2132 End Zone Controller

A. Back-to-Back Thermocouples

This is the most commonly supplied option. The centre zone of the tube furnace is controlled directly by the centre zone temperature controller. The two end zone thermocouples are wired in opposition to the centre zone reference thermocouple. If the temperatures of the centre and end zones are the same then 0°C will be displayed on the end zone controllers. If the end zone temperatures are either higher or lower than the centre zone, the end zone controller will display the difference in temperature (higher = positive value, lower = negative value).

It is best practice to set the setpoint of the two end zone controllers to zero. Alternatively, a small temperature difference (offset) can be created by setting a non-zero value, for example to compensate for heat losses at the end or where using a gas flow. However, the sum of the centre zone controller setpoint and the end zone controller offset MUST NOT exceed the furnace maximum temperature.

To alter the setpoint with the display showing the Home screen, press Down \( \downarrow \) or Up \( \uparrow \) once to display the setpoint and then press again or hold down to adjust it. The display returns to the measured temperature when no key is pressed for a short period of time.

Sometimes a furnace using this type of control does not cool down because the end zones lose heat first and therefore the end zone controllers try to compensate for this by switching on the end zone elements, preventing the furnace from cooling.

B. Retransmission of Setpoint

Three independent thermocouples are connected to three controllers. The three controllers are linked together and the centre zone controller communicates the desired setpoint to the end zone controllers. If the centre zone controller is set to a setpoint or is running a program, the end zone controllers will automatically follow.

For products with the CC-T1 controller, please refer to the separate CC-T1 controller manual for details on enabling and disabling setpoint retransmission.

For other products, additional communication modules are fitted in the controllers. The communication between the controllers of the Eurotherm 3000 series is known as Broadcast communications. It is possible to switch off the linked control and allow the controllers to work independently. In the level 2 menu of the end zone controllers (see controller operating instruction), scroll to L-r. Where the end zone controller is a 3216 use the \( \uparrow \) up \( \downarrow \) down buttons and select NO. Where the end zone controller is a 3508 use the \( \uparrow \) up \( \downarrow \) down buttons to select SP1, (SP1 = Local, and SP2 = Remote). There is no need to alter the centre zone controller.
It is possible to set an offset (local trim) between the centre and end zone controllers. This can be either a positive or negative difference from the centre zone temperature. Once entered, this offset will always be added to, or subtracted from, the retransmitted setpoint temperature.

For products with the CC-T1 controller, please refer to the separate CC-T1 controller manual for details on how to set an offset trim.

To make this adjustment on other controllers, enter the level 2 menu of the end zone controllers (see controller operating instruction), scroll to LOC.T (local trim) and use the ▲ up ▼ down buttons to enter the desired positive or negative value. This will then be added to, or subtract from, the end zone set temperature. There is no need to alter the centre zone controller.

C. Independent Control
The three controllers are completely independent. Note that it is not possible to maintain very different temperatures in the three zones because of heat transfer between the zones. The models listed in this manual are designed to achieve an extended uniform temperature zone by the use of three control zones rather than achieving different temperatures in each zone.

6.4 General Operating Advice

Heating element life is shortened by overheating. Do not leave the product at high temperature when it is not required. The maximum temperature is shown on the product rating label and in section 12.0 towards the back of this manual.

Lightweight ceramic fibre insulation can easily be marked by accidental contact. Some fine cracks may develop in the surface of the insulation due to the progressive shrinkage of the insulation materials. Cracks are not usually detrimental to the functioning or the safety of the product.

Clean up any spillages in the insulation, as these can increase the rate of degradation of the insulation material.

6.5 Operator Safety

The ceramic materials used in the product manufacture become electrically conductive to some extent at high temperatures. DO NOT use any conductive tools within the product without isolating it. If a metal work tube is used, it must be earthed (grounded).
6.0 Operation

Switch off the heater switch whenever loading or unloading the product. The elements are isolated when the heater switch is OFF. This switch cuts both sides of the circuit via a contactor.

