Installation, Operation and Maintenance Instructions
1200 °C Tube Furnace (3-zone) - TZF Model: 550mm
No Controller + 3216CC End Zone Controllers

TZF 12/65/550 + No Controller + 3216CC
End Zone Controllers
Contents
This manual is for guidance on the use of the Carbolite Gero product specified on the front cover. This manual should be read thoroughly before unpacking and using the furnace or oven. The model details and serial number are shown on the back of this manual. Use the product for the purpose for which it is intended.

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1.0 Symbols and Warnings

1.1 Switches and Lights

![Instrument switch icon]
Instrument switch: when the instrument switch is operated the temperature control circuit is energised.

![Heat light icon]
Heat light: the adjacent light glows or flashes to indicate that power is being supplied to the elements.

![Heat switch icon]
Heat switch: the switch disconnects power to the heating elements; unless this switch is OFF there is a danger of electric shock when inserting objects into the product.

1.2 General Warnings

![DANGER - Electric shock]
DANGER – Electric shock. Read any warning printed next to this symbol.

WARNING: Risk of fatal injury.

![DANGER - Hot surface]
DANGER – Hot surface. Read any warning printed next to this symbol.

WARNING: All surfaces of a product may be hot.

![DANGER - General]
DANGER – Read any warning printed next to this symbol.
1.0 Symbols and Warnings

Caution – Double Pole/Neutral Fusing
2.0 Installation

2.1 Unpacking and Handling

When unpacking or moving the product always lift it by its base or by both ends of the main body. Never lift it by its work tube or the surrounding insulation. Use two or more people to carry the product and control box. Remove any packing material from inside the product before use.

If an optional or special stand is separately supplied, assemble the product on to it. Some models may be supplied for customer mounting and may require customer preparation of mounting components before installation.

NOTE: This product contains Refractory Ceramic Fibre (also known as Alumino Silicate Wool - ASW). For precautions and advice on handling this material see section 8.2.

2.2 Siting and Setting Up

Place the product on a level surface in a well ventilated area.

Site away from other sources of heat and on a non-flammable surface that is resistant to accidental spillage or hot materials.

The surface on which the equipment is mounted should be stable and not subject to movement or vibrations.

The height of the mounting surface is important to avoid operator strain when loading and unloading samples.

Unless otherwise stated elsewhere in this manual, ensure that there is at least 150 mm of free space around the back and sides of the product. Clear space is required above the product to dissipate heat.

Work tubes:

It is recommended that the work tube has either insulation plugs or radiation shields fitted to minimise heat loss from both ends of the work tube. If the work tube has open ends, a significant amount of energy could be radiated from the ends of the work tube. Adjacent surfaces should always be made from a non-flammable material.

Ensure that the ends of the work tube are positioned at least 500 mm away from any adjacent surface so that any energy radiated cannot heat an adjacent surface to a dangerous temperature.
2.0 Installation

Ensure that the product is placed in such a way that it can be quickly switched off or disconnected from the electrical supply.

If the product is supplied with a work tube or any accessories fit these into position.

For optimum temperature uniformity, insulating plugs should be placed in the tube ends as shown in fig.1. With a long work tube, the stem of the plug assembly should line up with the end of the tube as in fig.2. Alignment of radiation shields is similar to that of plugs.

If stainless steel seals with gas inlets are supplied, they are to be fitted as shown in fig.3; the stem of any insulating plug should touch the seal.

For vertical models with stainless steel seals, a hook and eye arrangement holds the upper insulating plug assembly.

Horizontal models: if heavy fittings are to be clamped to the end of an extended work tube they can increase the bending stress at the centre of the tube. Support such fittings in such a way that expansion of the tube is allowed.

If a metal work tube is being used in the product, ensure that it is earthed for operator safety.
2.0 Installation

Fig 1 - Insulating Plug (standard length tube)

Key
- A Tube
- B Insulating Plug
- C Stem

Fig 2 - Insulating Plug (long work tube)
2.0 Installation

**Fig 3 'Twin Clamp' End Seal**

For assembly details refer to the separate work tube end seal manual.

Under no circumstances should any objects be placed on top of the product. Always ensure that any vents on the top of the product are clear of any obstruction. Always ensure all cooling vents and cooling fans (if fitted) are clear of any obstruction.

2.3 Electrical Connections

Connection by a qualified electrician is recommended.
The product covered by this manual normally requires a single phase A.C. supply, which may be Live to Neutral non-reversible, Live to Neutral reversible or Live to Live. Some models may be ordered for 3-phase use, which may be star or delta.

Check the product rating label before connection. The supply voltage should agree with the voltage on the label and the supply capacity should be sufficient for the current on the label.

The supply should be fused at the next size equal to, or higher than the current on the label. A table of the most common fuse ratings is also given towards the back of this manual. When the mains cable is factory fitted, internal fuses are also fitted. It is essential that the operator ensures that the product is correctly fused.

Products with a factory fitted supply cable are designed to be wired directly to an isolator or fitted with a line plug.

Products without a factory fitted supply cable require a permanent connection to a fused and isolated supply. The product's electrical access panel should be temporarily removed, and connections made to the internal terminals.

If the product is to be connected by line plug. The plug should be within reach of the operator and should be easy to remove.

When connecting the product to an isolating switch ensure that both conductors (single phase) or on all live conductors (three phase), and should be within reach of the operator.

The supply MUST incorporate an earth (ground).

### Electrical Connection Details:

<table>
<thead>
<tr>
<th>Supply</th>
<th>Terminal Label</th>
<th>Cable Colour</th>
<th>Supply Types</th>
</tr>
</thead>
<tbody>
<tr>
<td>1-phase</td>
<td>L</td>
<td>Brown</td>
<td>Live - Neutral</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Reversible or Live-Live</td>
</tr>
<tr>
<td></td>
<td>N</td>
<td>Blue</td>
<td>to live</td>
</tr>
<tr>
<td></td>
<td>PE</td>
<td>Green/ Yellow</td>
<td>to the other power conductor (For USA 200-240V, connect L2)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>to earth (ground)</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>to earth (ground)</td>
</tr>
</tbody>
</table>
## 2.0 Installation

<table>
<thead>
<tr>
<th>3-phase</th>
<th>L1</th>
<th>Black</th>
<th>to phase 1</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>L2</td>
<td>Black</td>
<td>to phase 2</td>
</tr>
<tr>
<td></td>
<td>L3</td>
<td>Black</td>
<td>to phase 3</td>
</tr>
<tr>
<td></td>
<td>N</td>
<td>Light Blue</td>
<td>to neutral (except delta)</td>
</tr>
<tr>
<td></td>
<td>PE</td>
<td>Green/Yellow</td>
<td>to earth (ground)</td>
</tr>
</tbody>
</table>

**Warning:** DO NOT connect a product ordered for three phase use to a single phase supply or to the wrong type of three phase supply.
3.0 Temperature Controller

If this product is fitted with a temperature controller, instructions are provided separately.
4.0 3216CC Controller

4.1 3216CC

This section should be disregarded unless the controller is used as an independent end zone controller.

The 3216CC Controller is a digital temperature controller which uses PID algorithms to give excellent temperature control when properly set. This controller can only be used as a simple temperature controller, it cannot be programmed.

4.2 PID control

This controller uses PID (Proportional Integral Derivative) temperature control. This type of control uses a complex mathematical control system to adjust the heating power and achieve the desired temperature.