6.6 Tube Life

A ceramic work tube may crack if work pieces are inserted too quickly or at temperatures below 900 °C (when the tube is more brittle). Large work pieces should also be heated slowly to ensure that large temperature differences do not arise.

Poor thermal contact should be encouraged between the work piece and the tube; crucibles or boats should be of low thermal mass and should have feet to reduce the contact with the tube (fig. 4).

![Fig 4 - Avoidance of thermal contact](image)

Do not set too high a heating or cooling rate. As tubes are susceptible to thermal shock and may break. Tubes which extend beyond the heated part of the furnace are more at risk. A general rule for maximum heating or cooling rate is $400 \div \text{internal diameter in mm}$ to give ($^\circ\text{C}$/ min); for 75 mm i/ d tubes this comes to 5 °C per minute. The controller can be set to limit both the heating and cooling rate.

6.7 Pressure

Work tubes are not able to accept high internal pressure. When gas seals or similar fittings are in use, the gas pressure should be restricted to a maximum of 0.2 bar (3 psi). A pressure of approximately half of that should normally be sufficient to achieve the desired flow rate. The operator must ensure that the exhaust path from the tube is not blocked, so that excess pressure does not occur.

A suitably regulated gas supply should always be used.

It is recommended that a pressure relief system should be used to avoid an over pressurisation of the work tube.

Please note: A product should not be heated up if any valves that have been fitted are closed to create a sealed volume. A sealed work tube should not be heated from cold due to the pressure increase caused by the trapped air or gas expanding during the heating process.
6.8 Gas Tightness

Work tubes of IAP material are impervious. Sillimanite may look similar but is porous. Ensure that the correct tube material is in use before connecting and using gases other than inert gases, such as nitrogen.

6.9 Running at Low Temperatures

The power limit may be adjusted to a low level in order to achieve better control when operating the product at a low temperature. Before changing the power limit, record the default settings for possible future use. Refer to the Power Settings section of this manual for default power limits. If the product fails to reach the desired temperature, refer to the Temperature Controller and Fault Analysis sections.
## 7.0 Maintenance

### 7.1 General Maintenance

Preventive rather than reactive maintenance is recommended. The type and frequency depends on the product use; the following are recommended.

### 7.2 Maintenance Schedule

<table>
<thead>
<tr>
<th>Maintenance Procedure</th>
<th>Method</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Daily</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Weekly</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Monthly</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Bi-Annually</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Annually</td>
</tr>
<tr>
<td>Safety</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Over-Temperature Safety Circuit (if fitted)</td>
<td>Set an over-temperature setpoint lower than the displayed temperature and check for an over-temperature alarm as detailed in this manual</td>
<td></td>
</tr>
<tr>
<td>Over-Temperature Safety Circuit (if fitted)</td>
<td>Electrical measurement</td>
<td>6</td>
</tr>
<tr>
<td>Safety Switch Function (split models only)</td>
<td>Set a safe temperature above ambient, and open the furnace to see if the heater light goes out</td>
<td></td>
</tr>
<tr>
<td>Safety Switch Function (split models only)</td>
<td>Electrical measurement</td>
<td>6</td>
</tr>
<tr>
<td>Electrical Safety (external)</td>
<td>Visual check of external cables and plugs</td>
<td></td>
</tr>
<tr>
<td>Electrical Safety (internal)</td>
<td>Physically check all connections and cleaning of the power plate area</td>
<td></td>
</tr>
<tr>
<td>Function</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Temperature Calibration</td>
<td>Tested using certified equipment, frequency dependent on the standard required</td>
<td></td>
</tr>
<tr>
<td>Operational Check</td>
<td>Check that all functions are working normally</td>
<td>6</td>
</tr>
<tr>
<td>Operational Check</td>
<td>Thorough inspection and report incorporating a test of all functions</td>
<td>6</td>
</tr>
<tr>
<td>Work Tube Position</td>
<td>Visually check that the tube is central to the heated zone (horizontally / vertically)</td>
<td></td>
</tr>
<tr>
<td>End Plugs / Radiation Shields</td>
<td>Visual check for damage or wear, and cor-</td>
<td></td>
</tr>
</tbody>
</table>