4.3 Operation

4.3.1 Controller Layout

<table>
<thead>
<tr>
<th>Key</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Power Output Indicator</td>
</tr>
<tr>
<td>B</td>
<td>Alarm Indicator</td>
</tr>
<tr>
<td>C</td>
<td>Remote Indicator (when configured)</td>
</tr>
<tr>
<td>D</td>
<td>Page</td>
</tr>
<tr>
<td>E</td>
<td>Scroll</td>
</tr>
<tr>
<td>F</td>
<td>Down</td>
</tr>
<tr>
<td>G</td>
<td>Up</td>
</tr>
<tr>
<td>H</td>
<td>Run Indicator</td>
</tr>
<tr>
<td>I</td>
<td>Hold Indicator</td>
</tr>
<tr>
<td>J</td>
<td>Setpoint Temperature (SP)</td>
</tr>
<tr>
<td>K</td>
<td>Measurement Temperature</td>
</tr>
</tbody>
</table>
4.3.2 Keys

Page Key
The page key is used to access level 2 when held down for 3 seconds.

Scroll Key
The scroll key is used to scroll through parameters.

When pressed simultaneously the ACK function is used to:

- Return to the Home Menu
- Acknowledge an alarm if activated.
- Reset a program after the program has ended.

Ack Page and Scroll

The arrow keys are used individually to adjust the selected parameters and in combinations to operate a program.

Note: If a parameter is selected and no further action is taken, the display will time out and revert back to the home display in its working level after approximately 1 minute.

4.4 Quick Start Guide

4.4.1 Operation as a simple controller

When switched on, the controller goes through a short test routine and then shows the measured temperature (PV = Process Value) in the upper part of the display and below it, the desired temperature (Setpoint).

4.4.2 Changing the Setpoint

Press Up ▲ or Down ▼ to select the required SP. If the SP is higher than the measured temperature, the OP1 indicator will illuminate in the top left corner of the display, indicating that the controller is calling for power (giving an output).

The controller will immediately attempt to reach the setpoint and then maintain it. This will cause the product to heat as quickly as possible which may not be appropriate where the product contains sensitive ceramic components. For products with ceramic components, e.g. a tube furnaces fitted with a long ceramic work tube, use the ramp rate feature set with a low heating rate such as 5°C per minute (300°C per hour), to prevent damage.

4.4.3 Using the Controller

The parameters in the controller are first shown by a short code (mnemonic). After 5 Seconds a description of the parameter will scroll once along the display and then revert back to the mnemonic. The scrolling text can be interrupted at any time by a single press of any of the buttons, but will not scroll again until the parameter is returned to. In this manual the mnemonic will be shown first, followed by the scrolling text in brackets; e.g. PROG <PROGRAM NUMBER>
4.4.4 Understanding User Levels

There are two user levels in the controller; Level 1 (Operator) and Level 2 (Supervisor). Level 1 (Operator) is for the day to day operation of the controller. These parameters are not protected by a security code.

Level 2 (Supervisor) provides access to additional parameters. Access to this level protected by a security code.

**To Enter Level 2**

1. Press and hold the page key for 3 seconds.
2. The display will show LEu 1 GOTO
3. Release the page Key
4. Press the up or down to choose LEu 2 (level 2)
5. Press the up or down to enter the code (Level 2 Code = 9).
   If the correct code is entered, PASS should momentarily be displayed and then revert to the level 2 home display.
   If an incorrect code is entered the display reverts back to Level 1 home display.

When level 2 operations have been completed, the supervisor must return to Level 1 either manually or by switching the instrument off and back on. There is no time out function.

**To Return to Level 1**

1. Press and hold the page Key
2. Press down to select LEu 1

It is not necessary to enter a code when going from a higher level to a lower level.

When level 1 is selected, the display reverts to the home display (See Controller Layout)

**Table showing parameters accessible in level 1 and Level 2**

<table>
<thead>
<tr>
<th>Operator LEVEL 1</th>
<th>Supervisor LEVEL 2</th>
</tr>
</thead>
<tbody>
<tr>
<td>home display</td>
<td>home display</td>
</tr>
<tr>
<td></td>
<td>Programming</td>
</tr>
<tr>
<td></td>
<td>Program Status</td>
</tr>
<tr>
<td></td>
<td>Alarms (if configured)</td>
</tr>
<tr>
<td></td>
<td>Current Transformer Input (if configured)</td>
</tr>
<tr>
<td></td>
<td>Comms (if configured)</td>
</tr>
<tr>
<td></td>
<td>Controller set up (if configured)</td>
</tr>
<tr>
<td></td>
<td>Customer Calibration (if configured)</td>
</tr>
</tbody>
</table>

**TIP**
If while navigating the controller, a parameter has been passed or you need to access parameters which would be at the end of a scroll list, press and hold scroll ▶️ and use up ▲ to return to a previous parameter.

### 4.5 Setting up the Controller

Before using the controller (or during its lifetime) certain parameters may have to be set, depending on specific requirements. To do this the controller must be set to supervisor level (Level 2).

#### 4.5.1 Setpoint Ramp Rate

To control the rate at which the temperature rises to setpoint, the SP.RATE function is used.

Before setting the ramp rate, it is advisable to set the setpoint to a low value, preferably 0 °C (see section 4.4). Once the ramp rate has been set, the required setpoint can be entered from the home menu. Doing so will activate the ramp rate, which can be identified with the run indicator showing on the bottom of the display. While the ramp rate is active the working setpoint will be shown on the lower temperature display (this is the setpoint, set by the ramp rate).

When the process temperature has reached the setpoint value at the given ramp rate, the run indicator will turn off and the instrument will control at the required setpoint temperature.

Any further modifications to setpoint will cause the ramp rate to be activated and the instrument to control as described above.

| NOTE: Ensure timer configuration is set to ‘none’ (see section 4.6) to use the setpoint ramp rate feature without any timer functions. |

#### 4.5.1.1 Setting Setpoint Ramp Rate

In supervisor level (level 2).

Press scroll ▶️ until the display shows SP.Rate <setpoint rate limit>. Using up ▲ and down ▼ select the ramp rate required, in °C/ Min.

#### 4.5.1.2 Running with Ramp Rate

Press the up ▲ and down ▼ keys at the same time to activate the ramp rate. The "Run" indicator will illuminate and the scrolling text will read <RAMPING> to show the ramp rate is active. The ramp rate will then start from the current process temperature.

When the ramp reaches the setpoint temperature, the "Run" indicator will turn off and the instrument will maintain control at the setpoint.

To put the ramp rate into a hold condition, press the up ▲ and down ▼ keys and release. The "Run" indicator will flash and the scrolling text will read <HOLD> to show the ramp rate is on hold.
To cancel the ramp rate, press and hold the up ▲ and down ▼ keys until the "Run" indicator turns off.

4.5.2 Maximum Output Power

Press scroll ▲ until the display shows OP.HI <OUTPUT HIGH>. Use the up ▲ and down ▼ keys to select the output power required as a percentage. Once the setting is made, turn the instrument switch off and on to power cycle the temperature controller.

Depending on the furnace or oven model, the maximum output power setting OP.Hi may be accessible or locked.

For silicon carbide heated furnaces, the parameter is accessible to allow compensation for element ageing.

In many models the maximum output power setting depends on the supply voltage, see section 11.0.

4.5.3 Customer ID

A furnace or oven identification number can be entered if required. This maybe used to identify one of many units for production or quality control systems.

Press scroll ▲ until the display shows ID <CUSTOMER ID>. Use the up ▲ and down ▼ keys to enter your own identification number. This can range from 1-9999.

4.5.4 Units

Press scroll ▲ until the display shows UNITS <DISPLAY UNITS>. Use the up ▲ or down ▼ keys to select the required units.

<table>
<thead>
<tr>
<th>Mnemonic</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>NONE</td>
<td>No units (Default °C)</td>
</tr>
<tr>
<td>°C</td>
<td>Celsius</td>
</tr>
<tr>
<td>°F</td>
<td>Fahrenheit</td>
</tr>
<tr>
<td>°K</td>
<td>Kelvin</td>
</tr>
<tr>
<td>PERC</td>
<td>% (shows °C value)</td>
</tr>
</tbody>
</table>

4.5.5 Language

The scrolling text on the 3216 can be shown in different languages, this can only be set at the factory and therefore must be specified at the time of placing an order.

4.6 Timer

4.6.1 Setting the Timer

A timer can be configured to operate in four different modes. These can be selected in level 2 (supervisor level) using the TM.CFG parameter as:-

- None
- Dwell Timer
- Delayed switch on timer
- Soft start timer

None

The timer is turned off, no timer configurations are available, the instrument works as a simple setpoint controller.

Press scroll \( \uparrow \) until the display shows TM.CFG <TIMER CONFIGURATION>. Using the up \( \uparrow \) down \( \downarrow \) select NONE.

4.6.2 Dwell Timer

A dwell timer is used to control a process at a fixed temperature for a defined period. At the end of the time period the controller will switch off the output power to the elements.

Press scroll \( \uparrow \) until the display shows TM.CFG <TIMER CONFIGURATION>. Using the up \( \uparrow \) down \( \downarrow \) select Dwell.

When Dwell parameter is selected, the Timer resolution (TM.RES), Time duration (DWELL) and Timer Threshold (THRES) functions become available.

Press scroll \( \uparrow \) until the display shows TM.RES < Time resolution >. Use the up \( \uparrow \) down \( \downarrow \) to select the timer units in Min or Hours.

Press scroll \( \uparrow \) until the display shows DWELL < SET TIME DURATION >. Use the up \( \uparrow \) down \( \downarrow \) to enter the time duration required.

Press scroll \( \uparrow \) until the display shows THres < TIMER THRESHOLD >. Use the up \( \uparrow \) down \( \downarrow \) to select the temperature threshold that you require the timer to start at. The threshold value is \( \pm n \) around the setpoint (n=threshold value).

Example: If the setpoint is set to 800 °C and the timer threshold is set to 2, after the timer is activated it will not start until the process value reaches 798 °C if ramping up or 802 °C if it is cooling.

Note: If the threshold is set to OFF, the timer will either; start to count down as soon as it is activated with the mode keys or if a ramp rate has been set (see section 4.5.1 ), the timer will start as soon as the ramp reaches the setpoint. (see section 4.7.1)

4.6.3 Delayed Switch On Timer

The delayed switch on timer is used to switch on the output power to the elements after a set time period.

Press scroll \( \uparrow \) until the display shows TM.CFG <TIMER CONFIGURATION>. Using the up \( \uparrow \) down \( \downarrow \) select dELY.

When delay parameter is selected, the Timer Resolution (TM.RES) and Time Duration (DWELL) functions become available.

Press scroll \( \uparrow \) until the display shows TM.RES < Time Resolution >. Use the up \( \uparrow \) down \( \downarrow \) to select the timer units in Min or Hours.
Press scroll ⤵ until the display shows Dwell < SET TIME DURATION >. Use the up ▲ down ▼ to enter the time duration required before the output power switches on.

### 4.6.4 Soft Start Timer

The Soft Start Timer is used to start a process at a reduced setpoint and power. The Soft Start Setpoint is used as a threshold only and is not a control point.

**Example:** Main Setpoint = 800 °C
Max power limit = 75% (This may be set at the factory)
Soft Start Setpoint = 600 °C (Threshold)
Soft Start Power Limit = 50% (Cannot be set above max power Limit)

When the timer is running, the maximum power is controlled by the Soft Start Setpoint of 600 °C and the Soft Start Power limit of 50%. This will continue until the timer ends or the current temperature exceeds the Soft Start Setpoint.

When the timer ends or the current temperature exceeds the Soft Start Setpoint, the instrument will start to control using the main setpoint of 800 °C and the Max Power Limit of 75%.

Press scroll ⤵ until the display shows TM.CFG <TIMER CONFIGURATION>. Using the up ▲ down ▼ select SF.st.

When Soft Start parameter is selected, the Timer Resolution (TM.RES), Time Duration (Dwell), Soft Start Setpoint (SS.SP) and Soft Start Power Limit (SS.PWR) functions become available.

Press scroll ⤵ until the display shows TM.RES < Time resolution >. Use the up ▲ down ▼ to select the timer units in minutes or hours.

Press scroll ⤵ until the display shows Dwell < SET TIME DURATION >. Use the up ▲ down ▼ to enter the time duration required, before the instrument starts to control using the main setpoint and max power.

Press scroll ⤵ until the display shows SS.SP < Soft Start Setpoint >. Use the up ▲ down ▼ to enter the Soft Start Setpoint.

Press scroll ⤵ until the display shows SS.PWR < Soft Start Power Limit >. Use the up ▲ down ▼ to enter the Soft Start Power Limit.

### 4.7 Running a Timer

- **Run.** This starts the timer.
- **Hold.** This stops the timer at the elapsed time. It will start again from the elapsed time when Run is selected again.
- **Reset.** This sets the timer back to zero. It can be operated again from this state.
- **End** cannot be set – it occurs automatically when the timer has counted down to zero.
• **Acknowledge** any timer after a timer has timed out using ACK function (see section 4.3.2) by pressing the ▲ and ▼ simultaneously.

### 4.7.1 Dwell Timer

<table>
<thead>
<tr>
<th>Operation</th>
<th>Action</th>
<th>Indication</th>
</tr>
</thead>
<tbody>
<tr>
<td>To RUN Timer</td>
<td>Press and quickly release ▲ + ▼</td>
<td>Indicator – RUN = ON Scrolling Display – Timer Running</td>
</tr>
<tr>
<td>To HOLD timer</td>
<td>Press and quickly release ▲ + ▼</td>
<td>Indicator – RUN = Flashing Scrolling Display – Timer Hold</td>
</tr>
<tr>
<td>To switch off Timer / Cancel</td>
<td>Press and hold ▲ + ▼ for more than 1 second</td>
<td>Indicator – RUN = OFF Scrolling Display – None Static Text – OFF</td>
</tr>
<tr>
<td>To return to home after reset</td>
<td>Press and hold ▲ + ▼ for more than 1 second</td>
<td>Indicator – RUN = OFF Scrolling Text – Timer End Static Text – OFF</td>
</tr>
<tr>
<td></td>
<td>Use the up ▲ or down ▼ to select AUTO</td>
<td></td>
</tr>
<tr>
<td>To re-RUN Timer</td>
<td>Press and quickly release ▲ + ▼</td>
<td>Indicator – RUN = ON Scrolling Display – Timer Running</td>
</tr>
<tr>
<td>To RESET timer and return to</td>
<td>Press and quickly release Ack ▲ + ▼</td>
<td>Indicator – RUN = OFF Scrolling Display - None</td>
</tr>
<tr>
<td>home menu after timer end</td>
<td>Press and hold ▲ + ▼ for more than 1 second</td>
<td>Indicator – RUN = OFF Scrolling Text – A-M &lt;LOOP MODE- AUTO MANUAL OFF&gt;</td>
</tr>
<tr>
<td></td>
<td>Use the up ▲ down ▼ to select Auto</td>
<td></td>
</tr>
</tbody>
</table>

### 4.7.2 Power Failure While Using Dwell Timer

If there is a power failure while the timer is operating and the power is subsequently restored, the timer will reset and the static text will display "OFF" until the ▲ + ▼ keys are pressed to re-run the timer.
4.7.3 Running Dwell Timer with Ramp Rate

Set the ramp rate as outlined in section 4.5.1
Set the dwell time as outlined in section 4.6.2.

When the timer is set to operate with a set ramp rate, the timer will not start to count down until the setpoint has been reached with the ramp, at which time the timer will begin time count down.

The scrolling display will indicate “timer running” and the run indicator will be illuminated while the ramp rate is active and during the timer count down, after which the display will indicate the instrument has switched off power to the elements (see section 4.7.7), and the run indicator will switch off.

4.7.4 Running Dwell Timer with Ramp Rate & Threshold

Set the ramp rate as outlined in section 4.5.1.
Set the dwell time as outlined in section 4.6.2.
Set the threshold as outlined in section 4.6.3.