**DANGER! ELECTRIC SHOCK.** Risk of fatal injury. Only electrically qualified personnel should attempt these maintenance procedures.
### 7.0 Maintenance

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Seals (if fitted)</strong></td>
<td><strong>Check all seals and O-rings and clamps</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Performance</strong></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Element Circuit</strong></td>
<td><strong>Electrical measurement</strong></td>
</tr>
<tr>
<td><strong>Power Consumption</strong></td>
<td><strong>Measure the current drawn on each phase / circuit</strong></td>
</tr>
<tr>
<td><strong>Cooling Fans (if fitted)</strong></td>
<td><strong>Check whether the cooling fans are working</strong></td>
</tr>
</tbody>
</table>
7.0 Maintenance

7.2.1 Cleaning

Soot deposits may form inside the furnace, depending on the process. At appropriate intervals remove these by heating as indicated in the General Operation Notes.

The product's outer surface may be cleaned with a damp cloth. Do not allow water to enter the interior of the case or chamber. Do not clean with organic solvents.

7.3 Calibration

After prolonged use, the controller and/or thermocouple may require recalibration. This is important for processes that require accurate temperature readings or for those that use the product close to its maximum temperature. A quick check using an independent thermocouple and temperature indicator should be made from time to time to determine whether full calibration is required. Carbolite Gero can supply these items.

Depending on the controller fitted, the controller instructions may contain calibration instructions.

7.4 After-Sales Service

Carbolite Gero Service has a team of Service Engineers who can offer repair, calibration and preventive maintenance of furnace and oven products both at the Carbolite Gero factory and at customers’ premises throughout the world. A telephone call or email often enables a fault to be diagnosed and the necessary parts to be despatched.

In all correspondence please quote the serial number and model type given on the rating label of the product. The serial number and model type are also given on the back of this manual when supplied with the product.

Carbolite Gero Service and Carbolite Gero contact information can be found on the back page of this manual.

7.5 Recommended Spare Parts and Spare Parts Kit

Carbolite Gero can supply individual spare parts or a kit of the items most likely to be required. Ordering a kit in advance can save time in the event of a breakdown.

Each kit consists of two thermocouples of different length, one solid state relay and two heating elements (1 of each wattage).

When ordering spare kits please quote the model details: model type and serial number.
8.0 Repairs and Replacements

8.1 Safety Warning - Disconnection from Power Supply

Immediately switch the product off in the event of unforeseen circumstances (e.g. large amount of smoke). Allow the product to return to room temperature before inspection.

Always ensure that the product is disconnected from the electrical supply before repair work is carried out.

Caution: Double pole/neutral fusing may be used in this product.

8.2 Safety Warning - Refractory Fibre Insulation

Insulation made from High Temperature Insulation Wool
Refractory Ceramic Fibre, better known as (Alumina silicate wool - ASW).

This product contains **alumino silicate wool** products in its thermal insulation. These materials may be in the form of blanket or felt, formed board or shapes, slab or loose fill wool.

Typical use does not result in any significant level of airborne dust from these materials, but much higher levels may be encountered during maintenance or repair.

Whilst there is no evidence of any long term health hazards, it is strongly recommended that safety precautions are taken whenever the materials are handled.

**Exposure to fibre dust may cause respiratory disease.**

*When handling the material, always use approved respiratory protection equipment (RPE-eg. FFP3), eye protection, gloves and long sleeved clothing.*

*Avoid breaking up waste material. Dispose of waste in sealed containers.*

*After handling, rinse exposed skin with water before washing gently with soap (not detergent). Wash work clothing separately.*

Beforecommencing any major repairs it is recommended to make reference to the European Association representing the High Temperature Insulation Wool industry (www.ecfia.eu).