When the timer is set to operate with a set ramp rate and threshold, the timer will not start to count down until the process temperature has reached the threshold value (see example 4.6.3).

The scrolling display will indicate “timer running” and the run indicator will be illuminated while the ramp rate is active, while the process value is reaching the threshold value and during the timer count down, after which the display will indicate the instrument has switched off power to the elements (see section 4.7.1).

4.7.5 Delayed Switch on Timer

<table>
<thead>
<tr>
<th>Operation</th>
<th>Action</th>
<th>Indication</th>
</tr>
</thead>
<tbody>
<tr>
<td>To RUN Timer</td>
<td>Press and quickly release ▲ + ▼</td>
<td>Indicator – RUN = ON</td>
</tr>
<tr>
<td></td>
<td>Scrolling Display – Timer Running</td>
<td>Static Text - OFF</td>
</tr>
<tr>
<td>To HOLD timer</td>
<td>Press and quickly release ▲ + ▼</td>
<td>Indicator – RUN = Flashing</td>
</tr>
<tr>
<td></td>
<td>Scrolling Display – Timer Hold</td>
<td>Static Text - OFF</td>
</tr>
<tr>
<td>To switch off Timer / Cancel</td>
<td>Press and hold ▲ + ▼ for more than 1 second Indicator – RUN = Off</td>
<td>Scrolling Display – None</td>
</tr>
<tr>
<td></td>
<td>Static Text - OFF</td>
<td></td>
</tr>
<tr>
<td>To return to home menu. After Resetting timer</td>
<td>Press and hold ▲ + ▼ for more than 1 second</td>
<td>Indicator – RUN = Off Display – A-M &lt;LOOP MODE-AUTO MANUAL OFF&gt;</td>
</tr>
<tr>
<td></td>
<td>Use the up ▲ or down ▼ to select Auto</td>
<td></td>
</tr>
</tbody>
</table>
4.0 3216CC Controller

4.7.6 Running Delay Timer with Ramp Rate

Set the ramp rate as outlined in section 4.5.1.
Set the delay time as outlined in section 4.6.3.

When ramp rate is active with a delay timer the run indicator serves two functions:
- Indicates timer is running
- Indicates ramp rate is active

This means that when the timer has timed out the run indicator will still be illuminated if the ramp rate is still active and will continue to be illuminated until the ramp reaches setpoint, at which time it will switch off.

A characteristic of these combinations of parameters is that the scrolling text will continue to indicate timer running when the timer has timed out. Checking whether the timer has timed out or not can be done with the 'T.REMN' function. (see section 4.7.12)

The delay timer with ramp rate will function as outlined in the table above with the addition of the functions in the following table.

4.7.7 Delay timer with ramp rate functions

<table>
<thead>
<tr>
<th>Function</th>
<th>Timer Ended When ramp rate active</th>
<th>Indicator – RUN = ON - if ramp rate active</th>
<th>Scrolling Text – Timer Running</th>
</tr>
</thead>
<tbody>
<tr>
<td>To HOLD timer</td>
<td>Press and quickly release ▲ + ▼</td>
<td>Indicator – RUN = Flashing</td>
<td>Scrolling Display – Timer Hold</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Static Text - OFF</td>
</tr>
<tr>
<td>To switch off Timer / Cancel</td>
<td>Press and hold ▲ + ▼ for more than 1 second</td>
<td>Indicator – RUN = ON - if ramp rate active</td>
<td>Scrolling Display – None</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Static Text - OFF</td>
</tr>
<tr>
<td>To re-RUN Timer</td>
<td>Press and quickly release ▲ + ▼</td>
<td>Indicator – RUN = ON</td>
<td>Scrolling Display – Timer Running</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>Static Text – OFF</td>
</tr>
</tbody>
</table>
4.7.8 Power Failure While Using Delay Timer

If there is a power failure while the timer is operating and the power is subsequently restored, the timer will reset and will re-run from the power on time.

4.7.9 Soft start Timer

<table>
<thead>
<tr>
<th>Operation</th>
<th>Action</th>
<th>Indication</th>
</tr>
</thead>
<tbody>
<tr>
<td>To RUN Timer</td>
<td>Press and quickly release ▲ + ▼</td>
<td>Indicator – RUN = ON</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Scrolling Display – Timer Running</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Static Text - OFF</td>
</tr>
<tr>
<td>To HOLD timer</td>
<td>Press and quickly release ▲ + ▼</td>
<td>Indicator – RUN = Flashing</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Scrolling Display – Timer Hold</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Static Text - OFF</td>
</tr>
<tr>
<td>To switch off</td>
<td>Press and hold ▲ + ▼ for more than 1 second</td>
<td>Indicator – RUN = OFF</td>
</tr>
<tr>
<td>Timer/ Cancel</td>
<td></td>
<td>Scrolling Display – None</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Static Text - OFF</td>
</tr>
<tr>
<td>Timer Ended</td>
<td></td>
<td>Indicator – RUN = OFF</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Scrolling Text – Timer End</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Running Soft Start Timer</td>
</tr>
</tbody>
</table>

When the soft start timer is set to operate, the scrolling display will indicate “timer running” and the setpoint temperature, not the soft start setpoint.

4.7.10 Power Failure While Using Soft Start Timer

If there is a power failure while the timer is operating and the power is subsequently restored, the timer will reset and will re-run from the power on time.

4.7.11 Ramp Rate with Soft Start Timer

It is not recommended that the ramp rate function be used with a soft start timer.

Note: If the temperature is already above the threshold when the timer is set to operate, the timer will time out immediately.

4.7.12 Time Remaining

The time remaining of any 'Timer' mode can be checked at any time while a timer is active.

To view the time remaining, press scroll ▼ until the display shows T.REMN <TIME REMAINING>.

Note: The time remaining can be modified at any time while the count down timer is operating by pressing the up ▲ or down ▼ key while the time remaining function is active.
4.7.13 Alarms

Alarms are used to alert the operator when a pre-set level has been exceeded or a function error has occurred such as a sensor break. They are indicated by a scrolling message on the display and a flashing red ALM (Alarm) indicator. The alarm may also switch an output – usually a relay to allow external devices to be operated when an alarm occurs. Alarms only operate if they have been configured and are dependant on customer requirements.

How to acknowledge an alarm will depend on the type of latching which has been configured. A non-latched alarm will reset itself when the alarm condition is removed. A latched alarm requires acknowledgement with the “ACK” Function (see section 4.3.2) before it is reset.

If an alarm has been activated the red “ALM” indicator will illuminate and the scrolling text will indicate the type of alarm.

To Acknowledge an alarm and cancel the “ALM” indicator, press ACK function.

Note: The alarm indicator may seem to be permanently on when viewed from above. When an alarm is active the indicator should only be flashing, to confirm this, the controller must be viewed directly from the front.

4.8 Controller Options

As options can be ordered in a variety of combinations and for a variety of purposes, exact instructions are not given here. The full Eurotherm manual may be required to determine customer parameter settings. To reveal or hide parameters in the controllers it is necessary to go into configuration mode, a security code is needed. Please consult Carbolite Gero.

4.8.1 Digital Communications - RS232

If the RS232 option is supplied, the furnace is fitted with one sub-miniature D-socket connected to the controller comms module. RS232 is suitable for direct connection to a personal computer (PC) using a “straight through” cable as follows (the linked pins at the computer end are recommended but may not be necessary). The cable is usually 9-pin at the furnace end and 9-pin at the computer, but other alternatives are shown in parentheses.