Further information can be provided on request. Alternatively, Carbolite Gero Service can quote for any repairs to be carried out either on site or at the Carbolite Gero factory.

8.3 Temperature Controller Replacement

Refer to the controller instructions for more information on how to replace the temperature controller.
8.4 Solid-state Relay Replacement

Disconnect the product from the power supply and remove the appropriate cover as given above.

Make a note of the wire connections to the solid state relay and disconnect them. Remove the solid state relay from the base panel or aluminium plate. Replace and reconnect the solid state relay ensuring that the bottom of it has good thermal contact with the base panel or aluminium plate. Replace the access panel.

8.5 Thermocouple Replacement

For vertical models it may be necessary to dismount the furnace from its stand and remove the terminal cover.

Disconnect the product from the power supply. Remove terminal cover to gain access to the thermocouple connections. Make a note of the thermocouple connections.

Thermocouple cable colour codings are:

<table>
<thead>
<tr>
<th>thermocouple leg</th>
<th>colour</th>
</tr>
</thead>
<tbody>
<tr>
<td>positive (type N)</td>
<td>pink</td>
</tr>
<tr>
<td>negative</td>
<td>white</td>
</tr>
</tbody>
</table>

Disconnect the thermocouple from its terminal block. Carefully withdraw the thermocouple from the product and remove any broken bits of thermocouple.

Bend the new thermocouple carefully to match the shape of the original (working from the terminal end). Should the length differ from that of the original this is usually not important provided that the thermocouple tip is within a work tube diameter's distance from the furnace centre.

Insert the new thermocouple into position, restoring any removed porcelain spacers and ensuring correct polarity. Re-assemble the furnace.
8.6 Element Replacement

See section 8.2 - wearing a face mask is required.

Disconnect the product from the electrical supply.

Remove all outer guards, meshes and terminal covers from the product body. For a horizontally mounted product remove the product body from its base; to reach the bolts or screws that fix the body to the base, remove the back panel from the base.

Disconnect all electrical leads from the terminal blocks on the product case. Note the colours and positions of the connecting leads to enable correct reassembly. Take care not to crack porcelain terminal blocks - use two spanners where appropriate.

Remove the thermocouple(s).

Lay the product body horizontally with the split in the cylindrical case uppermost. Remove the two metal end-caps from the body. Undo the self-tapping screws that hold the terminal strip to the case join. The case will spring open slightly. Remove the ceramic board disc from one end.

Cut through the outer wrap of blanket insulation. Note how the element tails are connected and disconnect all of them. Lift out the elements through the end of the cylindrical case.

Check the cylindrical case and clean out as appropriate.

Remove any insulation sleeving from the tails of the old element and fit to the replacement element.

Slide in the new element(s). Close up the product again, refitting the terminal strip and the end-caps. Any cut made in the insulation should close up completely: if the insulation appears loose or damaged in any way, please contact the Carbolite Gero Service.

Reverse the rest of the dis-assembly process. Take care to make all connections to the correct terminals. Do not over-tighten the connectors in the porcelain terminal blocks.

Let the product heat up at its maximum rate to 900 °C without interruption and then dwell for 1 hour. Fumes may be emitted: this should be done in an environment with good ventilation.

Note on Elements: The end and centre elements look the same but have different wattages. On standard models the two end elements are 1170 W and all the centre elements are 780 W. Ensure that elements are correctly replaced.

Check that the product is controlling properly to rule out the possibility that the element failed because of a fault in the control system.

If you have any problems with this procedure, please contact the Carbolite Gero Service.
8.7 Fuse Replacement

Fuses are marked on the wiring diagram with type codes, e.g. F1, F2. For more information on fuses refer to section 11.0.

*Depending on model and voltage, the different fuse types may or may not be fitted.*

If any fuse has failed, it is advisable for an electrician to check the internal circuits. Replace any failed fuses with the correct type. For safety reasons do not fit larger capacity fuses without first consulting Carbolite Gero.

The fuses are located at the cable entry point. Remove the back panel or control box back panel to gain access to the fuses.
9.0 Fault Analysis

A. Furnace Does Not Heat Up

<table>
<thead>
<tr>
<th></th>
<th>The HEAT light is ON</th>
<th>The heating element has failed</th>
<th>Check also that the SSR is working correctly</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>The HEAT light is OFF</td>
<td>The controller shows a very high temperature or code such as S.br</td>
<td>The thermocouple has broken or has a wiring fault</td>
</tr>
<tr>
<td></td>
<td>The controller shows a low temperature</td>
<td></td>
<td>The door switch(es) (if fitted) may be faulty or need adjustment</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>The contactor/relay (if fitted) may be faulty</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>The heater switch (if fitted) may be faulty or need adjustment</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>The SSR could be failing to switch on due to internal failure, faulty logic wiring from the controller, or faulty controller</td>
</tr>
<tr>
<td></td>
<td>There are no lights glowing on the controller</td>
<td></td>
<td>Check the supply fuses and any fuses in the furnace control compartment</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>The controller may be faulty or not receiving a supply due to a faulty switch or a wiring fault.</td>
</tr>
</tbody>
</table>
### B. Product Overheats

<table>
<thead>
<tr>
<th></th>
<th>Product only heats up when the instrument switch is ON</th>
<th>The controller shows a very high temperature</th>
<th>The controller is faulty</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>The controller shows a low temperature</td>
<td>The thermocouple may be faulty or may have been removed out of the heating chamber</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>The thermocouple may be connected the wrong way around</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>The controller may be faulty</td>
</tr>
<tr>
<td>2.</td>
<td>Product heats up when the instrument switch is OFF</td>
<td>The SSR has failed &quot;ON&quot;</td>
<td>Check for an accidental wiring fault that could have overloaded the SSR</td>
</tr>
</tbody>
</table>
10.0 Wiring Diagrams

10.1 WC-13-31
Connections below show single phase with indirect safety switches and over-temperature control.
10.2 WC-U3-31
Connections below show 3-phase +N with safety switches and over-temperature control.

Products with this wiring arrangement may be converted between the following supply voltages (please refer to the table within section 11.0 for compatible phases with the product):

- 3-phase + neutral in the range 380/220 V - 415/240 V
- 3-phase delta in the range 220 V - 240 V
- Single phase in the range 220 V - 240 V
- 208 V model: can be converted between 208 V delta and 208 V 1-phase

Please contact Carbolite Gero Service for details.
10.3 WC-U4-31

Connections below show 3-phase +N with safety switches and over-temperature control.

Products with this wiring arrangement may be converted between the following supply voltages (please refer to the table within section 11.0 for compatible phases with the product):

- 3-phase + neutral in the range 380/220 V - 415/240 V
- 3-phase delta in the range 220 V - 240 V
- Single phase in the range 220 V - 240 V
- **208 V model: can be converted between 208 V delta and 208 V 1-phase**

Please contact Carbolite Gero Service for details.
10.4 Higher Voltages

For 254 V or above 1-phase or 440/254 V or above 3-phase, an isolating transformer is included in the control circuit after the F2 fuses.

10.5 Three-Zone Models

The element circuit in the 3-zone versions remains the same as in the above diagrams, but the control circuit contains three controllers and additional thermocouples. The sub-circuits for the three control methods referred to in section 6.3 are:

10.6 Control by Broadcast Comms (control method B)

When this is ordered there are three independent thermocouples connected to the three controllers; the controllers are linked together (not shown), and remain “master” and “slave”.

The communication between the controllers of the Eurotherm 3000 series is known as Broadcast comms. The wiring connections between the controllers are as follows:
10.0 Wiring Diagrams

```
master
HD-----HD-----HD
HE-----HE-----HE
HF-----HF-----HF

slave
slave
```
11.0 Fuses and Power Settings

11.1 Fuses

F1 - F2: Refer to the circuit diagrams.