<table>
<thead>
<tr>
<th>Product end of cable female (25-pin) 9-pin</th>
<th>RS232 Cable: product to PC</th>
<th>Computer end of cable 9-pin (25-pin) male</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rx (2)</td>
<td>3</td>
<td>3 (2) Tx</td>
</tr>
<tr>
<td>Tx (3)</td>
<td>2</td>
<td>2 (3) Rx</td>
</tr>
<tr>
<td>Com (7)</td>
<td>5</td>
<td>5 (7) Com</td>
</tr>
<tr>
<td></td>
<td></td>
<td>7,8 (4,5) Link together</td>
</tr>
<tr>
<td></td>
<td></td>
<td>1,4,6 (6,8,20) Link together</td>
</tr>
</tbody>
</table>
4.0 3216CC Controller

4.8.2 Digital Communications - RS485

If an RS485 option is supplied, the furnace is fitted with two D-sockets. Connection between products is by “straight” cable as follows:

<table>
<thead>
<tr>
<th>Product end of cable female (25-pin) 9-pin</th>
<th>RS485 Cable: product to PC</th>
<th>Computer end of cable 9-pin (25-pin) female</th>
</tr>
</thead>
<tbody>
<tr>
<td>- (2) 3</td>
<td></td>
<td>3 (2) Tx</td>
</tr>
<tr>
<td>+ (3) 2</td>
<td></td>
<td>2 (3) Rx</td>
</tr>
<tr>
<td>Com (7) 5</td>
<td></td>
<td>5 (7) Com</td>
</tr>
</tbody>
</table>

4.8.3 Comms Address

Typically the comms address is set to 1, but this can be changed. In the case of RS485 and multiple instruments it is necessary to set different addresses. To change the address value, access the level 2 list. In level 2 press the page key until the COMMS parameter is displayed. Press up ▲ down ▼ to select the address value.

4.8.4 Alarm Option

When an alarm board is fitted, which consists of a relay with voltage free contacts, for operator use, the contacts are taken to a panel plug on the control panel, wired as indicated:

![Diagram of alarm option setup]

The purpose of the 2 amp fuse is to break the circuit to prevent overloading on the circuit due to high voltage.

The instrument configuration and parameters available to the operator depend on the customer requirements.

Before handling the controller: wear an anti-static wrist strap or otherwise avoid any possibility of damage to the unit by static electricity. Refer to the detailed instructions supplied with the replacement controller.
Ease apart the two lugs at the side; grip the instrument and withdraw it from its sleeve; push in the replacement.

4.9 3216CC Navigation Diagram

Do not raise the power limit (if accessible) above the design level for the product.
5.0 2132 Over-Temperature Controller Description (if fitted)

5.1 Description

This over-temperature controller is fitted and supplied ready to use by Carbolite Gero. It is a digital instrument with a latching alarm, requiring no additional panel controls. The controller features easy setting of over-temperature setpoint and reading of current temperature by the over-temperature sensor.

5.2 Operation

5.2.1 Controls

Most Carbolite Gero products are fitted with an instrument switch which cuts off power to the controller and other parts of the control circuit.

To operate the controller, power must be supplied to the product and the instrument switch must be on. If a time switch is included in the product circuit, this must be in the 'ON' position.

When an over-temperature condition occurs, the controller cuts the power to a contactor, which in turn cuts power to the heating elements. Power is not restored until the controller is 'reset'.

Some components will operate after the over-temperature feature isolates the power supply e.g. cooling fans will continue to operate, provided that there is a power supply to the product. In some cases the product may not do so, if other options (such as a door switch) are fitted.
5.2.2 Operation
When switched on, the controller lights up, goes through a short test routine and then displays the measured temperature or the over-temperature setpoint.

The page key  allows access to parameter lists within the controller.

A single press of the page key  displays the temperature units, normally set to °C; further presses reveal the lists indicated in the navigation diagram.

The scroll key  allows access to the parameters within a list. Some parameters are display-only; others may be altered by the operator.

A single press of the scroll key  in the 'Home' list displays the temperature units; further presses reveal the parameters in the current list indicated in the navigation diagram.

To return to the 'Home' list at any time, press page  and scroll  together, or wait for 45 seconds.

The down  and up  keys are used to alter the setpoint or other parameter values.

5.2.3 Over-Temperature Operation
Use down  and up  to alter the over-temperature setpoint. This should normally be set a little above the working temperature (for example 15 °C above). The product is supplied with the over-temperature set at 15 °C above the furnace or oven maximum working temperature.

Press scroll  twice view the present temperature as measured by the over-temperature controller. Press it twice, the first press shows the temperature units (°C).

5.2.4 Over-Temperature Alarm
If an over-temperature condition occurs, the OP2 indicator flashes and an alarm message 2FSH also flashes, alternating with the setpoint. Power to the heating elements is disconnected.

5.2.5 Resetting the Over-Temperature Alarm
To acknowledge the alarm press scroll  and page  together.

If the alarm is acknowledged while there is still an over-temperature condition, the OP2 indicator stops flashing but continues to glow. The 2FSH alarm continues to flash until the over-temperature condition is cleared (by the temperature falling), when normal operation resumes.

If the alarm is acknowledged when the temperature has dropped (or after the over-temperature setpoint has been raised) so that the over-temperature condition no longer exists, then the furnace or oven immediately resumes normal operation.

5.2.6 Sensor Break
The over-temperature cut-out system also operates if the over-temperature control thermocouple breaks or becomes disconnected. The message S.br flashes where the measured temperature is normally displayed.
5.3 Audible Alarm

If an audible alarm is supplied for use with the over-temperature controller, it is normally configured to sound on over-temperature condition and to stop sounding when the alarm is acknowledged as given in section 5.2.

Note: the alarm may sound during controller start-up.

5.4 Navigation Diagram

<table>
<thead>
<tr>
<th>HL</th>
<th>OTSP</th>
<th>AL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Home List</td>
<td>Over-Temperature Setpoint</td>
<td>Access List</td>
</tr>
<tr>
<td>[Page Key]</td>
<td>[Scroll Key]</td>
<td>[For factory access to list and parameters not available to the operator.]</td>
</tr>
</tbody>
</table>

Black = Progress

Dashed = Through to other options
6.0 Operation

6.1 Operating Cycle

This product is fitted with an instrument switch which cuts off power to the control circuit.

Connect the product to the electrical supply.

Turn on the instrument switch to activate the temperature controllers. The controllers illuminate and go through a short test cycle.

**Over-Temperature option only.** If the digital over-temperature option has not yet been set as required, set and activate it according to the over-temperature controller instructions.

Switch on the heater switch, located on the instrument panel. Unless a time switch is fitted and is switched off, the product will start to heat up. The Heat light(s) glow steadily at first and then flash as the product approaches the desired temperature or a program setpoint.

**Over-Temperature option only.** If the over-temperature circuit has tripped, an indicator on the over-temperature controller flashes and the heating elements are isolated. Find and correct the cause before resetting the over-temperature controller according to the instructions supplied.

To switch off power to the heating elements, use the heater switch. To switch the product off, use both the heater switch and the instrument switch. If the product is to be left switched off and unattended, isolate it from the electrical supply.

6.2 Control Method

Set the three temperature controllers to the desired setpoints. The setting and operation of the end zone controllers depends on the 3-zone control options selected when the product was ordered. These options are described in the 3-zone control methods section.

6.3 3-Zone Control Methods

There are three different control options (A, B & C).

(A) Back to back thermocouples
(B) Retransmission of Setpoint
(C) Independent control

The models listed in this manual are designed to achieve an extended uniform temperature zone, through use of three control zones, rather than achieving different temperatures in each zone.

For A & B, the control zones are linked so that they all follow the centre zone controller in a master-slave approach.
Note:
- Option A is NOT applicable when using the CC-T1 controller
- Option B is NOT applicable when using the Eurotherm 2132 End Zone Controller

A. Back-to-Back Thermocouples
This is the most commonly supplied option. The centre zone of the tube furnace is controlled directly by the centre zone temperature controller. The two end zone thermocouples are wired in opposition to the centre zone reference thermocouple. If the temperatures of the centre and end zones are the same then 0°C will be displayed on the end zone controllers. If the end zone temperatures are either higher or lower than the centre zone, the end zone controller will display the difference in temperature (higher = positive value, lower = negative value).