<table>
<thead>
<tr>
<th>F1</th>
<th>Internal Supply Fuses</th>
<th>Fitted if supply cable fitted. Fitted on board to some types of EMC filter.</th>
<th>GEC Safeclip of the type shown (glass type F up to 16 A) 38 mm x 10 mm type F fitted on EMC filter circuit board(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>F2</td>
<td>Auxiliary Circuit Fuses</td>
<td>Fitted on board to some types of EMC filter. May be omitted up to 25 Amp/phase supply rating.</td>
<td>2 Amps glass type F On board: 20 mm x 5 mm Other: 32 mm x 6 mm</td>
</tr>
<tr>
<td></td>
<td>Customer Fuses</td>
<td>Required if no supply cable fitted. Recommended if cable fitted.</td>
<td>See rating label for current; See table below for fuse rating.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>GHC 12/900</td>
<td>6 x 12 A</td>
<td>32 A</td>
<td>12 A/ ph</td>
<td>20 A/ ph</td>
</tr>
</tbody>
</table>
11.2 Power Settings

The power limit settings (OP.Hi) for this model is as follows. The figures represent the maximum percentage of time that controlled power is supplied to the elements. Do not attempt to "improve performance" by setting a value higher than the one from the table. To adjust the parameter refer to the "Changing the Maximum Output Power" of the control section of the manual.

All standard models covered by this manual are fitted with elements designed for use over the range of voltages 200 V-240 V; the power limit parameter is set according to the table below.

<table>
<thead>
<tr>
<th>Voltage (V)</th>
<th>200 V</th>
<th>208 V</th>
<th>220 V</th>
<th>230 V</th>
<th>240 V</th>
<th>380 V</th>
<th>400 V</th>
<th>415 V</th>
<th>440 V</th>
<th>480 V</th>
</tr>
</thead>
<tbody>
<tr>
<td>100</td>
<td>100</td>
<td>89</td>
<td>82</td>
<td>75</td>
<td>90</td>
<td>97</td>
<td>75</td>
<td>67</td>
<td>56</td>
<td></td>
</tr>
</tbody>
</table>

Please refer to the rating label for product specific information.
12.0 Specifications

Carbolite Gero reserves the right to change the specification without notice.

All models have cylindrical elements with wire formed in the surface of the insulation material.

All models can accept work tubes up to a maximum outside diameter of 170 mm.

All models have a maximum operating temperature of 1200 °C (1100°C continuous).

<table>
<thead>
<tr>
<th>Model</th>
<th>Max Temp (°C)</th>
<th>Max Power (kW)</th>
<th>Minimum Work Tube Length (mm)</th>
<th>Heated Length (mm)</th>
<th>Type C Work Tube</th>
<th>Type D Work Tube</th>
</tr>
</thead>
<tbody>
<tr>
<td>GHC 12/900</td>
<td>1200</td>
<td>5.4</td>
<td>1080</td>
<td>900</td>
<td>1200</td>
<td>1500</td>
</tr>
</tbody>
</table>

12.1 Environment

The models listed in this manual contains electrical parts and should be stored and used in indoor conditions as follows:

Temperature: 5 °C - 40 °C

Relative humidity: Maximum 80 % up to 31 °C decreasing linearly to 50 % at 40 °C
<table>
<thead>
<tr>
<th>Engineer Name</th>
<th>Date</th>
<th>Record of Work</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
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</tbody>
</table>
The products covered in this manual are only a small part of the wide range of ovens, chamber furnaces and tube furnaces manufactured by Carbolite Gero for laboratory and industrial use. For further details of our standard or custom built products please contact us at the address below, or ask your nearest stockist.

For preventive maintenance, repair and calibration of all furnace and oven products, please contact:

**Carbolite Gero Service**

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Fax: +44 (0) 1433 624243  
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