It is best practice to set the setpoint of the two end zone controllers to zero. Alternatively, a small temperature difference (offset) can be created by setting a non-zero value, for example to compensate for heat losses at the end or where using a gas flow. However, the sum of the centre zone controller setpoint and the end zone controller offset MUST NOT exceed the furnace maximum temperature.

To alter the setpoint with the display showing the Home screen, press Down ▼ or Up ▲ once to display the setpoint and then press again or hold down to adjust it. The display returns to the measured temperature when no key is pressed for a short period of time.

Sometimes a furnace using this type of control does not cool down because the end zones lose heat first and therefore the end zone controllers try to compensate for this by switching on the end zone elements, preventing the furnace from cooling.

B. Retransmission of Setpoint
Three independent thermocouples are connected to three controllers. The three controllers are linked together and the centre zone controller communicates the desired setpoint to the end zone controllers. If the centre zone controller is set to a setpoint or is running a program, the end zone controllers will automatically follow.

For products with the CC-T1 controller, please refer to the separate CC-T1 controller manual for details on enabling and disabling setpoint retransmission.

For other products, additional communication modules are fitted in the controllers. The communication between the controllers of the Eurotherm 3000 series is known as Broadcast communications. It is possible to switch off the linked control and allow the controllers to work independently. In the level 2 menu of the end zone controllers (see controller operating instruction), scroll to L-r. Where the end zone controller is a 3216 use the ▲ up ▼ down buttons and select NO. Where the end zone controller is a 3508 use the ▲ up ▼ down buttons to select SP1, (SP1 = Local, and SP2 = Remote). There is no need to alter the centre zone controller.
It is possible to set an offset (local trim) between the centre and end zone controllers. This can be either a positive or negative difference from the centre zone temperature. Once entered, this offset will always be added to, or subtracted from, the retransmitted setpoint temperature.

For products with the CC-T1 controller, please refer to the separate CC-T1 controller manual for details on how to set an offset trim.

To make this adjustment on other controllers, enter the level 2 menu of the end zone controllers (see controller operating instruction), scroll to LOC.T (local trim) and use the up down buttons to enter the desired positive or negative value. This will then be added to, or subtract from, the end zone set temperature. There is no need to alter the centre zone controller.

C. Independent Control
The three controllers are completely independent. Note that it is not possible to maintain very different temperatures in the three zones because of heat transfer between the zones. The models listed in this manual are designed to achieve an extended uniform temperature zone by the use of three control zones rather than achieving different temperatures in each zone.

6.4 General Operating Advice

Heating element life is shortened by overheating. Do not leave the product at high temperature when it is not required. The maximum temperature is shown on the product rating label and in section 12.0 towards the back of this manual.

Lightweight ceramic fibre insulation can easily be marked by accidental contact. Some fine cracks may develop in the surface of the insulation due to the progressive shrinkage of the insulation materials. Cracks are not usually detrimental to the functioning or the safety of the product.

Clean up any spillages in the insulation, as these can increase the rate of degradation of the insulation material.

6.5 Operator Safety

The ceramic materials used in the product manufacture become electrically conductive to some extent at high temperatures. DO NOT use any conductive tools within the product without isolating it. If a metal work tube is used, it must be earthed (grounded).
6.0 Operation

Switch off the heater switch whenever loading or unloading the product. The elements are isolated when the heater switch is OFF. This switch cuts both sides of the circuit via a contactor.

6.6 Tube Life

A ceramic work tube may crack if work pieces are inserted too quickly or at temperatures below 900 °C (when the tube is more brittle). Large work pieces should also be heated slowly to ensure that large temperature differences do not arise.

Poor thermal contact should be encouraged between the work piece and the tube; crucibles or boats should be of low thermal mass and should have feet to reduce the contact with the tube (fig. 4).

![Fig 4 - Avoidance of thermal contact](image)

Do not set too high a heating or cooling rate. As tubes are susceptible to thermal shock and may break. Tubes which extend beyond the heated part of the furnace are more at risk. A general rule for maximum heating or cooling rate is 400 ÷ internal diameter in mm to give (°C/ min); for 75 mm i/ d tubes this comes to 5 °C per minute. The controller can be set to limit both the heating and cooling rate.

6.7 Pressure

Work tubes are not able to accept high internal pressure. When gas seals or similar fittings are in use, the gas pressure should be restricted to a maximum of 0.2 bar (3 psi). A pressure of approximately half of that should normally be sufficient to achieve the desired flow rate. The operator must ensure that the exhaust path from the tube is not blocked, so that excess pressure does not occur.

A suitably regulated gas supply should always be used.

It is recommended that a pressure relief system should be used to avoid an over pressurisation of the work tube.

Please note: A product should not be heated up if any valves that have been fitted are closed to create a sealed volume. A sealed work tube should not be heated from cold due to the pressure increase caused by the trapped air or gas expanding during the heating process.
6.8 Power Adjustment

The product control system incorporates electronic power limiting. The power limit parameter OP.Hi is accessible to the operator and can be used to adjust the product to the actual supply voltage.

Some models covered by this manual are fitted with 208 V elements and are designed for use over the range of voltages 200 V-250 V; the power limit parameter is set accordingly. These models may be relocated to a different voltage within the range: the power limit should be reset to match the voltage.

To check whether the furnace is a 208 V model:

- look at the OP.Hi parameter
- make a note of the value and compare with the 11.0;
- observe the rating label; if a range of voltages is stated, it is not a 208 V multi voltage model;
- if in doubt, check with Carbolite Gero – each product has its own record card.

Refer to the controller instructions for how to change the power limit.

6.9 Running at Low Temperatures

The power limit may be adjusted to a low level in order to achieve better control when operating the product at a low temperature. Before changing the power limit, record the default settings for possible future use. Refer to the Power Settings section of this manual for default power limits. If the product fails to reach the desired temperature, refer to the Temperature Controller and Fault Analysis sections.
7.0 Maintenance

7.1 General Maintenance

Preventive rather than reactive maintenance is recommended. The type and frequency depends on the product use; the following are recommended.

7.2 Maintenance Schedule

<table>
<thead>
<tr>
<th>Maintenance Procedure</th>
<th>Method</th>
<th>Frequency</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Daily</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Weekly</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Monthly</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Bi-Annually</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Annually</td>
</tr>
<tr>
<td><strong>Safety</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Over-Temperature Safety Circuit (if fitted)</td>
<td>Set an over-temperature setpoint lower than the displayed temperature and check for an over-temperature alarm as detailed in this manual</td>
<td></td>
</tr>
<tr>
<td>Over-Temperature Safety Circuit (if fitted)</td>
<td>Electrical measurement</td>
<td></td>
</tr>
<tr>
<td>Safety Switch Function (split models only)</td>
<td>Set a safe temperature above ambient, and open the furnace to see if the heater light goes out</td>
<td>6</td>
</tr>
<tr>
<td>Safety Switch Function (split models only)</td>
<td>Electrical measurement</td>
<td></td>
</tr>
<tr>
<td>Electrical Safety (external)</td>
<td>Visual check of external cables and plugs</td>
<td>6</td>
</tr>
<tr>
<td>Electrical Safety (internal)</td>
<td>Physically check all connections and cleaning of the power plate area</td>
<td>6</td>
</tr>
<tr>
<td><strong>Function</strong></td>
<td></td>
<td>6</td>
</tr>
<tr>
<td>Temperature Calibration</td>
<td>Tested using certified equipment, frequency dependent on the standard required</td>
<td></td>
</tr>
<tr>
<td>Operational Check</td>
<td>Check that all functions are working normally</td>
<td></td>
</tr>
<tr>
<td>Operational Check</td>
<td>Thorough inspection and report incorporating a test of all functions</td>
<td></td>
</tr>
<tr>
<td>Work Tube Position</td>
<td>Visually check that the tube is central to the heated zone (horizontally / vertically)</td>
<td></td>
</tr>
<tr>
<td>End Plugs / Radiation Shields</td>
<td>Visual check for damage or wear, and cleaning of the power plate area</td>
<td></td>
</tr>
<tr>
<td>Maintenance Item</td>
<td>Description</td>
<td></td>
</tr>
<tr>
<td>----------------------------------</td>
<td>-----------------------------------------------------------------------------</td>
<td></td>
</tr>
<tr>
<td>Rect Positioning</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Seals (if fitted)</td>
<td>Check all seals and O-rings and clamps</td>
<td></td>
</tr>
<tr>
<td><strong>Performance</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Element Circuit</td>
<td>Electrical measurement</td>
<td></td>
</tr>
<tr>
<td>Power Consumption</td>
<td>Measure the current drawn on each phase / circuit</td>
<td></td>
</tr>
<tr>
<td>Cooling Fans (if fitted)</td>
<td>Check whether the cooling fans are working</td>
<td></td>
</tr>
</tbody>
</table>
7.0 Maintenance

7.2.1 Cleaning
The product's outer surface may be cleaned with a damp cloth. Do not allow water to enter the interior of the case or chamber. Do not clean with organic solvents.

Under no circumstances should any objects be placed on top of the product. Always ensure that any vents on the top of the product are clear of any obstruction. Always ensure all cooling vents and cooling fans (if fitted) are clear of any obstruction.

7.3 Calibration
After prolonged use, the controller and/or thermocouple may require recalibration. This is important for processes that require accurate temperature readings or for those that use the product close to its maximum temperature. A quick check using an independent thermocouple and temperature indicator should be made from time to time to determine whether full calibration is required. Carbolite Gero can supply these items. Depending on the controller fitted, the controller instructions may contain calibration instructions.

7.4 After-Sales Service
Carbolite Gero Service has a team of Service Engineers who can offer repair, calibration and preventive maintenance of furnace and oven products both at the Carbolite Gero factory and at customers’ premises throughout the world. A telephone call or email often enables a fault to be diagnosed and the necessary parts to be despatched.

In all correspondence please quote the serial number and model type given on the rating label of the product. The serial number and model type are also given on the back of this manual when supplied with the product.
Carbolite Gero Service and Carbolite Gero contact information can be found on the back page of this manual.

7.5 Recommended Spare Parts and Spare Parts Kit
Carbolite Gero can supply individual spare parts or a kit of the items most likely to be required. Ordering a kit in advance can save time in the event of a breakdown.
Each kit consists of one of each type of thermocouple, one solid state relay and one heating element
When ordering spare parts please quote the model details as requested above.
8.0 Repairs and Replacements

8.1 Safety Warning - Disconnection from Power Supply

Immediately switch the product off in the event of unforeseen circumstances (e.g. large amount of smoke). Allow the product to return to room temperature before inspection.

Always ensure that the product is disconnected from the electrical supply before repair work is carried out.

Caution: Double pole/neutral fusing may be used in this product.

8.2 Safety Warning - Refractory Fibre Insulation

Insulation made from High Temperature Insulation Wool
Refractory Ceramic Fibre, better known as (Alumina silicate wool - ASW).

This product contains alumino silicate wool products in its thermal insulation. These materials may be in the form of blanket or felt, formed board or shapes, slab or loose fill wool.

Typical use does not result in any significant level of airborne dust from these materials, but much higher levels may be encountered during maintenance or repair.

Whilst there is no evidence of any long term health hazards, it is strongly recommended that safety precautions are taken whenever the materials are handled.

Exposure to fibre dust may cause respiratory disease.

When handling the material, always use approved respiratory protection equipment (RPE-eg. FFP3), eye protection, gloves and long sleeved clothing.

Avoid breaking up waste material. Dispose of waste in sealed containers.

After handling, rinse exposed skin with water before washing gently with soap (not detergent). Wash work clothing separately.

Before commencing any major repairs it is recommended to make reference to the European Association representing the High Temperature Insulation Wool industry (www.ecfia.eu).

Further information can be provided on request. Alternatively, Carbolite Gero Service can quote for any repairs to be carried out either on site or at the Carbolite Gero factory.

8.3 Temperature Controller Replacement

Refer to the controller instructions for more information on how to replace the temperature controller.
8.0 Repairs and Replacements

8.4 Solid-state Relay Replacement

Disconnect the product from the power supply and remove the appropriate cover as given above.

Make a note of the wire connections to the solid state relay and disconnect them.
Remove the solid state relay from the base panel or aluminium plate.
Replace and reconnect the solid state relay ensuring that the bottom of it has good thermal contact with the base panel or aluminium plate.
Replace the access panel.

8.5 Thermocouple Replacement

The coverings and guards which must be removed to gain access to the thermocouple depend on the model, its orientation (horizontal or vertical), and possibly other options and fittings.
It will usually be necessary to separate the product from its base or stand. On horizontal models one outer end-cap will need to be removed and on vertical models the terminal cover. Within some models the thermocouple lies inside the product body; the body must be removed from the control base and the end-cap and insulation ring removed from one end.

Disconnect the product from the power supply. Remove terminal cover to gain access to the thermocouple connections. Make a note of the thermocouple connections.

Thermocouple cable colour codings are:

<table>
<thead>
<tr>
<th>thermocouple leg</th>
<th>colour</th>
</tr>
</thead>
<tbody>
<tr>
<td>positive (type K)</td>
<td>green</td>
</tr>
<tr>
<td>negative</td>
<td>white</td>
</tr>
</tbody>
</table>

Disconnect the thermocouple from its terminal block. Withdraw the thermocouple from its sheath and remove any broken bits of thermocouple.

Bend the new thermocouple carefully to match the shape of the original (working from the terminal end). Should the length differ from that of the original this will usually not be important provided that the thermocouple tip is within a tube diameter's distance from the product centre.

Insert the new thermocouple into position, restoring any removed porcelain spacers and ensuring correct polarity. Re-assemble the product.
8.6 Element Replacement

See section 8.2 - wearing a face mask is required.

The coverings and guards which must be removed to enable replacement of the wound tube element depend on the furnace model, its orientation (horizontal or vertical), and other options and fittings. The general procedure is:

Disconnect the product from the electrical supply.

Remove all outer guards, meshes and terminal covers from the product's body. For a horizontally mounted product remove the product body from its base; to reach the bolts or screws which fix the body to the base, remove the back panel from the base.

Disconnect all electrical leads from the terminal blocks on the product case. Note the colours and positions of the connecting leads to enable correct reassembly. Take care not to crack porcelain terminal blocks - use two spanners where appropriate.

Remove the thermocouples.

Lay the furnace body horizontally with the split in the cylindrical case uppermost.

Remove the two metal end-caps from the body. Except TZF 12/38, undo the self-tapping screws which hold the terminal strip to the case join. The case should spring open slightly. Remove the ceramic board disc from one end.

Use a sharp knife to cut right through the insulation down to the wire-wound tube element along the whole length of the body, but do not cut either of the ceramic board end discs. The knife cut must be in line with the element lead wires. Slide the element gently out through the end of the product body.

Check the cylindrical case and clean out as appropriate.

Remove any insulation sleeving from the tails of the old element and fit to the replacement element.

Slide in the new element(s). Close up the product again, refitting the terminal strip (where applicable) and the end-caps. Any cut made in the insulation should close up completely: if the insulation appears loose or damaged in any way, please contact the Carbolite Gero service division.

Reverse the rest of the disassembly process. Take care to make all connections to the correct terminals. Do not over tighten the connectors in porcelain terminal blocks.

Let the product heat up at its maximum rate to 900 °C without interruption and then soak for 1 hour. Fumes may be emitted: this should be done in conditions of good ventilation.

Check that the product is controlling properly to rule out the possibility that the element failed because of a fault in the control system.

If you have any problems with this procedure, please contact the Carbolite Gero service division.
8.7 Fuse Replacement

Fuses are marked on the wiring diagram with type codes, e.g. F1, F2. For more information on fuses refer to section 11.0.

Depending on model and voltage, the different fuse types may or may not be fitted.

If any fuse has failed, it is advisable for an electrician to check the internal circuits.

Replace any failed fuses with the correct type. For safety reasons do not fit larger capacity fuses without first consulting Carbolite Gero.

The fuses are located at the cable entry point. Remove the back panel or control box back panel to gain access to the fuses.
## 9.0 Fault Analysis

### A. Furnace Does Not Heat Up

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>The HEAT light is ON</td>
<td>The heating element has failed</td>
</tr>
<tr>
<td>2.</td>
<td>The HEAT light is OFF</td>
<td>The controller shows a very high temperature or code such as S.br</td>
</tr>
<tr>
<td></td>
<td>The controller shows a low temperature</td>
<td>The door switch(es) (if fitted) may be faulty or need adjustment</td>
</tr>
<tr>
<td></td>
<td></td>
<td>The contactor/relay (if fitted) may be faulty</td>
</tr>
<tr>
<td></td>
<td></td>
<td>The heater switch (if fitted) may be faulty or need adjustment</td>
</tr>
<tr>
<td></td>
<td>There are no lights glowing on the controller</td>
<td>The SSR could be failing to switch on due to internal failure, faulty logic wiring from the controller, or faulty controller</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Check the supply fuses and any fuses in the furnace control compartment</td>
</tr>
<tr>
<td></td>
<td></td>
<td>The controller may be faulty or not receiving a supply due to a faulty switch or a wiring fault.</td>
</tr>
</tbody>
</table>
### B. Product Overheats

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td><strong>Product only heats up when the instrument switch is ON</strong></td>
<td><strong>The controller shows a very high temperature</strong></td>
</tr>
<tr>
<td></td>
<td><strong>The controller shows a low temperature</strong></td>
<td><strong>The thermocouple may be faulty or may have been removed out of the heating chamber</strong></td>
</tr>
<tr>
<td></td>
<td><strong>The thermocouple may be connected the wrong way around</strong></td>
<td><strong>The controller may be faulty</strong></td>
</tr>
<tr>
<td>2.</td>
<td><strong>Product heats up when the instrument switch is OFF</strong></td>
<td><strong>The SSR has failed &quot;ON&quot;</strong></td>
</tr>
</tbody>
</table>
10.0 wiring Diagrams

10.1 WC-13-01
Connections below show single phase with indirect safety switches and over-temperature control.
10.2 WC-13-31
Connections below show single phase with indirect safety switches and over-temperature control.
10.3 2- and 3-phase With Neutral

Each SSR is connected to a different phase. The control circuit is taken between L1 and N.

Safety switch A applies for 2-phase. Safety switch B applies for 3-phase.

If type F1 fuse is present, one per phase if fitted.

If type F2 fuse is present, one is fitted; if type F3 fuse is present, one per phase is fitted.

Note that on 2- or 3-phase models there may be three separate neutrals taken to a common supply terminal, depending on EMC filter requirements.

10.4 Independent Zones (control method C)

When this is ordered there are three independent thermocouples (instead of the four shown) connected to the three controllers; the words “master” and “slave” may be replaced by “centre” and “end”.

10.5 Control by Broadcast Comms (control method B)

When this is ordered there are three independent thermocouples connected to the three controllers; the controllers are linked together (not shown), and remain “master” and “slave”.

The communication between the controllers of the Eurotherm 3000 series is known as Broadcast comms. The wiring connections between the controllers are as follows:
11.0 Fuses and Power Settings

11.1 Fuses

F1-F3: Refer to the circuit diagrams.

<table>
<thead>
<tr>
<th>F1</th>
<th>Internal Supply Fuses</th>
<th>Fitted if supply cable fitted. Fitted on board to some types of EMC filter.</th>
<th>GEC Safeclip of the type shown (glass type F up to 16 A) 38 mm x 10 mm type F fitted on EMC filter circuit board(s)</th>
</tr>
</thead>
<tbody>
<tr>
<td>F2</td>
<td>Auxiliary Circuit Fuses</td>
<td>Fitted on board to some types of EMC filter. May be omitted up to 25 Amp/phase supply rating.</td>
<td>2 Amps glass type F On board: 20 mm x 5 mm Other: 32 mm x 6 mm</td>
</tr>
<tr>
<td>F3</td>
<td>Heat Light Fuses</td>
<td>May be omitted up to 25 Amp/phase supply rating.</td>
<td>2 Amps glass type F 32 mm x 6 mm</td>
</tr>
<tr>
<td></td>
<td>Customer Fuses</td>
<td>Required if no supply cable fitted. Recommended if cable fitted.</td>
<td>See rating label for current; See table below for fuse rating.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Model</th>
<th>Phases</th>
<th>Volts</th>
<th>Supply Rating</th>
</tr>
</thead>
<tbody>
<tr>
<td>TZF 12/65/550</td>
<td>1-phase</td>
<td>110-120</td>
<td>20 A</td>
</tr>
<tr>
<td>TZF 12/65/550</td>
<td>1-phase</td>
<td>200-240</td>
<td>10 A</td>
</tr>
<tr>
<td>TZF 12/65/550</td>
<td>2-or 3-phase</td>
<td>380/220-415/240</td>
<td>6 A</td>
</tr>
</tbody>
</table>

11.2 Power Settings

The power limit settings (parameter OP.Hi) for this model are voltage dependant. The figures represent the maximum percentage of time that controlled power is supplied to the elements. Do not attempt to “improve performance” by setting a value higher than the recommended values. To adjust the parameter refer to the "Changing the Maximum Output Power" of the control section of the manual.

<table>
<thead>
<tr>
<th>Volts (V)</th>
<th>200</th>
<th>208</th>
<th>220</th>
<th>230</th>
<th>240</th>
</tr>
</thead>
<tbody>
<tr>
<td>Power (%)</td>
<td>100</td>
<td>100</td>
<td>100</td>
<td>100</td>
<td>100</td>
</tr>
<tr>
<td>Date</td>
<td>% Power</td>
<td>Comments</td>
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</table>

**Note:** If a new set of elements are fitted then return the power settings to the original value.

Please refer to the rating label for product specific information.
12.0 Specifications

Carbolite Gero reserves the right to change the specification without notice.

<table>
<thead>
<tr>
<th>Model</th>
<th>Max Temp (°C)</th>
<th>Max Power (kW)</th>
<th>Work Tube Bore (mm)</th>
<th>Work Tube Length (mm)</th>
<th>Heated Length (mm)</th>
<th>Net Weight (kg)</th>
</tr>
</thead>
<tbody>
<tr>
<td>TZF 12/65/550</td>
<td>1200</td>
<td>2.0</td>
<td>65</td>
<td>600</td>
<td>550</td>
<td>38</td>
</tr>
</tbody>
</table>

Note: Weights are approximate for horizontal models and do not include fittings or vertical stands.

12.1 Environment

The models listed in this manual contains electrical parts and should be stored and used in indoor conditions as follows:

Temperature: 5 °C - 40 °C

Relative humidity: Maximum 80 % up to 31 °C decreasing linearly to 50 % at 40 °C
### Service Record

<table>
<thead>
<tr>
<th>Engineer Name</th>
<th>Date</th>
<th>Record of Work</th>
</tr>
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<tbody>
<tr>
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</table>
The products covered in this manual are only a small part of the wide range of ovens, chamber furnaces and tube furnaces manufactured by Carbolite Gero for laboratory and industrial use. For further details of our standard or custom built products please contact us at the address below, or ask your nearest stockist.

For preventive maintenance, repair and calibration of all furnace and oven products, please contact:

**Carbolite Gero Service**

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Fax: +44 (0) 1433 624243  
Email: ServiceUK@carbolite-gero.com  

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